

Case Statistics for Disability Benefit Specialists
July 2018

Case Report Summary

	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	July	Past 12
	2017	2017	2017	2017	2017	2018	2018	2018	2018	2018	2018	2018	Months
Total													
Cases													
Opened	39	29	40	29	37	40	32	35	30	30	24	27	392
Total													
Cases													
Closed	16	48	34	57	66	22	25	31	35	30	20	35	419
Total													
Carry													
Over													
Cases	237	260	241	247	219	190	208	215	219	214	214	218	N/A
Total													
Cases													
Served	276	289	281	276	256	230	240	250	249	244	238	245	N/A
Current													
Open													
Cases	260	241	247	219	190	208	215	219	214	214	218	210	N/A

Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018
Age												
18-20	5	4	2	0	1	3	1	1	1	4	3	1
21-29	3	3	5	0	5	5	4	6	1	2	3	3
30-39	2	4	8	8	7	5	3	8	8	6	4	2
40-49	10	7	8	7	7	5	5	6	10	8	7	10
50-59	18	7	15	14	17	21	18	14	10	10	6	10
Other	1	4	2	0	0	1	1	0	0	0	1	1

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018
Gender												
Female	15	12	14	14	21	16	22	16	16	15	14	10
Male	23	17	26	15	16	24	10	19	13	15	10	17
Other	1	0	0	0	0	0	0	0	1	0	0	0

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018
Income												
Low Income (120% or less Federal Poverty Level)	21	23	29	20	25	33	20	25	9	22	14	16
Non-Low Income	15	6	9	7	8	5	11	8	17	6	7	6
Unknown	3	0	2	2	4	2	1	2	4	2	3	5

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018
Living												
Arrangement												
Homeless or	0	1	4	2	1	2	2	1	2	4	1	5
Shelter	0	1	4	2	1	3	3	1	2	4	1	5
Lives Alone	10	6	7	12	13	16	9	11	8	2	4	7
Lives with	27	21	26	15	19	15	18	22	17	23	1.4	13
Others	27	21	20	15	19	15	10	22	17	23	14	13
Nursing	0	0	2	0	0	2	0	0	0	0	1	0
Home	U	0		U	U	2	U	U	U	U	1	U
Other	0	0	0	0	0	1	0	0	0	0	0	0
Residential	0	0	0	0	1	0	0	0	1	0	0	0
Care	0	0	0	0	1	0	0	0	1	0	0	0
Unknown	2	1	1	0	3	3	2	1	2	1	4	2

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018
Race/Ethnicity												
White	28	21	25	20	22	29	22	25	25	14	18	16
American Indian	0	0	0	0	0	0	0	1	0	0	0	0
Asian	3	1	0	0	2	1	2	0	1	3	0	1
Black	1	4	10	8	9	5	5	8	2	6	4	6
Native Hawaiian	0	0	0	0	1	0	0	1	0	0	0	0
Hispanic	5	1	3	1	1	1	2	4	0	1	0	0
Unknown	2	2	2	1	3	4	1	0	2	6	2	4

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018
Disability												
Blind, Low- Vision	0	0	0	0	0	0	0	0	2	0	1	0
DD and MI	1	2	3	0	4	1	2	1	1	2	1	1
DD Only	5	0	6	0	0	2	1	1	1	2	2	1
DHH												
(Deaf/Hard	0	0	0	0	0	0	0	0	1	0	0	1
of Hearing)												
MI Only	6	3	3	3	6	6	3	4	3	4	1	3
PD and DD	3	1	1	1	1	1	1	1	2	0	2	0
PD and MI	9	12	9	14	10	15	13	13	15	8	6	6
PD Only	13	10	15	10	11	8	8	11	4	11	7	11
PD, DD and MI	1	0	0	0	0	1	2	1	1	1	0	1
Unknown	1	1	3	1	5	6	2	3	0	2	4	3

DBS Issues – Closed Cases

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Past 12 Mths
Community –Based Services													
County-Based Long- Term Care	0	0	0	0	0	0	0	0	0	0	0	0	0
Family Care/IRIS/Partnership	0	0	0	0	1	0	0	0	0	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	1	0	0	0	0	0	0	0	0	0	0	0	1
Financial Counseling	0	0	1	0	0	0	0	0	0	0	0	0	1
Employment- Training													
Ticket to Work-Work Incentives	0	0	2	2	0	0	0	0	0	0	0	0	4
Housing													
Utility Assistance	0	0	1	1	0	0	0	0	0	0	1	0	3
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	0	0	1	2	0	0	0	1	0	0	0	1	5

