

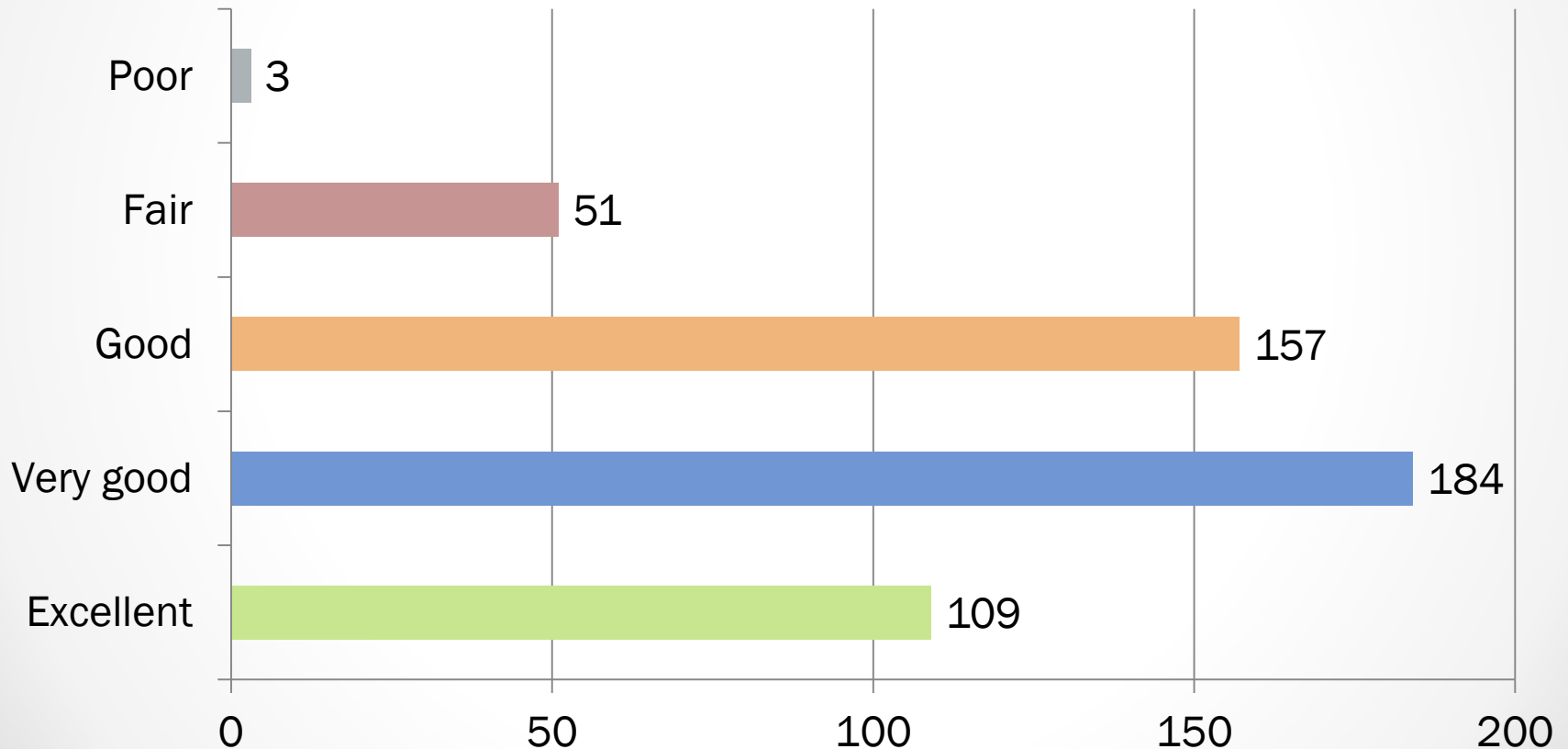
# Dane County Congregate Satisfaction Survey 2018

Respondents: 507

# Q1: How does the food taste?

Responses: 504, Skipped: 3

## Responses



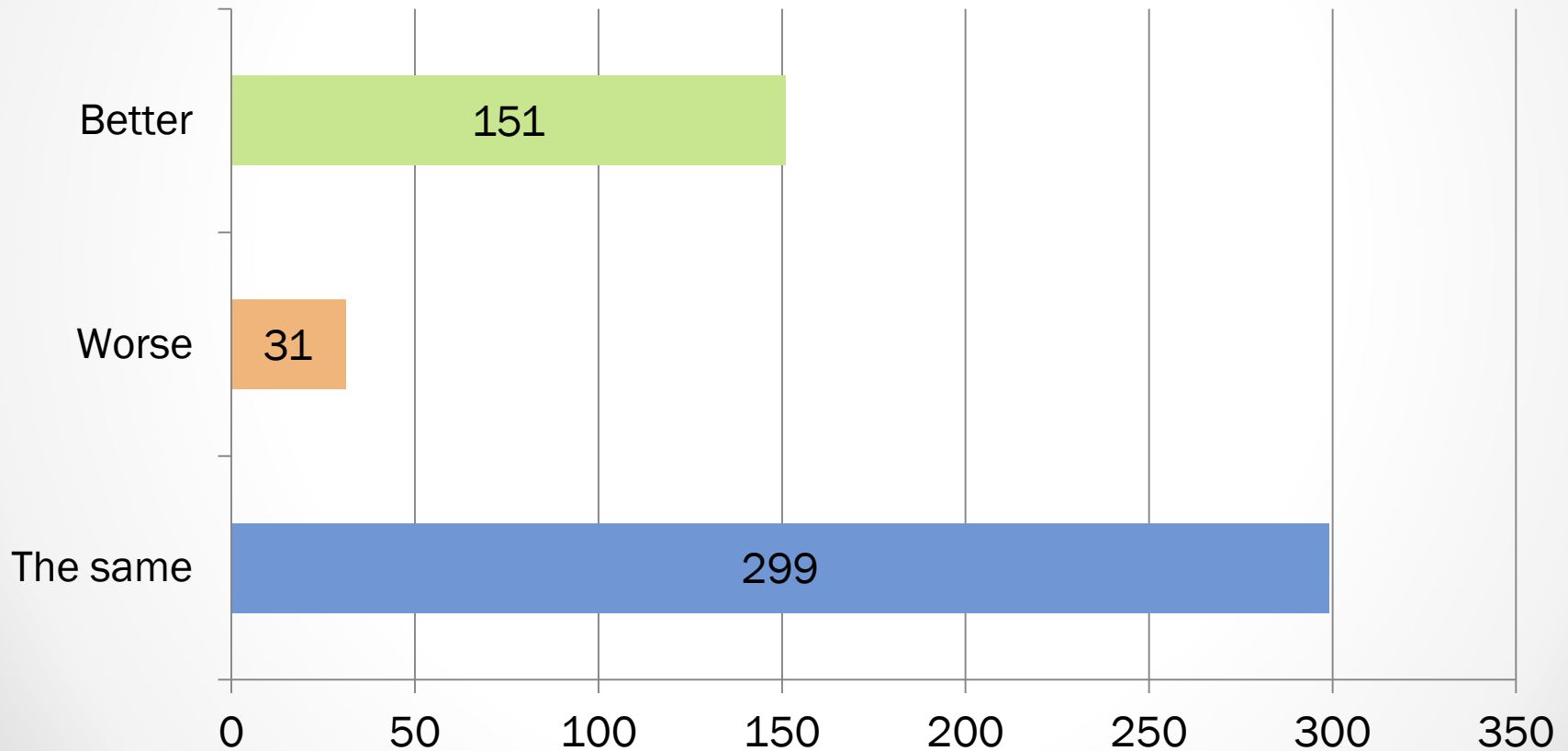
# Comments

- Usually good or very good. Sometimes excellent.
- Mostly on the good side.
- Varies according to days and menu. Some veggies (broccoli) overcooked and mushy.
- Good and well served.
- Some very good, some very poor. Varies greatly.
- Best burgers in South Central Wisconsin.
- Except overcooked broccoli and brussle sprouts.
- Good healthy food. Salad bar at Festival Foods is superb. Wholesome breakfast at Cranberry Creek delicious. Kosher food at Beth Israel is most important because it is kosher!!!
- Always more than I can eat.
- Sometimes there is not enough color.
- Cold or cool– should be warmer.
- Need more seasoning on most.

