



Dane County

Minutes - Final Unless Amended by Committee

Aging & Disability Resource Center Governing Board

Consider:

Who benefits? Who is burdened?

Who does not have a voice at the table?

How can policymakers mitigate unintended consequences?

Monday, October 8, 2018

2:00 PM

ADRC

2865 N Sherman Ave Rm 108

Madison WI 53704

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A. Call To Order

Present 6 - Chair THOMAS FRAZIER, PAUL YOCHUM, MYRA JOSEPHSON, DENNIS GRANZEN, BARBARA NICHOLS, and MARY PIKE

Absent 3 - BARBARA KATZ, ELAINE DESMIDT, and BARBARA VEDDER

B. Consideration of Minutes

[2018](#)
[MIN-081](#)

MINUTES FROM MAY 14, 2018, ADRC BOARD MEETING

Attachments:

[5-14-18 Minutes](#)

A motion was made by YOCHUM, seconded by JOSEPHSON, that these Minutes be approved. The motion carried by the following vote:

Ayes: 6 - FRAZIER, YOCHUM, JOSEPHSON, GRANZEN, NICHOLS and PIKE

Absent: 3 - KATZ, DESMIDT and VEDDER

Present 7 - Chair THOMAS FRAZIER, BARBARA KATZ, PAUL YOCHUM, MARY PIKE, BARBARA NICHOLS, MYRA JOSEPHSON, and DENNIS GRANZEN

Absent 2 - ELAINE DESMIDT, and BARBARA VEDDER

C. Action Items

NONE

D. Presentations

Ombudsman Program speakers to talk in general and new IRIS Ombudsman.

Kim Marheine is the Service Supervisor for the Ombudsman Program. She provided an overview of the program. There are a lot more people who want to live in the community and can't access placements in particular counties. With facilities closing and managed care organizations not able to contract with an adequate number of providers, it is difficult for people to get out of nursing homes. They have one ombudsman that specifically works with facility closures. There are many more issues related to mental health and having very few resources. Elder abuse cases on the facility base side are higher than they have ever been.

Jill Melville is the Managed Care Ombudsman for Dane County. Melville spoke on the kinds of calls she has been receiving with the transition of COP going into Family Care. A majority of the calls are about loss of eligibility. Melville has received a lot of referrals from the ADRC on consumers who are eligible and being ineligible and on consumers who come to the ADRC and apply and should be eligible and are not. The next biggest source of referrals as far as actual appeals is denial of benefits. Jill expressed appreciation to the ADRC for all of the referrals she receives and the number of people referred to the ombudsman program. She feels there is a good working relationship with the ADRC of Dane County.

Kathy Miller is the lead IRIS Ombudsman statewide. There is also one additional IRIS Ombudsman who also covers the entire state. For Dane County, her main roll was educating as to who plays what roll. Distinguishing the rolls of that person and where they all fit was the educational component. She shared some of the issues she came across all over the State. One of the issues was cost shares. The positive that she saw was the empowerment level. People that self-direct their services contact her to run their situations by her, and she helps them obtain the help and information needed to address the issue.

E. Reports to Committee

[2018](#) ADRC STATISTICS
[RPT-255](#)

Attachments: [August 2018 ADRC Statistics](#)

[2018](#) SAMS STATISTICS
[RPT-256](#)

Attachments: [August 2018 SAMS statistics](#)

[2018](#) DBS STATISTICS
[RPT-257](#)

Attachments: [DBS Statistics as of August 31 2018](#)

F. Chair's Report

It was discussed due to hold listening sessions on Managed Care in the Spring. The desire is to have these in multiple locations around the county and not just in the city. The hope with the Spring would be better weather for people attending.

The board would still like a presentation from Disability Rights Wisconsin.

G. ADRC Manager's Report

Fischer said that the ADRC has been very busy and is trying to get a message out that people may want to make an appointment rather than just walking in. The walk-in traffic has increased and at times people have to wait for a room when just walking in. The changes of messaging is to help with the fact if people do not want to possibly have to wait for a room an appointment would ensure a room is available to meet at the time of the appointment. The ADRC received a lot of calls during the flooding. Fischer spoke about some of the issues that developed from the flooding. Further discussion and examples were given. Meeting will be held with Emergency Management to help clarify the role the ADRC can play in disasters in Dane County.

Fischer discussed with the board members scheduling something for supported decision making and making it a bigger event for everyone to get the word out in education both for our staff and other people.

Fischer also reported that Sally Jo Spaeni has submitted her resignation to the ADRC Board. She stated that she has enjoyed her time on the board but due to other commitments can no longer serve.

H. Future Meeting Items and Dates

Monday, November 12 at 2:00 pm

I. Public Comment on Items not on the Agenda

NONE

J. Such Other Business as Allowed by Law

Dennis Granzen reported that he is also submitting his resignation to the board due to health reasons. He has enjoyed his time on the board and the work the board has done. He is willing to participate in any way he can in the future that the board or ADRC would need him.

K. Adjourn

Meeting adjourned at 3:40 pm.

Minutes respectfully submitted by Jana Moll, ADRC Clerk Typist III