

Case Statistics for Disability Benefit Specialists
August 2018

Case Report Summary

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	July	August	Past 12
_	2017	2017	2017	2017	2018	2018	2018	2018	2018	2018	2018	2018	Months
Total													
Cases													
Opened	29	40	29	37	40	32	35	30	30	28	37	39	406
Total													
Cases													
Closed	48	34	57	66	22	25	31	35	30	20	34	35	437
Total													
Carry													
Over													
Cases	260	241	247	219	190	208	215	219	214	214	222	225	N/A
Total													
Cases													
Served	289	281	276	256	230	240	250	249	244	242	259	264	N/A
Current													
Open													
Cases	241	247	219	190	208	215	219	214	214	222	225	229	N/A

Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018
Age												
18-20	4	2	0	1	3	1	1	1	3	4	1	3
21-29	3	5	0	5	5	4	6	1	3	4	4	4
30-39	4	8	8	7	5	3	8	8	6	4	5	8
40-49	7	8	7	7	5	5	6	10	8	7	12	10
50-59	7	14	14	17	20	18	14	10	9	8	14	14
Other	4	3	0	0	2	1	0	0	1	1	1	0

	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018
Gender												
Female	12	14	14	21	16	22	16	16	15	15	16	23
Male	17	26	15	16	24	10	19	13	15	13	21	16
Other	0	0	0	0	0	0	0	1	0	0	0	0

	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018
Income												
Low Income (120% or less Federal Poverty Level)	23	29	20	25	33	20	25	9	22	7	21	24
Non-Low Income	6	9	7	8	5	11	8	17	6	7	11	12
Unknown	0	2	2	4	2	1	2	4	2	4	5	3

	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018
Living												
Arrangement												
Homeless or	1	4	2	1	3	3	1	2	4	2	8	1
Shelter	1	4	2	1	5	5	1	2	4	2	ŏ	1
Lives Alone	6	7	12	13	16	9	11	8	2	4	8	10
Lives with	21	26	15	19	15	18	22	17	23	16	18	21
Others	21	20	13	19	13	10	22	17	25	10	10	21
Nursing	0	2	0	0	2	0	0	0	0	1	0	1
Home	O	2	U	U	2	O	U	O	O	1	U	1
Other	0	0	0	0	1	0	0	0	0	0	0	1
Residential	0	0	0	1	0	0	0	1	0	0	0	0
Care	U	U	U	1	U	U	U	1	U	U	U	U
Unknown	1	1	0	3	3	2	1	2	1	5	3	5

	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018
Race/Ethnicity												
White	21	25	20	22	29	22	25	25	14	19	22	29
American Indian	0	0	0	0	0	0	1	0	0	0	0	0
Asian	1	0	0	2	1	2	0	1	3	2	1	1
Black	4	10	8	9	5	5	8	2	6	5	6	2
Native Hawaiian	0	0	0	1	0	0	1	0	0	0	0	0
Hispanic	1	3	1	1	1	2	4	0	1	0	2	2
Unknown	2	2	1	3	4	1	0	2	6	2	6	5

	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018
Disability												
Blind, Low- Vision	0	0	0	0	0	0	0	2	0	1	0	0
DD and MI	2	3	0	4	1	2	1	1	2	1	2	3
DD Only	0	6	0	0	2	1	1	1	2	3	1	1
DHH												
(Deaf/Hard	0	0	0	0	0	0	0	1	0	0	1	1
of Hearing)												
MI Only	3	3	3	6	6	3	4	3	4	1	3	5
PD and DD	1	1	1	1	1	1	1	2	0	3	0	2
PD and MI	13	9	14	10	15	13	13	15	8	7	11	11
PD Only	9	15	10	11	8	8	11	4	11	7	13	11
PD, DD and MI	0	0	0	0	1	2	1	1	1	0	2	2
Unknown	1	3	1	5	6	2	3	0	2	5	4	3

DBS Issues – Closed Cases

	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Past 12 Mths
Community –Based Services													
County-Based Long- Term Care	0	0	0	0	0	0	0	0	0	0	0	1	1
Family Care/IRIS/Partnership	0	0	0	1	0	0	0	0	0	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	1	0	0	0	0	0	0	0	0	0	0	1
Employment- Training													
Ticket to Work-Work Incentives	0	2	2	0	0	0	0	0	0	0	0	0	4
Housing													
Utility Assistance	0	1	1	0	0	0	0	0	0	1	0	0	3
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	0	1	2	0	0	0	1	0	0	0	1	1	6