# Q2: Lately, the food quality has been:

Responses: 481, Skipped: 26

## Responses

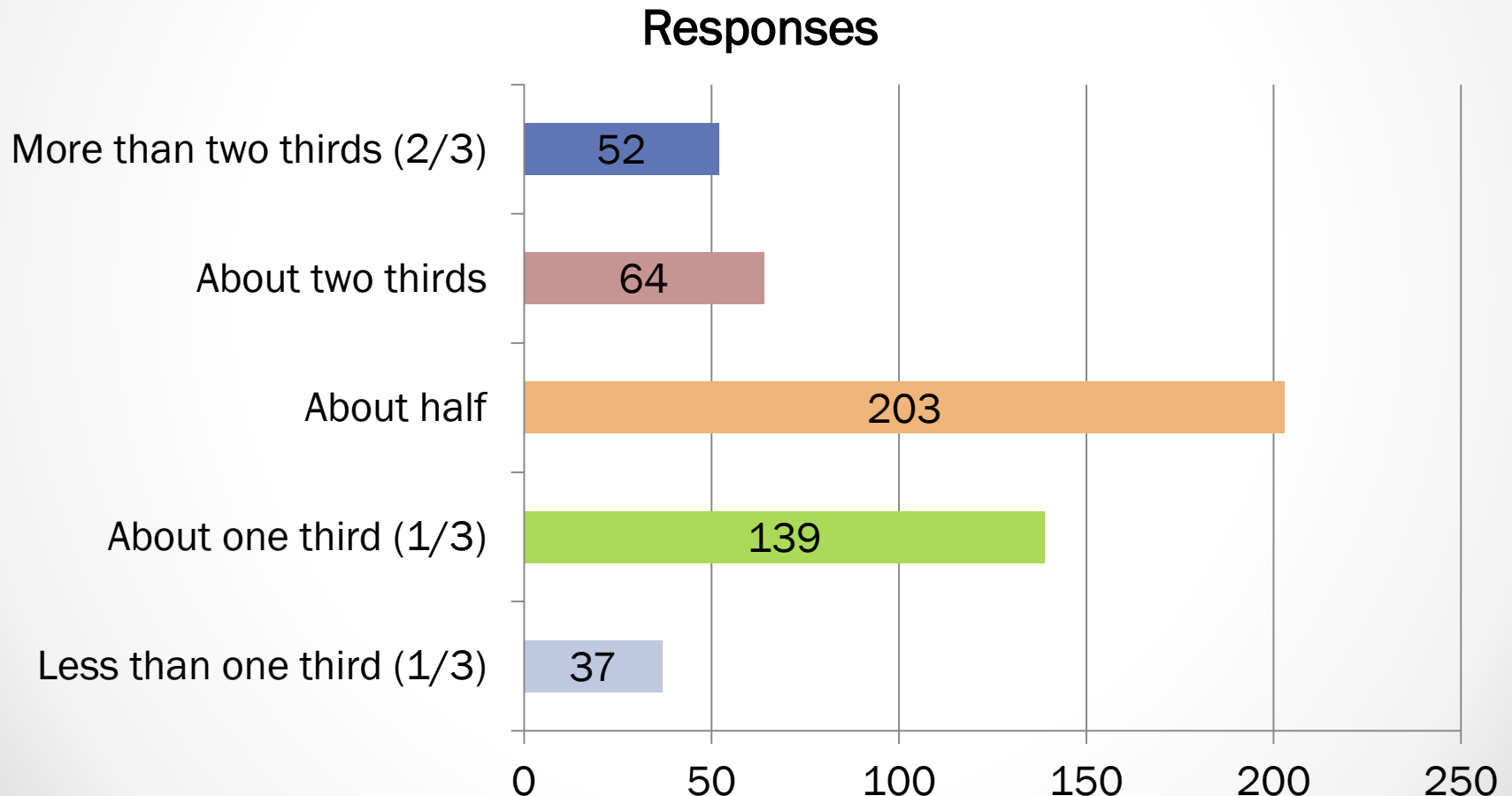


# Comments

- Some menus offer a huge amount of food. Some menus are strange in portion size.
- Food combinations are weird.
- Food is always very good.
- Excellent food.
- Food is good/excellent so I come back.
- Good but some of them could improve. Everyone should check recipes first.
- There have been some improvements in variety of taste.
- The meals are consistent and healthy.
- People listen to our ideas.

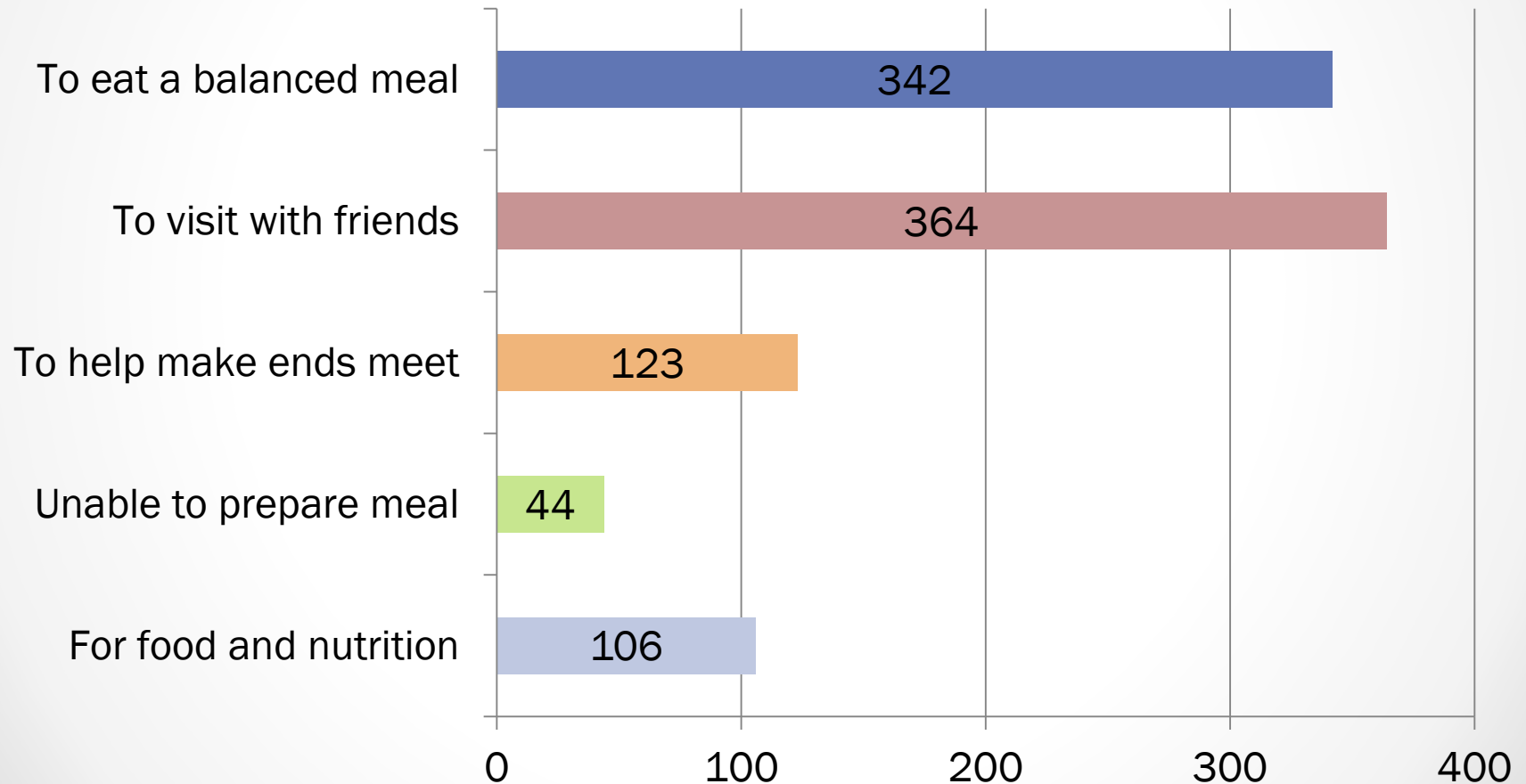
# Q3: When you eat at the dining center, how much of your total daily food intake is from this meal?

