The mission of the AAA of Dane County is:

- Advocate for older adults to enable them to maintain full potential and enhance quality of life;
- Affirm the dignity and value of older adults by supporting their choices for living in and giving to our community; and
- Create and promote opportunities for communication among the entire community.

### **Board & Committee Members**

Fran Barman-Paulson, Waunakee Ted Bunck, Verona Bill Clausius, Chair, Sun Prairie Patrick Downing, Blanchardville Carole Kretschman, Madison Paul H. Kusuda, Madison

Dianne Leigh, Madison Peg Martin, Middleton Sridevi Mohan, Middleton Matt Veldran, Madison Danielle Williams, Cottage Grove

#### **AAA Access Committee**

Fran Barman-Paulson Alyssa Bordeleau Gerald Derr Elaine DeSmidt

Chris Johnson Paul H. Kusuda Peg Martin Sridevi Mohan

Ion Hochkammer, Chair

#### AAA Legislative/Advocacy Committee

Ted Bunck Peg Martin Kari Davis Iill McHone Tom Frazier Esther Olson, Chair Myra Josephson Jim Schmidlkofer Faisal Kaud Iulie Schubach

#### **AAA Nutrition/Wellness Committee**

Fran Barman-Paulson, Chair Dianne Leigh Bill Clausius Vera Riley Elaine DeSmidt Holly Simon Patrick Downing Nancy Stolla Mary Hill

#### **AAA Staff**

Leilani Amundson, Elder Benefit Specialist Cheryl Batterman, Manager Gail Brooks, MIPPA Coordinator Mary Browning, Registered Dietician Jane De Broux, Caregiver Program Coordinator Kate Doyle, Student Intern Lynnan Osawa, Elder Benefit Specialist Tiffany Scully, Elder Benefit Specialist Howard Thomas, Clerk-Typist III Angela Velasquez, Aging Program Specialist

## 2017 in Review

Advocacy remains a deep commitment for AAA staff and volunteers. A budget process timeline was finalized to identify opportunities for seniors and aging network professionals to contact elected officials when budget discussions are occurring. Active participation in the Wisconsin Aging Advocacy Network, promoting Wisconsin Aging Advocacy Day at the Capitol, and writing advocacy letters to County, State, and Federal elected officials are other examples of this commitment.

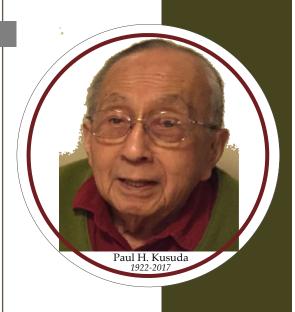
In collaboration with Focal Point Case Managers, an online resource database was created using the County's ShareFile Program. This provides up-to-date information for the 40+ case managers throughout the County.

A Dementia Crisis Innovation Grant was awarded to AAA by the State to increase the level of dementia expertise and capacity in the crisis response system at the law enforcement and community stabilization levels outside of Madison. A crisis planning tool was developed in late 2017 as part of the grant.

We lost a strong advocate late in the year. Longtime AAA Board & Committee member Paul Kusuda is featured on the cover of this report—although he's missing his signature, dapper bow-tie.

-Cheryl Batterman, AAA Manager

**2017 Annual Report Area Agency on Aging** (AAA) of Dane County







2865 N Sherman Avenue Madison, WI 53704 (608) 261-9930 office (608) 240-7402 fax Call WI Relay 711 TTY https://aaa.dcdhs.com aaa@countyofdane.com

Located in the ADRC of Dane County

# The Year in Numbers

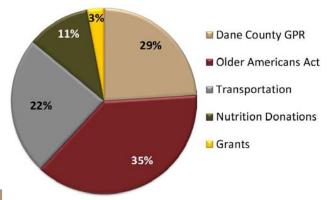
Caregiver Alliance Facebook "Likes"	137
Case Management Clients*	3,412
Case Management Service Hours*	24,085
Congregate Meal Participants	4,658
Congregate Meals Served	104,140
Cultural Diversity Participants**	131
Cultural Diversity Service Hours	3,016
Driver Escort Riders/RSVP	1,100
Driver Escort Rides/RSVP	16,427
EBS Clients (unduplicated)***	118
EBS Legal Services Hours	2,162
Grandparents & Other Relatives Caregivers 19	
Home-Delivered Meal Participants	1,393
Home-Delivered Meals Provided	144,137
Living Well w/ Chronic Conditions Attendees 24	
Stepping On Class Attendees	158
Volunteers/Independent Living	81
Volunteers/RSVP	1,300

\*65 Spanish-Speaking CM Clients & 1,075 Service Hours \*\*59 African American & 73 Latinx Senior Adults \*\*\*Elder Benefit Specialist (EBS) Program



The My Meal-My Way senior dining site at Ziggy's BBQ & Ice Cream Parlor in Oregon offers a new approach to affordable, nutritious, and unique senior dining.

## **Total Revenues: \$4,917,203**



#### **Out to Lunch Crowd**

Dane County's Elderly Nutrition Program has been revitalized to meet the nutritional and social needs of senior adults. If you think getting the proper nutrition as a senior adult has to be boring, you haven't tried our nutrition program lately. All 24 senior dining sites offer a daily choice between a traditional entrée, a vegetarian option, and an entrée salad at least once per week. My Meal-My Way, featuring 4-10 menu options including breakfast and lunch items, now has dining sites in five local restaurants. One lively site is Ziggy's BBQ & Ice Cream Parlor in Oregon where the joint is jumping every Thursday! The lively conversation and music that takes you back to the late '60s draws a crowd, and you're welcomed to an empty seat at any table if you're 60 or older. The smoky flavor of pulled pork, beef brisket, or chicken begs more than just a bite-followed up by the tasty ice cream flavor of the day! Other restaurant sites are in DeForest, Mt. Horeb, Monona, and our newest soup and salad bar location at Festival Foods Grocery Store in Madison (opened January 2018). Whether you choose to dine at My Meal-My Way locations, or another of our popular senior dining sites (see https://aaa/dcdhs.com for a list of all 28 locations) you are always welcome! All locations offer seniors a meal on a donation basis.

# **Highlights**

- Served 121 caregivers through National Family Caregiver Support Program (NFCSP); awarded \$52,102 to caregivers for respite care and supplemental services
- Offered second Mindfulness Mediation for Caregiver Class; 15 caregivers learned coping techniques to handle stress
- Piloted program in department to pay caregiver invoices through purchase orders rather than special needs payroll
- Administered and monitored 25 contracts involving 47 programs in \$2,511,567 public funds
- Increased 2018 funding for Case Management, Cultural Diversity, Nutrition
   Catered Meals & Site Management,
   Specialized Transportation, and Volunteer
   Guardianship Programs due to strong
   advocacy of community senior adults
- Served an increase of 187 participants and 9,219 meals over the previous year
- Offered two *Welcome to Medicare* classes presented by EBS staff for community members turning age 65
- Satisfaction surveys reported:
  - ♦ Case managers helped senior adult clients got services they did not have before (87%), case management services helped clients continue to live where they chose (91%), and clients were satisfied with their services (97%)
  - ♦ 57% of congregate meal participants and 68% of home-delivered meal participants indicated these meals account for more than half of all food they ate each day