



# Dane County

## Minutes - Final Unless Amended by Committee

### Area Agency on Aging - Access Committee

*Consider:*

*Who benefits? Who is burdened?*

*Who does not have a voice at the table?*

*How can policymakers mitigate unintended consequences?*

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Monday, May 7, 2018

2:30 PM

AAA/ADRC  
2865 N. Sherman Ave., Room 109  
Madison, WI 53704

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AAA/ADRC

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Madison, WI 53704

#### A. Call To Order

*Staff & Guests present: Cheryl Batterman, Jane Betzig, Jim Krueger, Sonya Lindquist, Bob Power, Howard Thomas, and Angela Velasquez*

Chair HOCHKAMMER called the meeting to order at 2:30 pm.

**Present** 6 - JON HOCHKAMMER, CHRIS JOHNSON, SRIDEVI MOHAN, PEG MARTIN, NORA HAMMER, and PAMELA FLAD  
**Absent** 3 - ELAINE DESMIDT, GERRY DERR, and FRAN BARMAN-PAULSON

#### B. Consideration of Minutes

[2018](#) MINUTES FROM APRIL 9, 2018  
[MIN-030](#)

**Attachments:** [2018\\_0409\\_AAA Access Committee Mtg](#)

A motion was made by JOHNSON, seconded by FLAD, that these minutes be approved. The motion carried by the following vote:

**Ayes:** 6 - HOCHKAMMER, JOHNSON, MOHAN, MARTIN, HAMMER and FLAD

**Absent:** 3 - DESMIDT, DERR and BARMAN-PAULSON

#### C. Action Items

## 1. OFFICER ELECTIONS

*Hochkammer encouraged Committee members to volunteer to serve as Access Committee Chair and Vice Chair, and asked for nominations. Hearing none, Hochkammer and Mohan volunteered to serve as Chair and Vice Chair for another two-year term.*

**A motion was made by MARTIN, seconded by FLAD, that the Committee vote unanimously to reelect Hochkammer and Mohan as Access Committee Chair and Vice Chair, respectively. The motion carried by the following vote:**

**Ayes:** 6 - HOCHKAMMER, JOHNSON, MOHAN, MARTIN, HAMMER and FLAD

**Absent:** 3 - DESMIDT, DERR and BARMAN-PAULSON

*DeSmidt arrived at 2:36 pm.*

**Present** 7 - ELAINE DESMIDT, JON HOCHKAMMER, CHRIS JOHNSON, SRIDEVI MOHAN, PEG MARTIN, NORA HAMMER, and PAMELA FLAD

**Absent** 2 - GERRY DERR, and FRAN BARMAN-PAULSON

## D. Presentations

### 1. SENIOR TRANSPORTATION PROGRAM UPDATE--JANE BETZIG

[2018](#) AAA RIDE REPORT SUMMARY  
[PRES-009](#)

**Attachments:** [2017 AAA Ride Report Summary](#)

[2018](#) RIDE REPORT TRENDS BAR GRAPH  
[PRES-010](#)

**Attachments:** [Ride Report Trends Bar Graph](#)

[2018](#) RSVP BUS BUDDY 2017 EXCURSIONS  
[PRES-011](#)

**Attachments:** [RSVP Bus Buddy 2017 Excursions](#)

[2018  
PRES-012](#)

RSVP BUS BUDDY 2018 EXCURSIONS

**Attachments:** [RSVP Bus Buddy 2018 Excursions](#)

*Jane Betzig, Dane County Department of Human Services Transportation Manager, provided an overview of the four programs used most by seniors and answered Committee members' questions. Software improvements were made in the transportation call center to improve the consumers' experience. The Retired and Senior Volunteer Program (RSVP) Bus Buddy Tours, which provide senior adults age 60 and over a group outing while helping them learn how to use the Madison Metro bus system, received the 2018 United Way Distinguished Service Award. One-on-one assistance for learning how to use public transportation is also available. The DCDHS Transportation website is under construction and will include a prominent link to "Travel Training." Outreach is planned in 2018 to increase awareness of both the Rural Senior Group and Group Access programs. Rides for seniors participating in Dane County's Cultural Diversity Program have increased significantly in 2018 after averaging around 1,000 in recent years.*

**E. Reports to Committee**

**1. 2018 CASE MANAGEMENT SERVICE REPORTS: QTR 1**

[2018  
RPT-023](#)

2018 CASE MANAGEMENT SERVICE REPORTS: QTR 1

**Attachments:** [2018 Focal Point CM Service Reports QTR 1](#)

*Batterman explained the four statistical areas added to the second page of the quarterly reports. Focal Point Directors requested the first two as a way to track how case managers are being impacted by the conversion of individuals from Dane County's legacy waiver program to Family Care, IRIS, and Partnership. The third statistical area meets a 2016-2018 AAA Area Plan goal to track case manager contacts with seniors regarding the reporting of and repairing of finances after a scam. The fourth statistical area will support advocacy to continue and expand a one-time grant-funded Dementia Capable Crisis Worker position that will cover all of Dane County.*

**2. 2019-2021 DANE COUNTY AGING PLAN**

*Batterman reported all five workgroups -- Caregivers, Dementia, Elder Justice, Elder Nutrition and Healthy Aging -- have completed draft goals for the 2019-2021 AAA Area Plan. The draft goals will be presented for approval on 11 May to the AAA Area Plan Advisory Council and on 4 June to the AAA Board prior to being submitted to the State for feedback. Two public listening sessions -- one in a rural location and one in an urban area -- are scheduled to solicit feedback from seniors and the goals will be presented via an online survey site to seek comment before the plan is finalized.*

### 3. CHAIR & STAFF REPORTS

*Batterman alerted Committee members the Dane County Board of Supervisors approved a resolution in March that directed the County Board Office to develop an equity masthead for the County Board agenda, as well as agendas for all committees of the County Board, and for Dane County Boards and Commissions. The equity masthead asks the following questions: Who benefits? Who is burdened? Who does not have a voice at the table? How can policymakers mitigate unintended consequences?*

*Batterman reported AAA hasn't received its final federal funding allocation for 2018, but it is expected funding could be up over 2017 due to increases for several senior-focused programs. Direction regarding the 2019 budget process is expected from Dane County Executive Joe Parisi in early June.*

*AAA Aging Program Specialist Angela reported that due to increased volume in the senior nutrition program, the per-meal cost is expected to drop with the new program year beginning on 1 October.*

*Velasquez reported DCDHS is converting to a purchase order system for all POS contracts.*

### F. Future Meeting Items and Dates

NEXT MEETING: MONDAY, 4 JUNE 2018, 2:30 PM @ AAA/ADRC

*Committee members were reminded the Virtual Dementia Tour will occur prior to the meeting.*

### G. Public Comment on Items not on the Agenda

*None.*

### H. Such Other Business as Allowed by Law

*None.*

### I. Adjournment

**A motion was made by DESMIDT, seconded by FLAD, to adjourn. The motion carried by the following vote:**

**Ayes:** 7 - DESMIDT, HOCHKAMMER, JOHNSON, MOHAN, MARTIN, HAMMER and FLAD

**Absent:** 2 - DERR and BARMAN-PAULSON

*This meeting adjourned at 3:35 pm.*

*Minutes respectfully submitted by Howard Thomas, AAA Clerk III.*