2018/2019 Dane County Human Services Advisory Board

Proposed Purpose: Identify methods for facilitating broader and more effective consumer and citizen involvement in the Dane County Board of Supervisors' Health and Human Needs Committee's process for determining budgeting priorities and evaluating programs to ensure that effective service is provided.

<u>Step One</u>: Meet with the Department of Human Services to understand the department's strategic plan and receive a report on the effectiveness of the various programs offered.

<u>Step Two</u>: Identify community groups or organizations that represent the consumer groups serviced by the Department of Human Services four program divisions:

- (1) Children, Youth, & Families
 - a. E.g., nonprofits or other community groups related to service provide by CPS,
 Neighborhood Intervention Program, Juvenile Justice, Community Restorative
 Court, etc.
- (2) Adult Community Services
 - a. E.g., groups that address elder abuse, adults at risk, children with disabilities, mental health and addiction issues
- (3) Badger Prairie Health Care Center
- (4) Economic Assistance and Work Services
 - a. E.g., groups that assist consumers who use the Job Center or rely on state or federal aid

Step Three: Establish a set of questions/topics to address with consumer groups

Step Four: Set up meetings with consumer groups to address identified topics

<u>Step Five</u>: Draft report to Health and Human Needs Committee regarding findings and recommendations