



**Case Statistics for Disability Benefit Specialists
December 2017**

ADRC Disability Benefit Specialists Data

January 1, 2017 to December 31, 2017

Case Report Summary

	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Past 12 Months
Total Cases Opened	43	37	33	39	40	32	29	38	28	38	26	19	402
Total Cases Closed	26	22	38	28	35	32	30	16	48	34	57	67	434
Total Carry Over Cases	196	213	228	223	234	239	239	238	260	240	244	213	N/A
Total Cases Served	239	250	261	262	274	271	268	276	288	278	270	232	N/A
Current Open Cases	213	228	223	234	239	239	238	260	240	244	213	165	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017
Age												
18-20	3	2	3	3	5	2	2	6	4	3	0	0
21-29	2	6	2	7	3	1	4	2	3	4	0	4
30-39	5	5	8	3	3	7	2	2	6	7	9	4
40-49	9	8	8	8	8	5	7	10	4	8	5	4
50-59	21	13	12	17	19	16	11	18	9	15	12	7
Other	3	3	0	1	2	1	3	0	2	1	0	0

	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017
Gender												
Female	17	12	14	27	19	20	12	16	11	14	12	12
Male	26	25	19	12	21	12	17	22	17	24	14	7
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	33	30	20	31	30	23	23	22	22	29	19	15
Non-Low Income	9	5	9	7	8	6	4	13	6	7	5	4
Unknown	1	2	4	1	2	3	2	3	0	2	2	0

	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017
Living Arrangement												
Homeless or Shelter	8	1	2	3	4	1	3	0	1	4	2	1
Lives Alone	7	8	3	6	13	8	7	10	6	8	10	8
Lives with Others	25	24	25	25	21	19	18	26	19	23	14	9
Nursing Home	0	0	0	0	0	0	0	0	0	2	0	0
Other	0	1	0	0	1	0	0	0	0	0	0	0
Residential Care	1	0	0	0	0	0	0	0	0	0	0	1
Unknown	2	3	3	5	1	4	1	2	2	1	0	0

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Race/Ethnicity												
White	29	25	15	23	30	17	22	27	20	24	17	12
American Indian	0	0	0	0	0	1	0	0	0	0	0	0
Asian	3	1	4	1	0	2	0	3	1	0	0	1
Black	6	3	8	9	6	9	3	1	4	9	8	5
Native Hawaiian	0	0	0	0	1	0	0	0	0	0	0	1
Hispanic	3	2	2	0	2	3	1	5	1	3	1	1
Unknown	3	6	4	6	3	2	3	2	2	2	1	0

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Disability												
BLV	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	2	3	2	1	2	0	0	1	2	2	0	0
DD Only	2	1	2	3	3	2	2	5	0	7	0	4
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	0	0	0	0	0	0	0
MI Only	6	7	3	4	5	1	2	5	3	3	3	4
PD and DD	1	1	2	1	1	1	0	3	1	1	1	1
PD and MI	13	12	8	11	13	12	10	9	11	9	11	4
PD Only	16	11	12	16	15	13	14	13	10	13	10	5
PD, DD and MI	1	2	1	1	0	2	1	1	0	0	0	0
Unknown	2	0	3	2	1	1	0	1	1	3	1	1

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January 1, 2017 to December 31, 2017

DBS Issues – Closed Cases

	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Past 12 Mths
Community –Based Services													
County-Based Long-Term Care (e.g., CIP, COP)	0	0	0	0	0	0	1	0	0	0	0	0	1
Family Care/IRIS/Partnership	0	0	0	0	0	0	0	0	0	0	0	1	1
Consumer, Non-Insurance													
Collection Agency	0	0	0	0	0	0	0	1	0	0	0	0	1
Financial Counseling	0	0	0	0	0	0	0	0	0	1	0	0	1
Employment-Training													
DVR (Vocational Rehab Services)	0	0	0	1	0	0	0	0	0	0	0	0	1
Ticket to Work-Work Incentives	0	0	0	0	1	0	0	0	0	2	2	0	5
Housing													
Rent/Mortgage Payment Assistance	0	0	0	1	0	0	0	0	0	0	0	0	1
Utility Assistance	0	0	0	0	0	0	0	0	0	1	1	0	2