	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Past 12 Mths
General Assistance (Tribal/County)	1	2	0	0	0	0	1	0	4	4	4	4	20
Pensions (VA, etc.)	0	0	1	0	0	0	0	0	0	0	0	0	1
SSI/SSDI Eligibility	41	21	46	53	15	20	28	22	23	13	27	23	332
SSI/SSDI Post Entitlement	3	5	6	5	2	4	0	5	4	2	1	3	40
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	0	2	0	0	0	0	0	0	0	2
Health Insurance, Individual Policy	0	0	1	1	0	0	0	0	0	0	0	0	2
Medicare Supp.	0	2	0	3	0	0	0	1	0	0	0	1	7
Medical Entitlements													
BadgerCare+	0	3	3	3	1	1	0	1	0	0	1	0	13
MAPP (Medicaid Purchase Plan)	3	6	4	3	3	1	0	4	0	0	3	5	32
Medicaid Coverage, Items/Services	0	0	0	1	1	1	0	0	0	0	0	0	3
Medicaid Disability Determination	0	1	1	1	0	0	0	1	0	1	1	1	7
Medicaid Financial Eligibility	0	1	2	2	0	0	0	0	1	0	1	0	7
Medicare Advantage Options/Enrollment	0	2	1	1	1	0	1	1	1	0	1	0	9

	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Past 12 Mths
Medicare Coverage, Items/Services	1	0	0	2	0	0	0	1	0	0	0	0	4
Medicare Eligibility, General	3	2	2	1	1	0	1	1	2	0	1	0	14
Medicare Part D Options/Enrollment	2	5	4	5	2	0	0	3	1	1	2	3	28
QMB/SLMB/SLMB+	0	2	1	0	0	0	0	0	0	0	0	1	4
Other													
Benefit Check-Up	35	18	40	53	13	13	16	24	17	13	21	15	278
Other, Within DBS Program Scope	2	0	1	0	1	0	0	0	0	0	2	1	1
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	1	0	0	0	0	7
Referral Services (none in the past 12 mths)													
Uncovered Health Costs													
Bill Reduction	0	0	0	0	0	0	0	0	0	0	0	1	1
Undefined-Update needed													
Other, Info-Referral	0	0	1	0	0	0	1	1	0	0	0	1	4

Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

September 1, 2017 through August 31, 2018

Number of Inquiries: 430 (If you take an average of 15 minutes per contact, this averages out to 108 hours)

	Monetary Impact of Cases Closed												
	Sept 2017	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018							
Federal Dollars	\$606,930	\$339,381	\$877,424	\$338,669	\$87,173	\$275,850							
% of Dollars	94.4%	89.2%	91.6%	94.2%	92.3%	95.7%							
State Dollars	\$36,298	\$40,750	\$75,296	\$20,866	\$7,239	\$12,454							
% of Dollars	5.6%	10.7%	7.9%	5.8%	7.7%	4.3%							
Other Dollars	\$0	\$156	\$4,654	\$0	\$0	\$0							
% of Other Dollars	0.0%	0.0%	0.5%	0.0%	0.0%	0%							
Total Dollars	\$643,228	\$380,287	\$957,374	\$359,535	\$94,412	\$288,304							
Cumulative Dollars – 12 mth period	\$643,228	\$1,023,515	\$1,980,889	\$2,340,424	\$2,434,836	\$2,723,140							

	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018
Federal Dollars	\$231,340	\$272,526	\$160,141	\$169,973	\$169,912	\$166,510
% of Dollars	92.3%	87.9%	87.9%	92.2%	70.5%	83.5%
State Dollars	\$19,180	\$37,571	\$22,100	\$14,312	\$17,573	\$32,929
% of Dollars	7.7%	12.1%	12.1%	7.8%	7.3%	16.5%
Other Dollars	\$0	\$0	\$0	\$0	\$53,356	\$0
% of Other Dollars	0%	0.0%	0%	0%	22.2%	0.0%
Total Dollars	\$250,520	\$310,097	\$182,241	\$184,285	\$240,841	\$199,439
Cumulative Dollars – 12 mth period	\$2,973,660	\$3,283,757	\$3,465,998	\$3,650,283	\$3,891,124	\$4,090,563
Total Dollars since April 2013	Federal: \$13,531,132	State: \$1,553,201	Other: \$400,249	Total: \$15,484,583	(1.02 (18) (18) (18) (18) (18) (18) (18) (18)	66 (56) (5) (5) (5) (5) (5) (5) (5) (5) (5) (5