



**Case Statistics for Disability Benefit Specialists  
October 2018**

ADRC Disability Benefit Specialists Data  
November 1, 2017 to October 31, 2018

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**Case Report Summary**

	<b>Nov 2017</b>	<b>Dec 2017</b>	<b>Jan 2018</b>	<b>Feb 2018</b>	<b>Mar 2018</b>	<b>April 2018</b>	<b>May 2018</b>	<b>June 2018</b>	<b>July 2018</b>	<b>August 2018</b>	<b>Sept 2018</b>	<b>Oct 2018</b>	<b>Past 12 Months</b>
<b>Total Cases Opened</b>	29	37	40	33	35	30	30	28	38	43	32	32	<b>407</b>
<b>Total Cases Closed</b>	57	66	22	25	31	35	30	20	34	35	31	45	<b>431</b>
<b>Total Carry Over Cases</b>	247	219	190	208	216	220	215	215	223	227	235	236	<b>N/A</b>
<b>Total Cases Served</b>	276	256	230	241	251	250	245	243	261	270	267	268	<b>N/A</b>
<b>Current Open Cases</b>	219	190	208	216	220	215	215	223	227	235	236	223	<b>N/A</b>

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**Client Characteristics – Unduplicated Clients**

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	<b>Nov 2017</b>	<b>Dec 2017</b>	<b>Jan 2018</b>	<b>Feb 2018</b>	<b>Mar 2018</b>	<b>Apr 2018</b>	<b>May 2018</b>	<b>June 2018</b>	<b>July 2018</b>	<b>August 2018</b>	<b>Sept 2018</b>	<b>Oct 2018</b>
<b>Age</b>												
18-20	0	1	3	1	1	1	3	4	2	2	3	1
21-29	0	5	5	4	6	1	3	4	4	5	3	3
30-39	8	6	5	3	8	8	6	4	5	8	9	6
40-49	7	8	5	6	6	10	8	6	12	13	4	7
50-59	14	17	20	18	14	10	9	9	13	15	12	15
Other	0	0	2	1	0	0	1	1	2	0	1	0

	<b>Nov 2017</b>	<b>Dec 2017</b>	<b>Jan 2018</b>	<b>Feb 2018</b>	<b>Mar 2018</b>	<b>April 2018</b>	<b>May 2018</b>	<b>June 2018</b>	<b>July 2018</b>	<b>August 2018</b>	<b>Sept 2018</b>	<b>Oct 2018</b>
<b>Gender</b>												
<b>Female</b>	14	21	16	23	16	16	15	15	16	25	16	17
<b>Male</b>	15	16	24	10	19	13	15	13	22	18	16	14
<b>Other</b>	0	0	0	0	0	1	0	0	0	0	0	1

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	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018
<b>Income</b>												
<b>Low Income (120% or less Federal Poverty Level)</b>	20	25	33	20	25	9	22	17	22	27	22	20
<b>Non-Low Income</b>	7	8	5	11	8	17	6	7	11	13	10	10
<b>Unknown</b>	2	4	2	2	2	4	2	4	5	3	0	2

	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018
<b>Living Arrangement</b>												
<b>Homeless or Shelter</b>	2	1	3	3	1	2	4	2	8	1	1	3
<b>Lives Alone</b>	12	13	16	9	11	8	2	4	8	11	11	10
<b>Lives with Others</b>	15	19	15	18	22	17	23	16	19	24	19	17
<b>Nursing Home</b>	0	0	2	0	0	0	0	1	0	1	0	0
<b>Other</b>	0	0	1	0	0	0	0	0	0	1	0	0
<b>Residential Care</b>	0	1	0	0	0	1	0	0	0	0	0	0
<b>Unknown</b>	0	3	3	3	1	2	1	5	3	5	1	2

