



**Case Statistics for Disability Benefit Specialists
March 2018**

ADRC Disability Benefit Specialists Data
April 1, 2017 to March 31, 2018

Case Report Summary

	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Past 12 Months
Total Cases Opened	39	40	32	29	39	29	39	29	36	37	24	25	398
Total Cases Closed	28	35	33	30	16	48	34	57	66	22	25	31	425
Total Carry Over Cases	222	233	238	237	236	259	240	245	217	187	202	201	N/A
Total Cases Served	261	273	270	266	275	288	279	274	253	224	226	226	N/A
Current Open Cases	233	238	237	236	259	240	245	217	187	202	201	195	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018
Age												
18-20	3	5	2	2	5	4	3	0	1	3	0	1
21-29	7	3	1	4	3	3	4	0	5	4	3	4
30-39	3	3	7	2	2	6	8	8	8	5	1	7
40-49	8	7	4	7	10	5	8	7	6	6	4	5
50-59	16	19	17	11	19	8	14	14	16	18	16	8
Other	2	3	1	3	0	3	2	0	0	1	0	0

	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018
Gender												
Female	27	19	20	12	16	12	14	14	20	14	15	10
Male	12	21	12	17	23	17	25	15	16	23	9	15
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	31	30	23	23	22	23	29	20	24	31	14	17
Non-Low Income	7	8	6	4	14	6	8	7	8	5	10	6
Unknown	1	2	3	2	3	0	2	2	4	1	0	2

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Living Arrangement												
Homeless or Shelter	3	4	1	3	0	1	4	2	1	2	3	1
Lives Alone	6	13	8	7	10	6	7	12	13	16	7	10
Lives with Others	25	21	19	18	27	21	25	15	18	13	13	14
Nursing Home	0	0	0	0	0	0	2	0	0	2	0	0
Other	0	1	0	0	0	0	0	0	0	1	0	0
Residential Care	0	0	0	0	0	0	0	0	1	0	0	0
Unknown	5	1	4	1	2	1	1	0	3	3	1	0

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Race/Ethnicity												
White	23	30	17	22	27	21	24	20	20	28	17	20
American Indian	0	0	1	0	0	0	0	0	0	0	0	1
Asian	1	0	2	0	3	1	0	0	2	1	2	0
Black	9	6	9	3	1	4	10	8	9	5	3	5
Native Hawaiian	0	1	0	0	0	0	0	0	1	0	0	1
Hispanic	0	2	3	1	5	1	3	1	1	1	2	2
Unknown	6	3	2	3	3	2	2	1	4	2	0	0

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Disability												
Blind, Low-Vision	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	1	2	0	0	1	2	2	0	4	1	2	1
DD Only	3	3	2	2	5	0	7	0	0	2	0	1
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	0	0	0	0	0	0	0
MI Only	4	5	1	2	6	3	3	3	6	6	1	3
PD and DD	1	1	1	0	3	1	1	1	1	1	0	0
PD and MI	11	13	12	10	9	12	9	14	10	14	10	9
PD Only	16	15	13	14	13	10	14	10	11	7	7	8
PD, DD and MI	1	0	2	1	1	0	0	0	0	1	2	1
Unknown	2	1	1	0	1	1	3	1	4	5	2	2

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DBS Issues – Closed Cases

	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Past 12 Mths
Community –Based Services													
County-Based Long- Term Care	0	0	0	1	0	0	0	0	0	0	0	0	1
Family Care/IRIS/Partnership	0	0	0	0	0	0	0	0	1	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	1	0	0	0	0	0	0	0	1
Financial Counseling	0	0	0	0	0	0	1	0	0	0	0	0	1
Employment- Training													
DVR (Vocational Rehab Services)	1	0	0	0	0	0	0	0	0	0	0	0	1
Ticket to Work-Work Incentives	0	1	0	0	0	0	2	2	0	0	0	0	5
Housing													
Rent/Mortgage Payment Assistance	1	0	0	0	0	0	0	0	0	0	0	0	1
Utility Assistance	0	0	0	0	0	0	1	1	0	0	0	0	2