Responses: 495, Skipped: 12



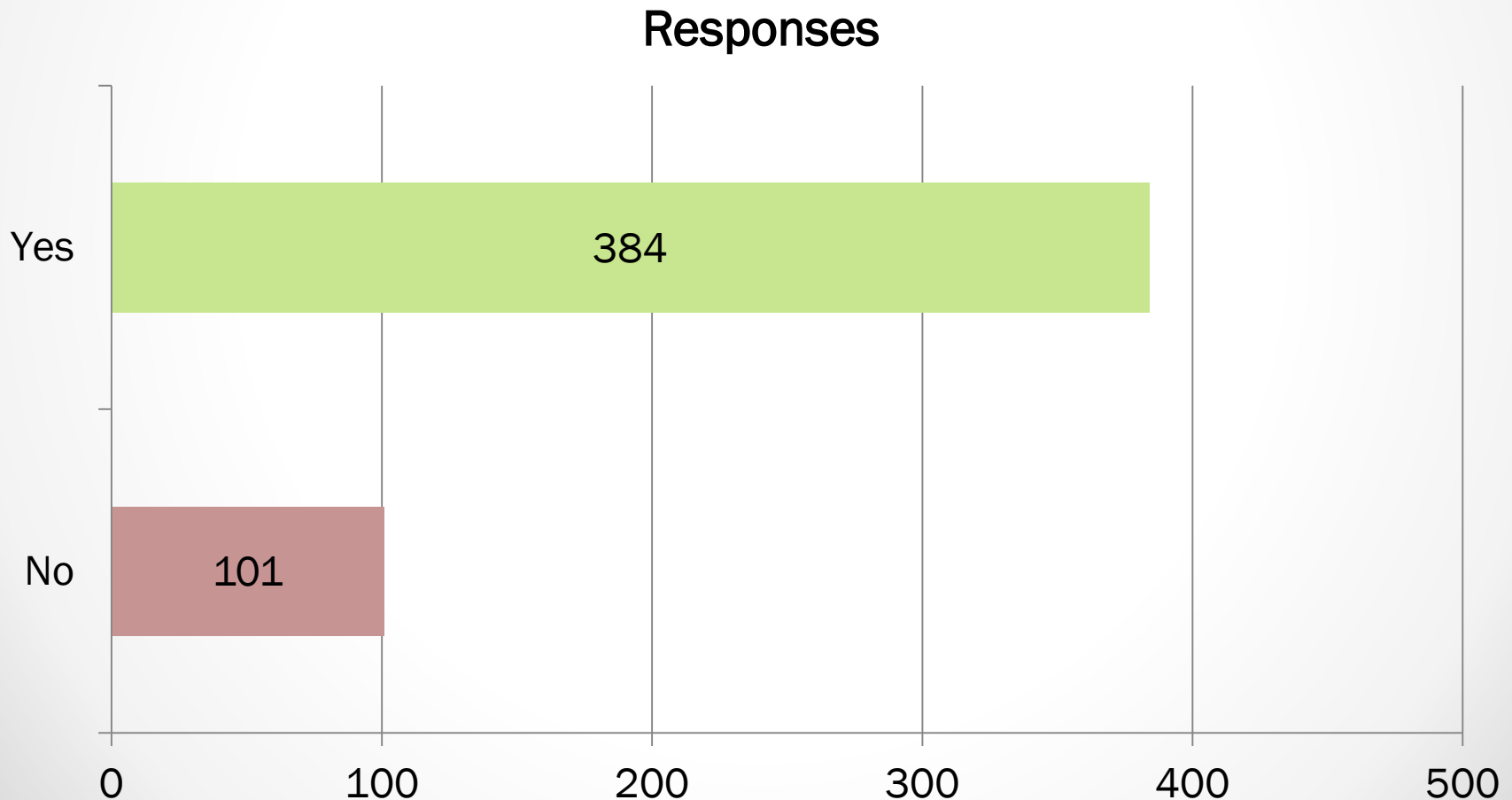
## Q4: Why do you attend the dining center? (check all the apply)

### Responses



# Q5: Do you eat healthier foods because of the senior dining program?

Responses: 485, Skipped: 22

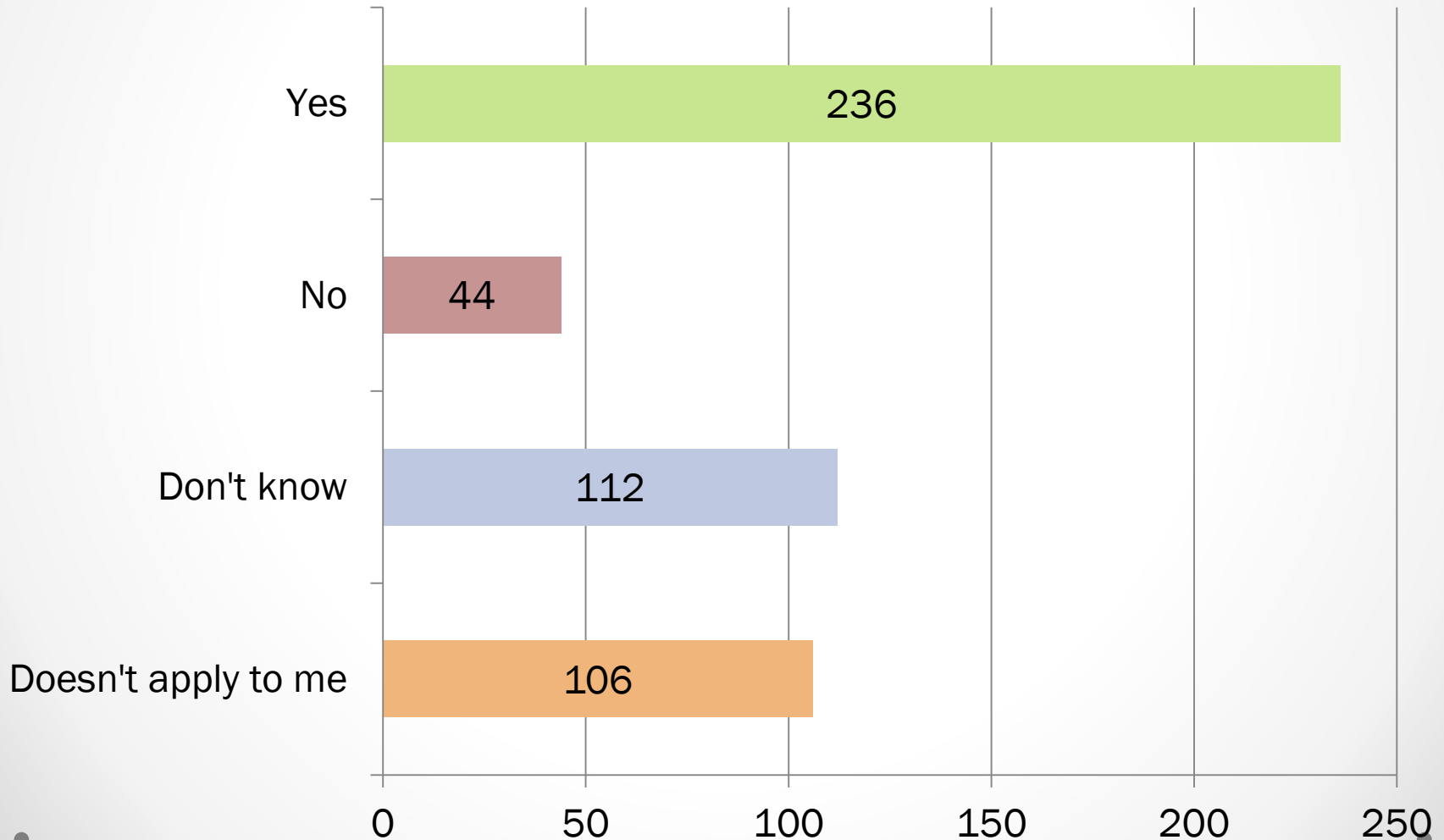




Q6: Do the meals help you maintain or improve your health conditions such as diabetes, heart disease, high blood pressure, etc.?