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Income Supports													
Disability Insurance, Private/Group	0	0	0	1	0	0	1	0	0	0	0	0	2
FoodShare	0	0	2	0	1	0	1	0	0	1	2	0	7
General Assistance (Tribal/County)	1	1	2	0	2	3	1	2	1	2		0	15
Pensions (VA, etc.)	0	0	1	0	0	0	0	0	0	0	1	0	2
SSI/SSDI Eligibility	16	18	24	19	22	18	23	10	41	21	46	54	313
SSI/SSDI Post Entitlement	3	1	5	4	6	4	3	2	3	5	6	5	47
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	0	0	1	0	0	0	0	0	0	1
Health Insurance, Individual Policy	0	0	0	0	0	0	1	0	0	0	1	1	3
Medicare Supp.	0	0	0	0	0	1	0	0	0	2	0	3	6
Medical Entitlements													
BadgerCare+	1	0	2	2	1	0	1	0	0	3	3	3	16
MAPP (Medicaid Purchase Plan)	2	1	4	3	1	4	4	3	3	6	4	3	38
Medicaid Coverage, Items/Services	1	0	0	0	0	1	0	0	0	0	0	1	3

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Medicaid Disability Determination	0	0	1	0	1	0	1	0	0	1	1	1	6
Medicaid Financial Eligibility	0	0	0	1	2	0	1	1	0	1	2	2	10
Medicare Advantage Options/Enrollment	0	1	0	0	0	3	1	0	0	2	1	1	9
Medicare Coverage, Items/Services	0	0	0	0	0	1	0	0	1	0	0	2	4
Medicare Eligibility, General	0	0	3	3	0	2	1	1	3	2	2	1	18
Medicare Part D Options/Enrollment	3	1	3	3	3	3	2	0	2	5	4	5	34
QMB/SLMB/SLMB+	1	1	1	1	1	1	0	1	0	2	1	0	10
Other													
Benefit Check-Up	11	9	23	17	20	17	21	6	35	18	40	53	271
Other, Within DBS Program Scope	1	0	0	1	0	1	0	1	2	0	1	0	7
Referral Services													
Immigration/ Naturalization	0	0	0	0	0	0	0	0	0	0	0	0	0

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Uncovered Health Costs													
Prescription Assistance Program	0	0	0	0	0	1	0	0	0	0	0	0	1
Undefined-Update needed													
Other, Info-Referral	0	0	0	0	0	0	0	0	0	0	1	0	1

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

January 1, 2017 through December 31, 2017

Number of Inquiries: 386
(If you take an average of 15 minutes per contact, this averages out to 96.5 hours)

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Monetary Impact of Cases Closed						
	Jan 2017	Feb 2017	Mar 2017	April 2017	May 2017	June 2017
Federal Dollars	\$251,641	\$307,858	\$323,499	\$235,325	\$217,291	\$208,655
% of Dollars	92.5%	94.0%	90.0%	85.5%	90.8%	76.6%
State Dollars	\$20,490	\$19,605	\$35,895	\$40,055	\$21,988	\$46,615
% of Dollars	7.5%	6.0%	10.0%	14.5%	9.2%	17.1%
Other Dollars	\$0	\$0	\$0	\$0	\$0	\$17,035
% of Other Dollars	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%
Total Dollars	\$272,131	\$327,463	\$359,394	\$275,380	\$239,279	\$272,305
Cumulative Dollars – 12 mth period	\$272,131	\$599,594	\$958,988	\$1,234,368	\$1,473,647	\$1,745,952

	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017
Federal Dollars	\$236,232	\$173,153	\$606,930	\$339,381	\$877,424	\$312,265
% of Dollars	85.7%	92.3%	94.4%	89.2%	91.6%	96.0%
State Dollars	\$37,360	\$14,478	\$36,298	\$40,750	\$75,296	\$13,016
% of Dollars	13.5%	7.7%	5.6%	10.7%	7.9%	4.0%
Other Dollars	\$2,205	\$0	\$0	\$156	\$4,654	\$0
% of Other Dollars	0.8%	0.0%	0.0%	0.0%	0.5%	0.0%
Total Dollars	\$275,797	\$187,631	\$643,228	\$380,287	\$957,374	\$325,281
Cumulative Dollars – 12 mth period	\$2,021,749	\$2,209,380	\$2,852,608	\$3,232,895	\$4,190,269	\$4,515,550
Total Dollars since April 2013	Federal: \$11,971,304	State: \$1,381,993	Other: \$346,893	Total: \$13,700,190		