



**Case Statistics for Disability Benefit Specialists
September 2018**

ADRC Disability Benefit Specialists Data
October 1, 2017 to September 30, 2018

Case Report Summary

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Past 12 Months
Total Cases Opened	40	29	37	40	32	35	30	30	28	37	42	24	404
Total Cases Closed	34	57	66	22	25	31	35	30	20	34	35	31	420
Total Carry Over Cases	241	247	219	190	208	215	219	214	214	222	225	232	N/A
Total Cases Served	281	276	256	230	240	250	249	244	242	259	267	256	N/A
Current Open Cases	247	219	190	208	215	219	214	214	222	225	232	225	N/A

ADRC Disability Benefit Specialists Data

October 1, 2017 to September 30, 2018

Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018
Age												
18-20	2	0	1	3	1	1	1	3	4	1	2	3
21-29	5	0	5	5	4	6	1	3	4	4	5	2
30-39	8	8	7	5	3	8	8	6	4	5	8	7
40-49	8	7	7	5	5	6	10	8	7	12	12	4
50-59	14	14	17	20	18	14	10	9	8	14	15	7
Other	3	0	0	2	1	0	0	1	1	1	0	1

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018
Gender												
Female	14	14	21	16	22	16	16	15	15	16	24	12
Male	26	15	16	24	10	19	13	15	13	21	18	12
Other	0	0	0	0	0	0	1	0	0	0	0	0

ADRC Disability Benefit Specialists Data
October 1, 2017 to September 30, 2018

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018
Income												
Low Income (120% or less Federal Poverty Level)	29	20	25	33	20	25	9	22	17	21	26	14
Non-Low Income	9	7	8	5	11	8	17	6	7	11	13	10
Unknown	2	2	4	2	1	2	4	2	4	5	3	0

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018
Living Arrangement												
Homeless or Shelter	4	2	1	3	3	1	2	4	2	8	1	1
Lives Alone	7	12	13	16	9	11	8	2	4	8	11	8
Lives with Others	26	15	19	15	18	22	17	23	16	18	23	15
Nursing Home	2	0	0	2	0	0	0	0	1	0	1	0
Other	0	0	0	1	0	0	0	0	0	0	1	0
Residential Care	0	0	1	0	0	0	1	0	0	0	0	0
Unknown	1	0	3	3	2	1	2	1	5	3	5	0

ADRC Disability Benefit Specialists Data

October 1, 2017 to September 30, 2018

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018
Race/Ethnicity												
White	25	20	22	29	22	25	25	14	19	22	31	15
American Indian	0	0	0	0	0	1	0	0	0	0	0	0
Asian	0	0	2	1	2	0	1	3	2	1	1	1
Black	10	8	9	5	5	8	2	6	5	6	2	5
Native Hawaiian	0	0	1	0	0	1	0	0	0	0	0	0
Hispanic	3	1	1	1	2	4	0	1	0	2	2	2
Unknown	2	1	3	4	1	0	2	6	2	6	6	2

ADRC Disability Benefit Specialists Data

October 1, 2017 to September 30, 2018

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018
Disability												
Blind, Low-Vision	0	0	0	0	0	0	2	0	1	0	0	0
DD and MI	3	0	4	1	2	1	1	2	1	2	3	3
DD Only	6	0	0	2	1	1	1	2	3	1	1	1
DHH (Deaf/Hard of Hearing)	0	0	0	0	0	0	1	0	0	1	1	0
MI Only	3	3	6	6	3	4	3	4	1	3	5	2
PD and DD	1	1	1	1	1	1	2	0	3	0	2	0
PD and MI	9	14	10	15	13	13	15	8	7	11	13	4
PD Only	15	10	11	8	8	11	4	11	7	13	11	11
PD, DD and MI	0	0	0	1	2	1	1	1	0	2	2	2
Unknown	3	1	5	6	2	3	0	2	5	4	4	1

ADRC Disability Benefit Specialists Data October 1, 2017 to September 30, 2018

DBS Issues – Closed Cases

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Past 12 Mths
Community –Based Services													
County-Based Long- Term Care	0	0	0	0	0	0	0	0	0	0	1	0	1
Family Care/IRIS/Partnership	0	0	1	0	0	0	0	0	0	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	1	0	0	0	0	0	0	0	0	0	0	1	2
Employment- Training													
Ticket to Work-Work Incentives	2	2	0	0	0	0	0	0	0	0	0	1	5
Housing													
Utility Assistance	1	1	0	0	0	0	0	0	1	0	0	0	3
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	1	2	0	0	0	1	0	0	0	1	1	1	7

