

2018 AAA Access Committee Work Plan--QTR 2

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 6% in 2014) from law enforcement and emergency responders by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services.	AAA & APS staff	Offer two trainings; increase total referrals	Scheduling training for McFarland Police & EMS (date not confirmed)
	Encourage 60 racially-diverse seniors (20 each year) to take charge of their health care decisions prior to crisis situations by providing information, through one APS-led workshop in the community and then linking and assisting African American, Latinx, and Asian seniors to complete and file Health Care Power of Attorney Documents as measured by the number of diverse seniors self-reporting completion of a Health Care Power of Attorney (HC-POA) within three months of the workshop.	AAA & APS staff	Focus on Asian community this year	Scheduling training for Triangle staff (date not confirmed). APS had a POAHC booth at Calvary Gospel Church's Touched Twice Madison event (4/28/18). During the event 21 individuals took POA information; 2 individuals stated they had already completed their POA's. Participants were low income African American & Caucasian individuals.
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a "train the trainer" workshop for the 40+ Senior Focal Point Case Managers and Student Interns.	AAA & APS staff	Train Case Managers & Student Interns	Steve Samuel (Bureau on Consumer Protection) presented on scams & other consumer issues targeting seniors and Jeanne Erickson (CWAG) presented "Equifax Data Breach" at Case Management Training (4/24/18).
			Counsel individual clients regarding reporting and repairing finances after a scam	Focal Point Case Managers reported counseling 33 seniors in QTR 1 and 88 in QTR 2

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Services in Support of Caregivers	Use comprehensive assessment, pre-post caregiver status evaluation to more intensively provide caregiver case management services to reduce stress and improve ability to provide care.	Caregiver Coordinator	70 Caregivers receive intensive assistance to better meet caregiving responsibilities	From April 1 – June 30, 46 caregivers assessed using the new application & evaluation for 2018; 35 of those caregivers are completely through the process & receiving services for a total of 60 caregivers currently receiving services ytd.
	Collaborate with Teleconnect System for call-in support program by informing Dane County caregivers of this program focused on relieving caregiver stress and isolation.	AAA Aging Program Specialist, Caregiver Coordinator	Teleconnect Call-in program information is provided monthly through Caregiver Newsletter and to all caregivers seeking information & assistance	Monthly issues of <i>Caregiver Chronicles</i> – 1,200 per month; receiving a couple requests per week to subscribe.