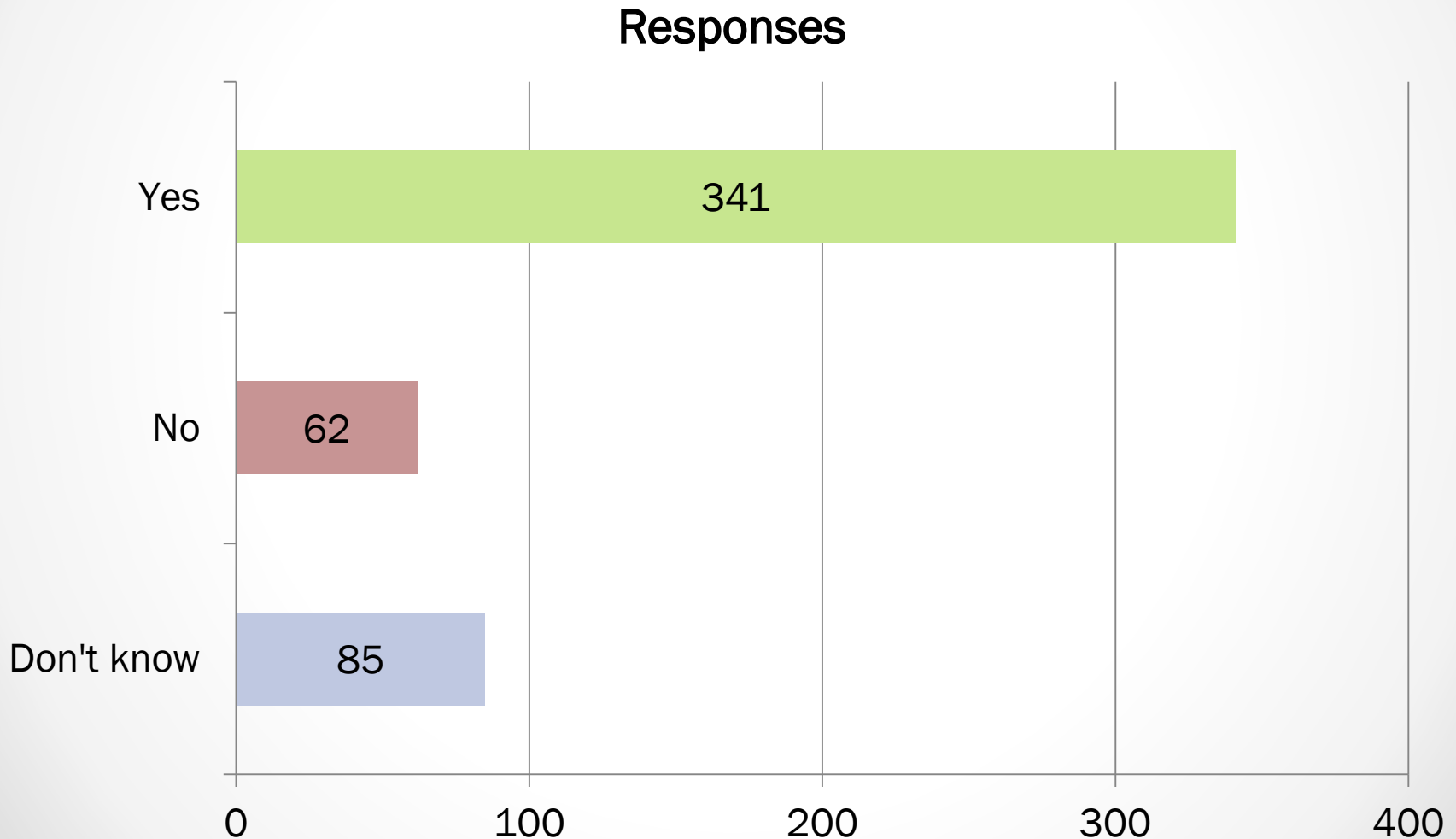
Responses: 498, Skipped: 9

### Responses



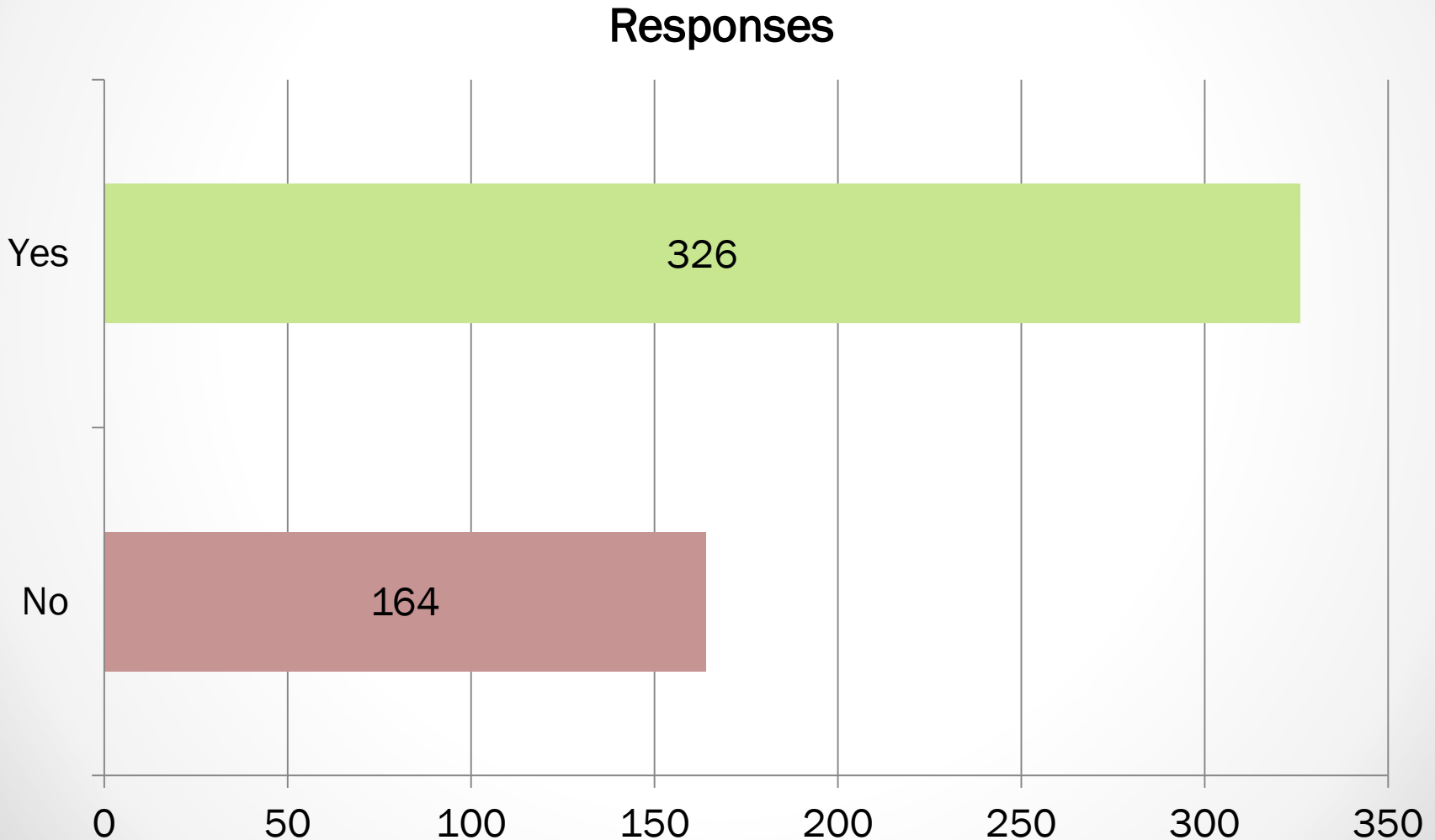
# Q7: Does the senior dining program help you continue to live freely where you choose?

