



**Case Statistics for Disability Benefit Specialists
January 2018**

ADRC Disability Benefit Specialists Data

February 1, 2017 to January 31, 2018

Case Report Summary

	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Past 12 Months
Total Cases Opened	37	33	39	40	32	29	39	29	39	29	34	25	405
Total Cases Closed	23	38	28	35	33	30	16	48	34	57	68	22	432
Total Carry Over Cases	213	227	222	233	238	237	236	259	240	245	217	183	N/A
Total Cases Served	250	260	261	273	270	266	275	288	279	274	251	208	N/A
Current Open Cases	227	222	233	238	237	236	259	240	245	217	183	186	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018
Age												
18-20	2	3	3	5	2	2	5	4	3	0	1	3
21-29	6	2	7	3	1	4	3	3	4	0	5	3
30-39	5	8	3	3	7	2	2	6	8	8	7	5
40-49	8	7	8	8	5	7	10	5	8	7	6	4
50-59	13	13	16	19	16	11	19	8	15	14	15	10
Other	3	0	2	2	1	3	0	3	1	0	0	0

	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018
Gender												
Female	12	14	27	19	20	12	16	12	14	14	19	9
Male	25	19	12	21	12	17	23	17	25	15	15	16
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	30	20	31	30	23	23	22	23	29	20	22	22
Non-Low Income	5	9	7	8	6	4	14	6	8	7	8	3
Unknown	2	4	1	2	3	2	3	0	2	2	4	0

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Living Arrangement												
Homeless or Shelter	1	2	3	4	1	3	0	1	4	2	1	2
Lives Alone	8	3	6	13	8	7	10	6	8	12	12	9
Lives with Others	24	25	25	21	19	18	27	20	24	15	17	11
Nursing Home	0	0	0	0	0	0	0	0	2	0	0	2
Other	1	0	0	1	0	0	0	0	0	0	0	0
Residential Care	0	0	0	0	0	0	0	0	0	0	1	0
Unknown	3	3	5	1	4	1	2	2	1	0	3	1

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Race/Ethnicity												
White	25	15	23	30	17	22	27	21	24	20	18	21
American Indian	0	0	0	0	1	0	0	0	0	0	0	0
Asian	1	4	1	0	2	0	3	1	0	0	2	1
Black	3	8	9	6	9	3	1	4	10	8	9	2
Native Hawaiian	0	0	0	1	0	0	0	0	0	0	1	0
Hispanic	2	2	0	2	3	1	5	1	3	1	1	1
Unknown	6	4	6	3	2	3	3	2	2	4	4	0

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Disability												
BLV	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	3	2	1	2	0	0	1	2	2	0	4	1
DD Only	1	2	3	3	2	2	5	0	7	0	0	1
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	0	0	0	0	0	0	0
MI Only	7	3	4	5	1	2	6	3	3	3	6	5
PD and DD	1	2	1	1	1	0	3	1	1	1	1	1
PD and MI	12	8	11	13	12	10	9	12	9	14	9	9
PD Only	11	12	16	15	13	14	13	10	14	10	11	5
PD, DD and MI	2	1	1	0	2	1	1	0	0	0	0	1
Unknown	0	3	2	1	1	0	1	1	3	1	3	2

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DBS Issues – Closed Cases

	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Past 12 Mths
Community –Based Services													
County-Based Long-Term Care (e.g., CIP, COP)	0	0	0	0	0	1	0	0	0	0	0	0	1
Family Care/IRIS/Partnership	0	0	0	0	0	0	0	0	0	0	1	0	1
Consumer, Non-Insurance													
Collection Agency	0	0	0	0	0	0	1	0	0	0	0	0	1
Financial Counseling	0	0	0	0	0	0	0	0	1	0	0	0	1
Employment-Training													
DVR (Vocational Rehab Services)	0	0	1	0	0	0	0	0	0	0	0	0	1
Ticket to Work-Work Incentives	0	0	0	1	0	0	0	0	2	2	0	0	5
Housing													
Rent/Mortgage Payment Assistance	0	0	1	0	0	0	0	0	0	0	0	0	1
Utility Assistance	0	0	0	0	0	0	0	0	1	1	0	0	2