ADRC Disability Benefit Specialists Data October 1, 2017 to September 30, 2018

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Past 12 Mths
General Assistance (Tribal/County)	2	0	0	0	0	1	0	4	4	4	4	0	19
Pensions (VA, etc.)	0	1	0	0	0	0	0	0	0	0	0	0	1
SSI/SSDI Eligibility	21	46	53	15	20	28	22	23	13	27	23	25	316
SSI/SSDI Post Entitlement	5	6	5	2	4	0	5	4	2	1	3	5	42
SSI-E-Exceptional Exp	0	0	0	0	0	0	0	0	0	0	0	1	1
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	2	0	0	0	0	0	0	0	0	2
Health Insurance, Individual Policy	0	1	1	0	0	0	0	0	0	0	0	0	2
Medicare Supp.	2	0	3	0	0	0	1	0	0	0	1	0	7
Medical Entitlements													
BadgerCare+	3	3	3	1	1	0	1	0	0	1	0	1	14
MAPP (Medicaid Purchase Plan)	6	4	3	3	1	0	4	0	0	3	5	1	30
Medicaid Coverage, Items/Services	0	0	1	1	1	0	0	0	0	0	0	0	3
Medicaid Disability Determination	1	1	1	0	0	0	1	0	1	1	1	0	7
Medicaid Financial Eligibility	1	2	2	0	0	0	0	1	0	1	0	0	7
Medicare Advantage Options/Enrollment	2	1	1	1	0	1	1	1	0	1	0	0	9

ADRC Disability Benefit Specialists Data
October 1, 2017 to September 30, 2018

	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Past 12 Mths
Medicare Coverage, Items/Services	0	0	2	0	0	0	1	0	0	0	0	0	3
Medicare Eligibility, General	2	2	1	1	0	1	1	2	0	1	0	1	12
Medicare Part D Options/Enrollment	5	4	5	2	0	0	3	1	1	2	3	1	27
QMB/SLMB/SLMB+	2	1	0	0	0	0	0	0	0	0	1	1	5
Other													
Benefit Check-Up	18	40	53	13	13	16	24	17	13	21	15	18	261
Other, Within DBS Program Scope	0	1	0	1	0	0	0	0	0	2	1	1	1
Other, Outside DBS Program Scope	0	0	0	0	0	0	1	0	0	0	0	0	6
Referral Services (none in the past 12 mths)													
Uncovered Health Costs													
Bill Reduction	0	0	0	0	0	0	0	0	0	0	1	1	2
Undefined-Update needed													
Other, Info-Referral	0	1	0	0	0	1	1	0	0	0	1	0	4

ADRC Disability Benefit Specialists Data
October 1, 2017 to September 30, 2018

**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

October 1, 2017 through September 30, 2018

Number of Inquiries: 396
(If you take an average of 15 minutes per contact, this averages out to 99 hours)

ADRC Disability Benefit Specialists Data October 1, 2017 to September 30, 2018

Monetary Impact of Cases Closed						
	Oct 2017	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018
Federal Dollars	\$339,381	\$877,424	\$338,669	\$87,173	\$275,850	\$231,340
% of Dollars	89.2%	91.6%	94.2%	92.3%	95.7%	92.3%
State Dollars	\$40,750	\$75,296	\$20,866	\$7,239	\$12,454	\$19,180
% of Dollars	10.7%	7.9%	5.8%	7.7%	4.3%	7.7%
Other Dollars	\$156	\$4,654	\$0	\$0	\$0	\$0
% of Other Dollars	0.0%	0.5%	0.0%	0.0%	0%	0%
Total Dollars	\$380,287	\$957,374	\$359,535	\$94,412	\$288,304	\$250,520
Cumulative Dollars – 12 mth period	\$380,287	\$1,337,661	\$1,697,196	\$1,791,608	\$2,079,912	\$2,330,432

	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018
Federal Dollars	\$272,526	\$160,141	\$169,973	\$169,912	\$166,510	\$383,479
% of Dollars	87.9%	87.9%	92.2%	70.5%	83.5%	96.3%
State Dollars	\$37,571	\$22,100	\$14,312	\$17,573	\$32,929	\$13,694
% of Dollars	12.1%	12.1%	7.8%	7.3%	16.5%	3.4%
Other Dollars	\$0	\$0	\$0	\$53,356	\$0	\$1,064
% of Other Dollars	0.0%	0%	0%	22.2%	0.0%	0.3%
Total Dollars	\$310,097	\$182,241	\$184,285	\$240,841	\$199,439	\$398,237
Cumulative Dollars – 12 mth period	\$2,640,529	\$2,822,770	\$3,007,055	\$3,247,896	\$3,447,335	\$3,845,571
Total Dollars since April 2013	Federal: \$13,914,611	State: \$1,566,895	Other: \$401,313	Total: \$15,882,820		