Responses: 488, Skipped: 19



Q8: Without these meals, would you have at least one hot, freshly-prepared meal to eat daily?

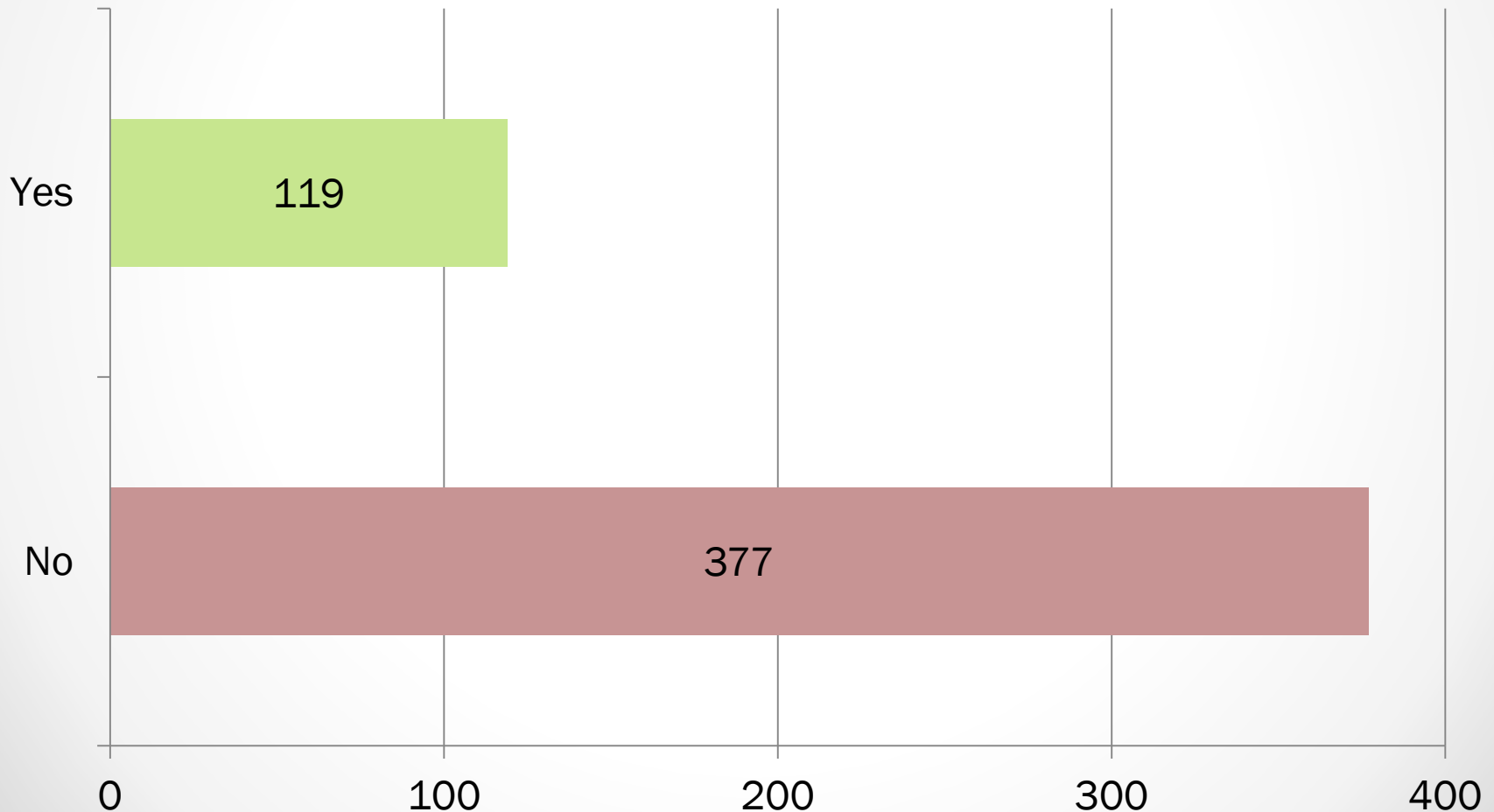
Responses: 490, 17



# Q9: Without these meals, would there be days you do not get enough to eat?

Responses: 496, Skipped: 11