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Income Supports													
Disability Insurance, Private/Group	0	0	1	0	0	1	0	0	0	0	0	0	2
FoodShare	0	2	0	1	0	1	0	0	1	2	0	0	7
General Assistance (Tribal/County)	1	2	0	2	3	1	2	1	2	0	0	0	14
Pensions (VA, etc.)	0	1	0	0	0	0	0	0	0	1	0	0	2
SSI/SSDI Eligibility	19	24	19	22	18	23	10	41	21	46	55	15	313
SSI/SSDI Post Entitlement	1	5	4	6	4	3	2	3	5	6	5	2	46
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	0	1	0	0	0	0	0	0	2	3
Health Insurance, Individual Policy	0	0	0	0	0	1	0	0	0	1	1	0	3
Medicare Supp.	0	0	0	0	1	0	0	0	2	0	3	0	6
Medical Entitlements													
BadgerCare+	0	2	2	1	0	1	0	0	3	3	3	1	16
MAPP (Medicaid Purchase Plan)	1	4	3	1	4	4	3	3	6	4	3	3	39
Medicaid Coverage, Items/Services	0	0	0	0	1	0	0	0	0	0	1	1	3

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Medicaid Disability Determination	0	1	0	1	0	1	0	0	1	1	1	0	6
Medicaid Financial Eligibility	0	0	1	2	0	1	1	0	1	2	2	0	10
Medicare Advantage Options/Enrollment	1	0	0	0	3	1	0	0	2	1	1	1	10
Medicare Coverage, Items/Services	0	0	0	0	2	0	0	1	0	0	2	0	5
Medicare Eligibility, General	0	3	3	0	2	1	1	3	2	2	1	1	19
Medicare Part D Options/Enrollment	1	3	3	3	4	2	0	2	5	4	5	2	34
QMB/SLMB/SLMB+	1	1	1	1	1	0	1	0	2	1	0	0	9
Other													
Benefit Check-Up	10	23	17	20	18	21	6	35	18	40	54	13	275
Other, Within DBS Program Scope	0	0	1	0	1	0	1	2	0	1	0	1	7
Referral Services													
Immigration/ Naturalization	0	0	0	0	0	0	0	0	0	0	0	0	0

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Uncovered Health Costs													
Prescription Assistance Program	0	0	0	0	1	0	0	0	0	0	0	0	1
Undefined-Update needed													
Other, Info-Referral	0	0	0	0	0	0	0	0	0	1	0	0	1

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

February 1, 2017 through January 31, 2018

Number of Inquiries: 380
(If you take an average of 15 minutes per contact, this averages out to 95 hours)

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Monetary Impact of Cases Closed						
	Feb 2017	Mar 2017	April 2017	May 2017	June 2017	July 2017
Federal Dollars	\$307,858	\$323,499	\$235,325	\$217,291	\$208,655	\$236,232
% of Dollars	94.0%	90.0%	85.5%	90.8%	76.6%	85.7%
State Dollars	\$19,605	\$35,895	\$40,055	\$21,988	\$46,615	\$37,360
% of Dollars	6.0%	10.0%	14.5%	9.2%	17.1%	13.5%
Other Dollars	\$0	\$0	\$0	\$0	\$17,035	\$2,205
% of Other Dollars	0.0%	0.0%	0.0%	0.0%	6.3%	0.8%
Total Dollars	\$327,463	\$359,394	\$275,380	\$239,279	\$272,305	\$275,797
Cumulative Dollars – 12 mth period	\$327,463	\$686,857	\$962,237	\$1,201,516	\$1,473,821	\$1,749,618

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018
Federal Dollars	\$173,153	\$606,930	\$339,381	\$877,424	\$312,265	\$55,880
% of Dollars	92.3%	94.4%	89.2%	91.6%	96.0%	88.5%
State Dollars	\$14,478	\$36,298	\$40,750	\$75,296	\$13,016	\$7,239
% of Dollars	7.7%	5.6%	10.7%	7.9%	4.0%	11.5%
Other Dollars	\$0	\$0	\$156	\$4,654	\$0	\$0
% of Other Dollars	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%
Total Dollars	\$187,631	\$643,228	\$380,287	\$957,374	\$325,281	\$63,119
Cumulative Dollars – 12 mth period	\$1,937,249	\$2,580,477	\$2,960,764	\$3,918,138	\$4,243,419	\$4,306,538
Total Dollars since April 2013	Federal: \$12,027,184	State: \$1,389,232	Other: \$346,893	Total: \$13,763,309		