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Past 12 Mths
General Assistance (Tribal/County)	2	1	2	0	0	0	0	1	0	4	4	4	18
Pensions (VA, etc.)	0	0	0	1	0	0	0	0	0	0	0	0	1
SSI/SSDI Eligibility	10	41	21	46	53	15	20	28	22	23	13	27	319
SSI/SSDI Post Entitlement	2	3	5	6	5	2	4	0	5	4	2	1	39
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	0	0	2	0	0	0	0	0	0	2
Health Insurance, Individual Policy	0	0	0	1	1	0	0	0	0	0	0	0	2
Medicare Supp.	0	0	2	0	3	0	0	0	1	0	0	0	6
Medical Entitlements													
BadgerCare+	0	0	3	3	3	1	1	0	1	0	0	1	13
MAPP (Medicaid Purchase Plan)	3	3	6	4	3	3	1	0	4	0	0	4	31
Medicaid Coverage, Items/Services	0	0	0	0	1	1	1	0	0	0	0	0	3
Medicaid Disability Determination	0	0	1	1	1	0	0	0	1	0	1	1	6
Medicaid Financial Eligibility	1	0	1	2	2	0	0	0	0	1	0	1	8
Medicare Advantage Options/Enrollment	0	0	2	1	1	1	0	1	1	1	0	1	9

	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Past 12 Mths
Medicare Coverage, Items/Services	0	1	0	0	2	0	0	0	1	0	0	0	4
Medicare Eligibility, General	1	3	2	2	1	1	0	1	1	2	0	1	15
Medicare Part D Options/Enrollment	0	2	5	4	5	2	0	0	3	1	1	2	25
QMB/SLMB/SLMB+	1	0	2	1	0	0	0	0	0	0	0	0	4
Other													
Benefit Check-Up	6	35	18	40	53	13	13	16	24	17	13	22	270
Other, Within DBS Program Scope	1	2	0	1	0	1	0	0	0	0	0	2	7
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	1	0	0	0	1
Referral Services													
(none in the past 12 mths)													
Uncovered Health Costs													
Prescription Assistance Program	0	0	0	0	0	0	0	0	0	0	0	0	0
Undefined-Update needed													
Other, Info-Referral	0	0	0	1	0	0	0	1	1	0	0	0	3

Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

August 1, 2017 through July 31, 2018

Number of Inquiries: 415
(If you take an average of 15 minutes per contact, this averages out to 104 hours)

Monetary Impact of Cases Closed												
	Aug 2017	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018						
Federal Dollars	\$173,153	\$606,930	\$339,381	\$877,424	\$338,669	\$87,173						
% of Dollars	92.3%	94.4%	89.2%	91.6%	94.2%	92.3%						
State Dollars	\$14,478	\$36,298	\$40,750	\$75,296	\$20,866	\$7,239						
% of Dollars	7.7%	5.6%	10.7%	7.9%	5.8%	7.7%						
Other Dollars	\$0	\$0	\$156	\$4,654	\$0	\$0						
% of Other Dollars	0.0%	0.0%	0.0%	0.5%	0.0%	0.0%						
Total Dollars	\$187,631	\$643,228	\$380,287	\$957,374	\$359,535	\$94,412						
Cumulative Dollars – 12 mth period	\$187,631	\$830,859	\$1,211,146	\$2,168,520	\$2,528,055	\$2,622,467						

	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018
Federal Dollars	\$275,850	\$231,340	\$272,526	\$160,141	\$150,529	\$169,912
% of Dollars	95.7%	92.3%	87.9%	87.9%	93.5%	70.5%
State Dollars	\$12,454	\$19,180	\$37,571	\$22,100	\$10,405	\$17,573
% of Dollars	4.3%	7.7%	12.1%	12.1%	6.5%	7.3%
Other Dollars	\$0	\$0	\$0	\$0	\$0	\$53,356
% of Other Dollars	0%	0%	0.0%	0%	0%	22.2%
Total Dollars	\$288,304	\$250,520	\$310,097	\$182,241	\$160,934	\$240,841
Cumulative Dollars – 12 mth period	\$2,910,771	\$3,161,291	\$3,471,388	\$3,653,629	\$3,814,563	\$4,055,404
Total Dollars since April 2013	Federal: \$13,345,179	State: \$1,516,365	Other: \$400,249	Total: \$15,261,793		98 (1894) 189 (1891) 189 (1891) 189 (1891) 189 (1891) 189 (1891) 189 (1891) 189 (1891) 189 (1891) 189 (1891) 1