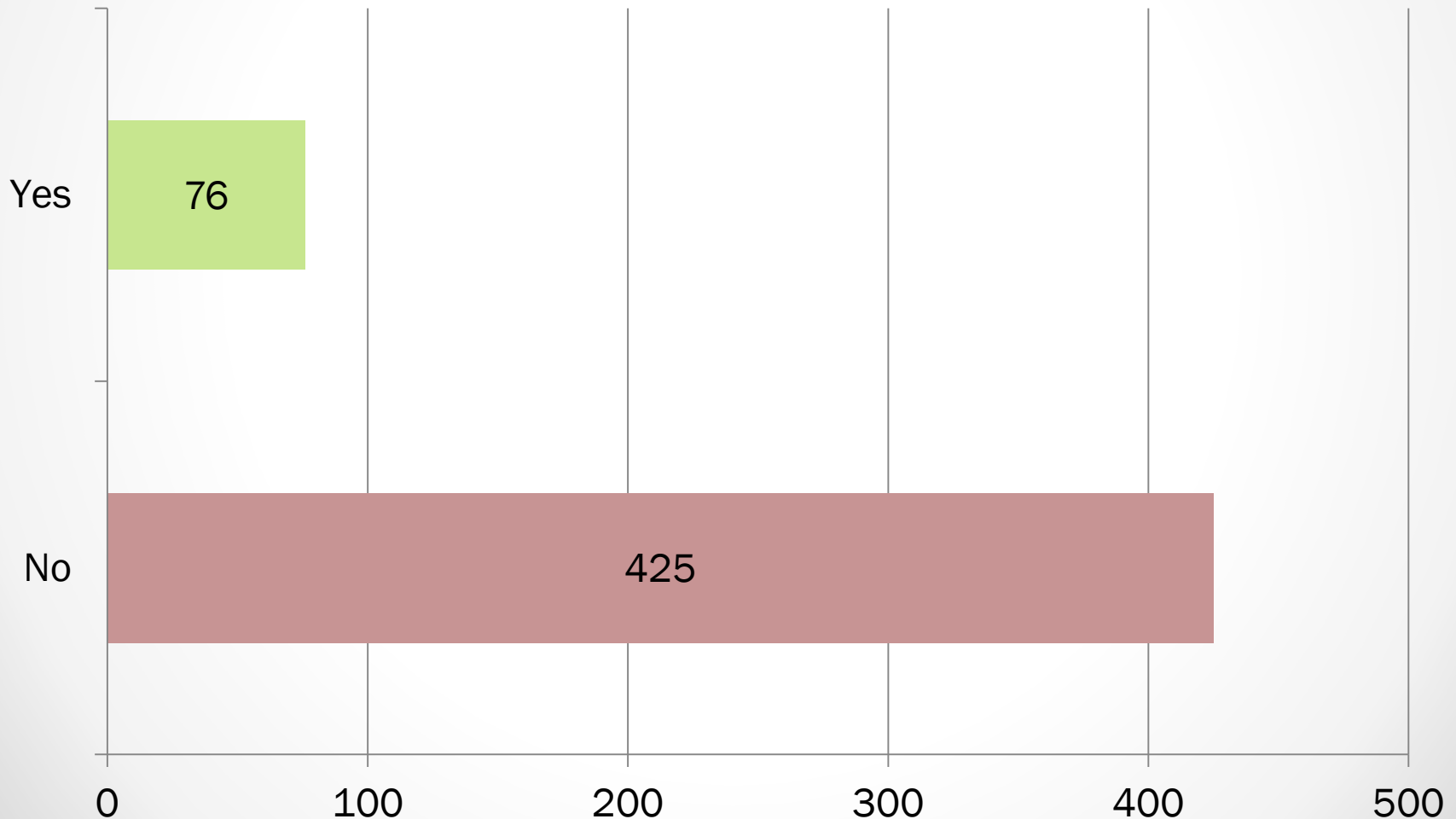
## Responses



# Q10: Have you skipped any meals to pay for other living expenses?

Responses: 501, Skipped: 6

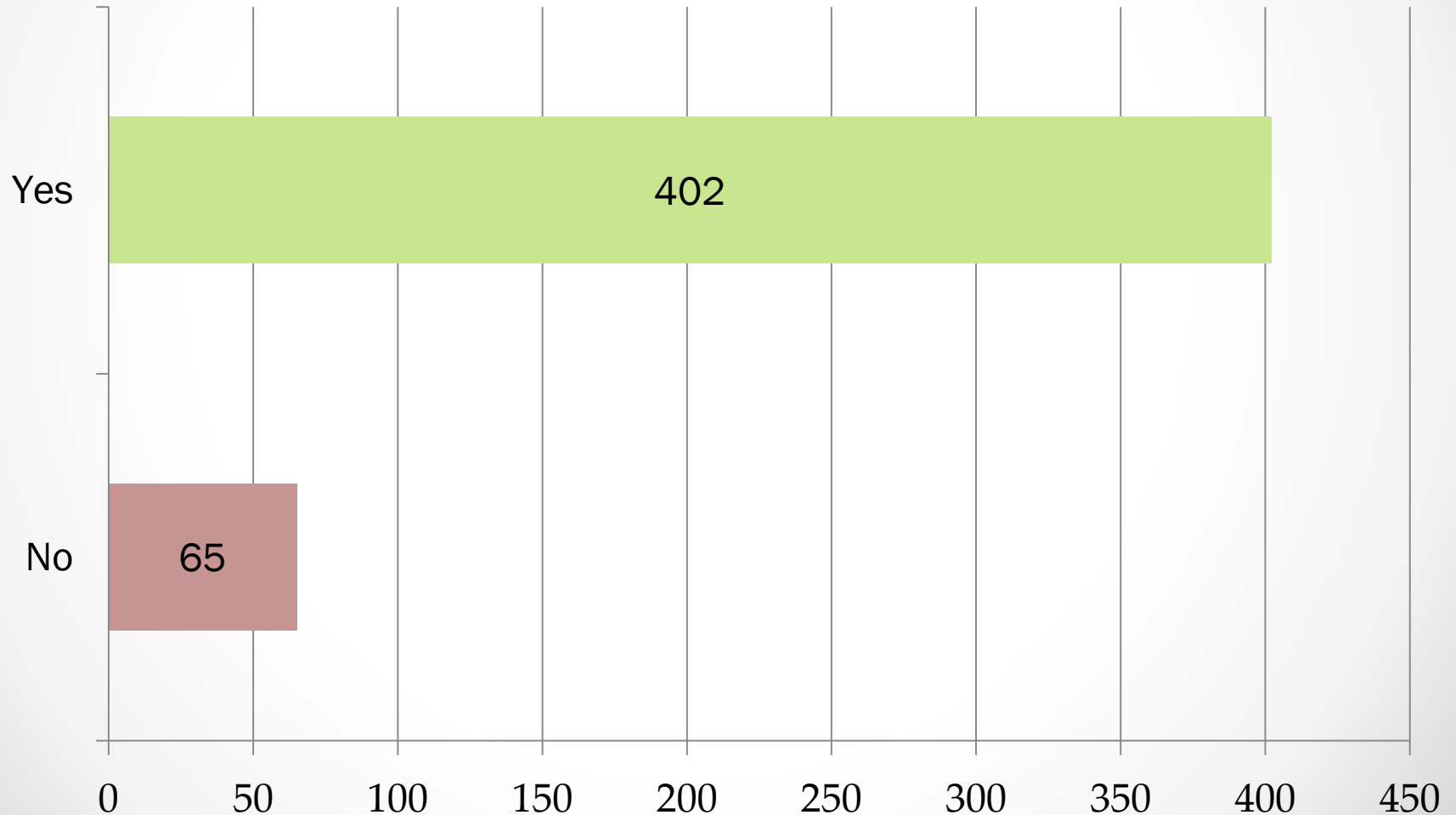
## Responses



# Q11: Does the senior dining program improve your quality of life?

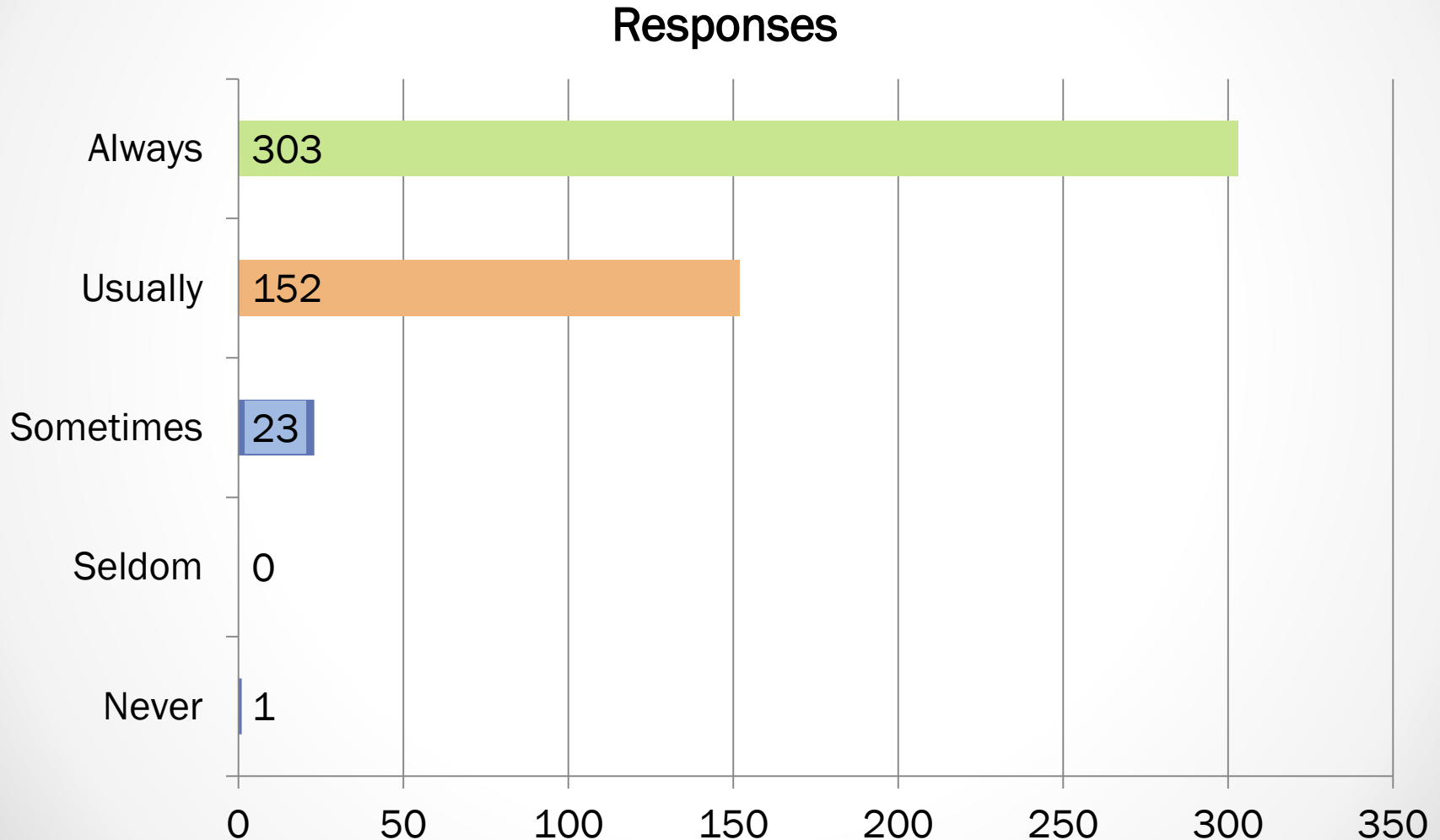
