

## Purpose

Through a community partnership, this brochure highlights transportation options available for Dane County residents requiring kidney dialysis treatments. This includes people who not only need rides but also identifies family or friends who are also willing to provide rides to others.

## Dane County Department of Human Services Transportation Call Center

The Call Center connects people with affordable, available, and accessible transportation. The Center coordinates transportation resource options to provide solutions to complex transportation issues. Dialysis treatment commonly consists of three round trip rides to a dialysis center weekly. The Call Center coordinates multiple transportation systems to weave together a transportation plan that works for you, utilizing everything from ride sharing to public transit to Dane County Department of Human Services Transportation programs.

## Partners

### DaVita Sun Prairie

719 Bunny Trail  
Sun Prairie, WI 53590  
(608) 825-6556

### Fresenius Kidney Care

Madison Capitol  
2840 Index Rd  
Madison, WI 53713  
(608) 229-7222

Sun Prairie\*  
2831 O'Keeffe Rd  
Sun Prairie, WI 53590  
(608) 274-6358  
Contact: Dialysis Social Worker

*\*not currently Medicare / Medicaid certified*

### Wisconsin Dialysis

East Clinic  
4600 American Pkwy, Ste 102  
Madison, WI 53718  
(608) 243-3003

Fitchburg Clinic  
3034 Fish Hatchery Rd  
Madison, WI 53713  
(608) 270-5600

### Dane County TimeBank

1202 Williamson St, Ste 107  
Madison, WI 53703  
(608) 663-0400

### RSVP

6501 Watts Rd, Ste 250  
Madison, WI 53719  
(608) 238-7787

### Transportation Call Center

Dane County Dept of Human Services  
1202 Northport Dr  
Madison, WI 53704  
(608) 242-6489

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Are you receiving kidney dialysis treatments and need a ride?

## Transportation Options



# Transportation Call Center coordinates rides to Dialysis Centers

Phone: (608) 242-6489

Email: [TransportationCallCenter@countyofdane.com](mailto:TransportationCallCenter@countyofdane.com)



## Dane County TimeBank

TimeBank members are a caring and inter-connected community of people who help each other by sharing their abilities, talents, and experiences to build stronger communities. Using a neighbors helping neighbors framework, the TimeBank Transportation Project creates pools of members offering driving help and matches them with individuals needing support getting to dialysis treatments.

TimeBank drivers receive TimeBank hours for their time driving and can earn gas cards for every 250 miles driven. Visit <https://danecountytimebank.org/> or call (608) 663-0400 for additional information on these services.



## Retired Senior Volunteer Program

RSVP drivers transport ambulatory residents, age 60 and older, to medical appointments, including dialysis treatment. Service hours are Monday – Friday, 8 am to 4 pm. Rides to dialysis are limited to 2 one-way rides/week or 1 round trip/week, with more rides possible based on ride sharing and driver availability. Request rides in advance. Donations are accepted. Be a RSVP driver and receive mileage reimbursement. Call to set up rides:

- (608) 238-7901 *for veterans*
- (608) 441-7898 *for Madison & Monona residents*
- (608) 441-7892 *for all other Dane County residents*



*...where volunteers make a difference*



## Family & Friends

Transporting a loved one to a Dialysis Center three times per week for treatment is a challenge. Ask your Dialysis Center staff if others from your community are attending the same clinic and if your schedules can be coordinated together. Coordinating rides and sharing rides with others reduces transportation cost and time constraints put on family and friends. The Transportation Call Center supports ride sharing and will provide ride assistance if two or more individuals travel together.