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<b>Race/Ethnicity</b>												
<b>White</b>	20	22	29	22	25	25	14	19	22	32	20	22
<b>American Indian</b>	0	0	0	0	1	0	0	0	0	0	0	0
<b>Asian</b>	0	2	1	2	0	1	3	2	1	1	1	3
<b>Black</b>	8	9	5	5	8	2	6	5	6	2	5	2
<b>Native Hawaiian</b>	0	1	0	0	1	0	0	0	0	0	0	0
<b>Hispanic</b>	1	1	1	2	4	0	1	0	2	2	2	3
<b>Unknown</b>	1	3	4	2	0	2	6	2	7	6	5	2

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	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018
<b>Disability</b>												
<b>Blind, Low-Vision</b>	0	0	0	0	0	2	0	1	0	0	0	0
<b>DD and MI</b>	0	4	1	2	1	1	2	1	2	3	3	2
<b>DD Only</b>	0	0	2	1	1	1	2	3	1	1	1	1
<b>DHH (Deaf/Hard of Hearing)</b>	0	0	0	0	0	1	0	0	1	1	0	0
<b>MI Only</b>	3	6	6	3	4	3	4	1	3	5	4	3
<b>PD and DD</b>	1	1	1	1	1	2	0	3	0	2	0	1
<b>PD and MI</b>	14	10	15	13	13	15	8	7	12	14	8	11
<b>PD Only</b>	10	11	8	8	11	4	11	7	13	11	12	10
<b>PD, DD and MI</b>	0	0	1	2	1	1	1	0	3	2	2	0
<b>Unknown</b>	1	5	6	3	3	0	2	5	3	4	2	4

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**DBS Issues – Closed Cases**

	<b>Nov 2017</b>	<b>Dec 2017</b>	<b>Jan 2018</b>	<b>Feb 2018</b>	<b>Mar 2018</b>	<b>Apr 2018</b>	<b>May 2018</b>	<b>June 2018</b>	<b>July 2018</b>	<b>Aug 2018</b>	<b>Sept 2018</b>	<b>Oct 2018</b>	<b>Past 12 Mths</b>
<b>Community –Based Services</b>													
County-Based Long- Term Care	0	0	0	0	0	0	0	0	0	1	0	0	<b>1</b>
Family Care/IRIS/Partnership	0	1	0	0	0	0	0	0	0	0	0	0	<b>1</b>
<b>Consumer, Non- Insurance</b>													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Financial Counseling	0	0	0	0	0	0	0	0	0	0	1	0	<b>1</b>
<b>Employment- Training</b>													
Ticket to Work-Work Incentives	2	0	0	0	0	0	0	0	0	0	1	0	<b>3</b>
<b>Housing</b>													
Utility Assistance	1	0	0	0	0	0	0	1	0	0	0	0	<b>2</b>
<b>Income Supports</b>													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
FoodShare	2	0	0	0	1	0	0	0	1	1	1	1	<b>7</b>

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	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Past 12 Mths
General Assistance (Tribal/County)	0	0	0	0	1	0	4	4	4	4	0	4	21
Pensions (VA, etc.)	1	0	0	0	0	0	0	0	0	0	0	0	1
SSI/SSDI Eligibility	46	53	15	20	28	22	23	13	27	23	25	36	331
SSI/SSDI Post Entitlement	6	5	2	4	0	5	4	2	1	3	5	4	41
SSI-E-Exceptional Exp	0	0	0	0	0	0	0	0	0	0	1	0	1
<b>Insurance</b>													
Health Insurance, Employer/Group Pol	0	0	2	0	0	0	0	0	0	0	0	0	2
Health Insurance, Individual Policy	1	1	0	0	0	0	0	0	0	0	0	0	2
Medicare Supp.	0	3	0	0	0	1	0	0	0	1	0	0	5
<b>Medical Entitlements</b>													
BadgerCare+	3	3	1	1	0	1	0	0	1	0	1	0	11
MAPP (Medicaid Purchase Plan)	4	3	3	1	0	4	0	0	3	5	1	4	28
Medicaid Coverage, Items/Services	0	1	1	1	0	0	0	0	0	0	0	0	3
Medicaid Disability Determination	1	1	0	0	0	1	0	1	1	1	0	1	7
Medicaid Financial Eligibility	2	2	0	0	0	0	1	0	1	0	0	1	7
Medicare Advantage Options/Enrollment	1	1	1	0	1	1	1	0	1	0	0	0	7