Responses: 467, Skipped: 40

## Responses



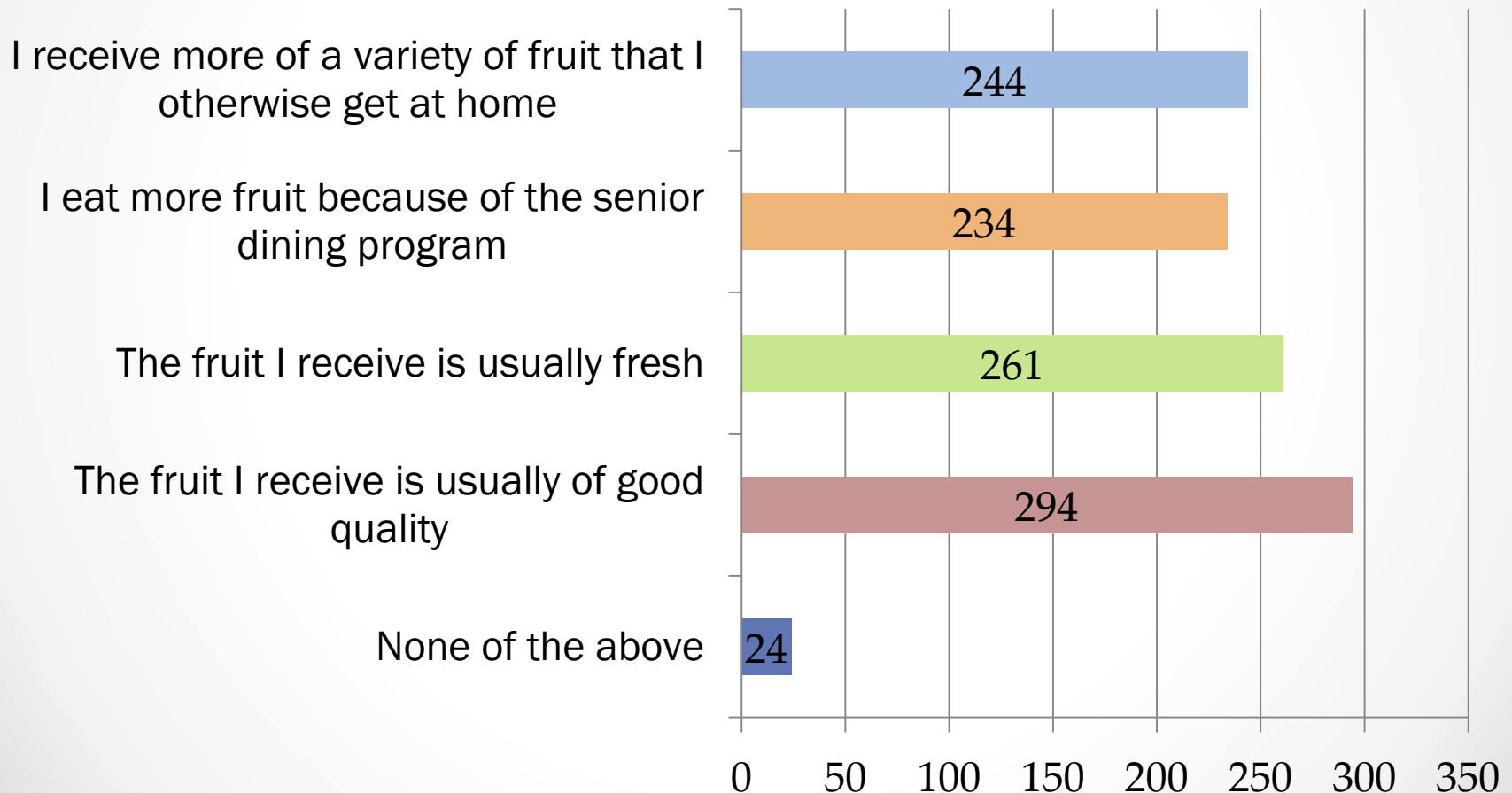
# Q12: Are you satisfied with the service you receive from the senior dining program?

Responses: 479, Skipped: 28



Q13: Are any of the following statements true about the fruit served in the senior dining program? (check all that apply)