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Income Supports													
Disability Insurance, Private/Group	1	0	0	1	0	0	0	0	0	0	0	0	2
FoodShare	0	1	0	1	0	0	1	2	0	0	0	1	6
General Assistance (Tribal/County)	0	2	3	1	2	1	2	0	0	0	0	1	12
Pensions (VA, etc.)	0	0	0	0	0	0	0	1	0	0	0	0	1
SSI/SSDI Eligibility	19	22	18	23	10	41	21	46	53	15	20	28	316
SSI/SSDI Post Entitlement	4	6	4	3	2	3	5	6	5	2	4	0	44
Insurance													
Health Insurance, Employer/Group Pol	0	0	1	0	0	0	0	0	0	2	0	0	3
Health Insurance, Individual Policy	0	0	0	1	0	0	0	1	1	0	0	0	3
Medicare Supp.	0	0	1	0	0	0	2	0	3	0	0	0	6
Medical Entitlements													
BadgerCare+	2	1	0	1	0	0	3	3	3	1	1	0	15
MAPP (Medicaid Purchase Plan)	3	1	4	4	3	3	6	4	3	3	1	0	35
Medicaid Coverage, Items/Services	0	0	1	0	0	0	0	0	1	1	1	0	4

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Medicaid Disability Determination	0	1	0	1	0	0	1	1	1	0	0	0	5
Medicaid Financial Eligibility	1	2	0	1	1	0	1	2	2	0	0	0	10
Medicare Advantage Options/Enrollment	0	0	3	1	0	0	2	1	1	1	0	1	10
Medicare Coverage, Items/Services	0	0	2	0	0	1	0	0	2	0	0	0	5
Medicare Eligibility, General	3	0	2	1	1	3	2	2	1	1	0	1	17
Medicare Part D Options/Enrollment	3	3	4	2	0	2	5	4	5	2	0	0	30
QMB/SLMB/SLMB+	1	1	1	0	1	0	2	1	0	0	0	0	7
Other													
Benefit Check-Up	17	20	18	21	6	35	18	40	52	13	13	16	269
Other, Within DBS Program Scope	1	0	1	0	1	2	0	1	0	1	0	0	7
Referral Services													
Immigration/ Naturalization	0	0	0	0	0	0	0	0	0	0	0	0	0

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Uncovered Health Costs													
Prescription Assistance Program	0	0	1	0	0	0	0	0	0	0	0	0	1
Undefined-Update needed													
Other, Info-Referral	0	0	0	0	0	0	0	1	0	0	0	1	2

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

April 1, 2017 through March 31, 2018

Number of Inquiries: 391
(If you take an average of 15 minutes per contact, this averages out to 98 hours)

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Monetary Impact of Cases Closed						
	April 2017	May 2017	June 2017	July 2017	Aug 2017	Sept 2017
Federal Dollars	\$235,325	\$217,291	\$208,655	\$236,232	\$173,153	\$606,930
% of Dollars	85.5%	90.8%	76.6%	85.7%	92.3%	94.4%
State Dollars	\$40,055	\$21,988	\$46,615	\$37,360	\$14,478	\$36,298
% of Dollars	14.5%	9.2%	17.1%	13.5%	7.7%	5.6%
Other Dollars	\$0	\$0	\$17,035	\$2,205	\$0	\$0
% of Other Dollars	0.0%	0.0%	6.3%	0.8%	0.0%	0.0%
Total Dollars	\$275,380	\$239,279	\$272,305	\$275,797	\$187,631	\$643,228
Cumulative Dollars – 12 mth period	\$275,380	\$514,659	\$786,964	\$1,062,761	\$1,250,392	\$1,893,620

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018
Federal Dollars	\$339,381	\$877,424	\$338,669	\$87,173	\$275,850	\$231,340
% of Dollars	89.2%	91.6%	94.2%	92.3%	95.7%	92.3%
State Dollars	\$40,750	\$75,296	\$20,866	\$7,239	\$12,454	\$19,180
% of Dollars	10.7%	7.9%	5.8%	7.7%	4.3%	7.7%
Other Dollars	\$156	\$4,654	\$0	\$0	\$0	\$0
% of Other Dollars	0.0%	0.5%	0.0%	0.0%	0%	0%
Total Dollars	\$380,287	\$957,374	\$359,535	\$94,412	\$288,304	\$250,520
Cumulative Dollars – 12 mth period	\$2,273,907	\$3,231,281	\$3,590,816	\$3,685,228	\$3,973,532	\$4,224,052
Total Dollars since April 2013	Federal: \$12,592,071	State: \$1,428,716	Other: \$346,893	Total: \$14,367,680		