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Medicare Coverage, Items/Services	0	2	0	0	0	1	0	0	0	0	0	0	3
Medicare Eligibility, General	2	1	1	0	1	1	2	0	1	0	1	0	10
Medicare Part D Options/Enrollment	4	5	2	0	0	3	1	1	2	3	1	4	26
QMB/SLMB/SLMB+	1	0	0	0	0	0	0	0	0	1	1	0	3
<b>Other</b>													
Benefit Check-Up	40	53	13	13	16	24	17	13	21	15	18	22	265
Other, Within DBS Program Scope	1	0	1	0	0	0	0	0	2	1	1	0	1
Other, Outside DBS Program Scope	0	0	0	0	0	1	0	0	0	0	0	0	6
<b>Referral Services (none in the past 12 mths)</b>													
<b>Uncovered Health Costs</b>													
Bill Reduction	0	0	0	0	0	0	0	0	0	1	1	0	2
<b>Undefined-Update needed</b>													
Other, Info-Referral	1	0	0	0	1	1	0	0	0	1	0	0	4

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**Disability Benefit Specialists  
Information Only Inquiries (30 minutes or less per contact)**

November 1, 2017 through October 31, 2018

**Number of Inquiries: 407**  
**(If you take an average of 15 minutes per contact, this averages out to 102 hours)**

# ADRC Disability Benefit Specialists Data November 1, 2017 to October 31, 2018

Monetary Impact of Cases Closed						
	Nov 2017	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018
<b>Federal Dollars</b>	\$877,424	\$338,669	\$87,173	\$275,850	\$231,340	\$272,526
% of Dollars	91.6%	94.2%	92.3%	95.7%	92.3%	83.5%
<b>State Dollars</b>	\$75,296	\$20,866	\$7,239	\$12,454	\$19,180	\$37,571
% of Dollars	7.9%	5.8%	7.7%	4.3%	7.7%	11.5%
<b>Other Dollars</b>	\$4,654	\$0	\$0	\$0	\$0	\$16,185
% of Other Dollars	0.5%	0.0%	0.0%	0%	0%	5.0%
<b>Total Dollars</b>	<b>\$957,374</b>	<b>\$359,535</b>	<b>\$94,412</b>	<b>\$288,304</b>	<b>\$250,520</b>	<b>\$326,282</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$957,374</b>	<b>\$1,316,909</b>	<b>\$1,411,321</b>	<b>\$1,699,625</b>	<b>\$1,950,145</b>	<b>\$2,276,427</b>

	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018
<b>Federal Dollars</b>	\$160,141	\$169,973	\$169,912	\$166,510	\$400,414	\$421,544
% of Dollars	87.9%	92.2%	70.5%	83.5%	96.4%	92.1%
<b>State Dollars</b>	\$22,100	\$14,312	\$17,573	\$32,929	\$13,694	\$36,297
% of Dollars	12.1%	7.8%	7.3%	16.5%	3.3%	7.9%
<b>Other Dollars</b>	\$0	\$0	\$53,356	\$0	\$1,064	\$0
% of Other Dollars	0%	0%	22.2%	0.0%	0.3%	0.0%
<b>Total Dollars</b>	<b>\$182,241</b>	<b>\$184,285</b>	<b>\$240,841</b>	<b>\$199,439</b>	<b>\$415,172</b>	<b>\$457,841</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$2,458,668</b>	<b>\$2,642,953</b>	<b>\$2,883,794</b>	<b>\$3,083,233</b>	<b>\$3,498,405</b>	<b>\$3,956,245</b>
<b>Total Dollars since April 2013</b>	<b>Federal: \$14,353,090</b>	<b>State: \$1,603,192</b>	<b>Other: \$417,498</b>	<b>Total: \$16,373,780</b>		