### Responses



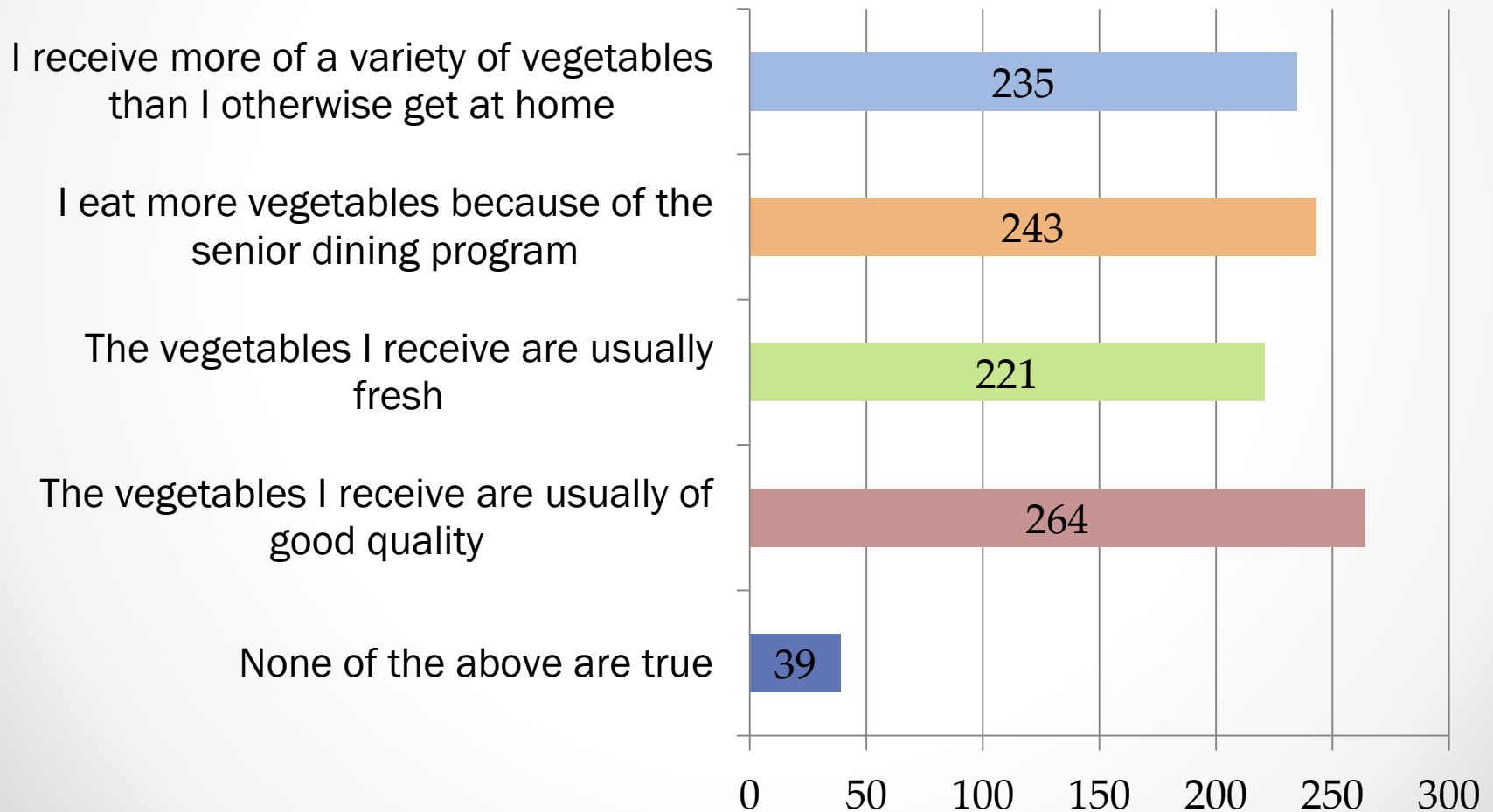


# Comments

- Home growth fruit and vegetables are good tasting.
- Over ripe, under ripe, bruised.
- Would prefer fresh, but canned is still nutritious.
- Can't chew the not ripe fruit.
- I eat my fruit at home.
- Much improvement would help in this area.
- Bananas and oranges good, but other fruit is badly tasting.
- Too many mandarin oranges. We need fresh fruit in season.
- Thank you for fruit to balance our diets!
- Fruit serving size is small.
- One of the best parts of the meal.
- More diversity in the fruits served is needed.

Q14: Are any of the following statements true about vegetables served in the senior dining program? (check all that apply)

### Responses



## Q15: What prevents you from attending the dining center more often?

- If there's food I don't like.
- Oversleep
- Illness
- Doctor appointments
- Mobility
- I don't drive anymore.
- Work
- Only available one day per week.
- Lack of parking.
- Programs not always offered I like.
- Not open enough, longer.
- Transportation problems.
- Extreme weather conditions (snow, ice)

## Q16: If you could change something about the senior dining program, what would that be?

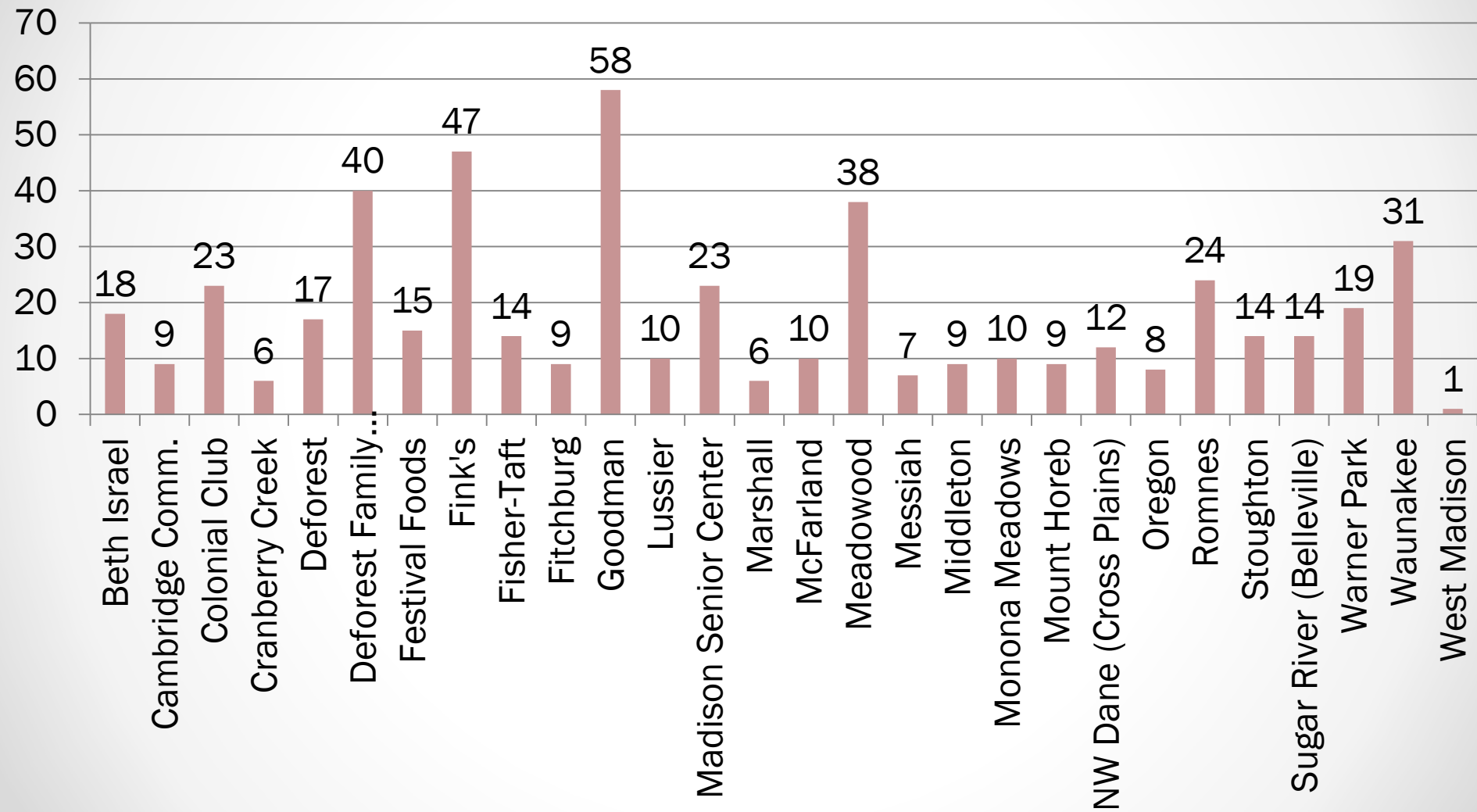
- Having the meal sites be open more days per week or longer hours
- Softer foods for those without teeth or dentures
- Having additional kosher meals available
- Have more seasonal food and comfort food during the holidays
- Hard to get cash to pay
- Serve family-style, passing dishes around the table
- Less carbs and starches
- Not having so many staff eating for free
- Have stick-on name tags available if people want to use them
- More social activities and gathering with the meals
- More consistent portion sizes
- No program for leftovers to be brought home
- More variety for vegetarians

## Additional Comments:

- We always have a good time when we come. Very good food.
- Wonderful people, wonderful food.
- It's a great way to a good food source.
- I pray that the program continues.
- Living alone, it's nice to have company and card games.
- I really appreciate this program.
- The job done by the staff and volunteers is the best. I've been coming to the center for years and it just keeps improving.
- Not sure if it has ever been done but would like to see posters and flyers on buses and at all places of worship and social clubs. For example: The Club for the Deaf on Williamson St.
- Really a fine program. I think more people could benefit. All those that assist are friendly and extremely helpful.
- Save Mother Earth! Discontinue use of Styrofoam cups.
- Can we get a container for plastic/paper recyclables in dining area?

# Location survey was given

■ Number of Respondents



# How many times per week do you dine?

