



**Case Statistics for Disability Benefit Specialists
November 2018**

ADRC Disability Benefit Specialists Data
December 1, 2017 to November 30, 2018

Case Report Summary

	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Past 12 Months
Total Cases Opened	37	40	33	35	30	30	28	38	44	33	37	25	410
Total Cases Closed	66	22	25	31	35	30	20	34	35	31	45	31	405
Total Carry Over Cases	219	190	208	216	220	215	215	223	227	236	238	230	N/A
Total Cases Served	256	230	241	251	250	245	243	261	271	269	275	255	N/A
Current Open Cases	190	208	216	220	215	215	223	227	236	238	230	224	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018
Age												
18-20	0	3	1	0	1	3	4	1	2	3	1	0
21-29	6	5	4	7	1	3	4	5	6	4	3	2
30-39	6	5	3	8	8	6	4	5	8	8	7	5
40-49	8	5	6	6	9	8	6	12	13	5	9	7
50-59	17	20	18	14	11	8	9	12	15	12	17	11
Other	0	2	1	0	0	2	1	3	0	1	0	0

	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018
Gender												
Female	21	16	23	16	16	15	15	16	25	16	19	14
Male	16	24	10	19	13	15	13	22	19	17	17	11
Other	0	0	0	0	1	0	0	0	0	0	1	0

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	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018
Income												
Low Income (120% or less Federal Poverty Level)	25	33	20	25	9	22	17	22	27	22	24	12
Non-Low Income	8	5	11	8	17	6	7	11	13	11	11	11
Unknown	4	2	2	2	4	2	4	5	4	0	2	2

	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018
Living Arrangement												
Homeless or Shelter	1	3	3	1	2	4	2	8	1	1	3	1
Lives Alone	13	16	9	11	8	2	4	8	11	11	13	5
Lives with Others	19	15	18	22	17	23	16	19	25	20	19	18
Nursing Home	0	2	0	0	0	0	1	0	1	0	0	1
Other	0	1	0	0	0	0	0	0	1	0	0	0
Residential Care	1	0	0	0	1	0	0	0	0	0	0	0
Unknown	3	3	3	1	2	1	5	3	5	1	2	0

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Race/Ethnicity												
White	22	29	22	25	25	14	19	22	33	21	23	16
American Indian	0	0	0	1	0	0	0	0	0	0	0	0
Asian	2	1	2	0	1	3	2	1	1	1	5	1
Black	9	5	5	8	2	6	5	6	2	5	3	4
Native Hawaiian	1	0	0	1	0	0	0	0	0	0	0	0
Hispanic	1	1	2	4	0	1	0	2	2	2	3	0
Unknown	3	4	2	0	2	6	2	7	6	5	3	4

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Disability												
Blind, Low-Vision	0	0	0	0	2	0	1	0	0	0	0	0
DD and MI	4	1	2	1	1	2	1	2	3	3	2	0
DD Only	0	2	1	1	1	2	3	1	1	1	1	0
DHH (Deaf/Hard of Hearing)	0	0	0	0	1	0	0	1	1	0	0	0
MI Only	6	6	3	4	3	4	1	3	5	4	3	3
PD and DD	1	1	1	1	2	0	3	0	2	0	1	2
PD and MI	11	16	13	13	15	8	7	12	14	8	15	5
PD Only	11	8	8	11	4	11	7	13	12	12	12	11
PD, DD and MI	0	1	2	1	1	1	0	3	2	3	0	2
Unknown	4	5	3	3	0	2	5	3	4	2	3	2

ADRC Disability Benefit Specialists Data

December 1, 2017 to November 30, 2018

DBS Issues – Closed Cases

	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Past 12 Mths
Community –Based Services													
County-Based Long- Term Care	0	0	0	0	0	0	0	0	1	0	0	0	1
Family Care/IRIS/Partnership	1	0	0	0	0	0	0	0	0	0	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	0	0	0	0	0	0	0	0	1	0	0	1
Employment- Training													
Ticket to Work-Work Incentives	0	0	0	0	0	0	0	0	0	1	0	0	1
Housing													
Utility Assistance	0	0	0	0	0	0	1	0	0	0	0	0	1
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	1	1
FoodShare	0	0	0	1	0	0	0	1	1	1	1	1	6

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	Dec 2017	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Past 12 Mths
General Assistance (Tribal/County)	0	0	0	1	0	4	4	4	4	0	4	2	23
Pensions (VA, etc.)	0	0	0	0	0	0	0	0	0	0	0	0	0
SSI/SSDI Eligibility	53	15	20	28	22	23	13	27	23	25	36	21	306
SSI/SSDI Post Entitlement	5	2	4	0	5	4	2	1	3	5	4	7	42
SSI-E-Exceptional Exp	0	0	0	0	0	0	0	0	0	1	0	0	1
Insurance													
Health Insurance, Employer/Group Pol	0	2	0	0	0	0	0	0	0	0	0	1	3
Health Insurance, Individual Policy	1	0	0	0	0	0	0	0	0	0	0	0	1
Medicare Supp.	3	0	0	0	1	0	0	0	1	0	0	0	5
Medical Entitlements													
BadgerCare+	3	1	1	0	1	0	0	1	0	1	0	2	10
MAPP (Medicaid Purchase Plan)	3	3	1	0	4	0	0	3	5	1	4	2	26
Medicaid Coverage, Items/Services	1	1	1	0	0	0	0	0	0	0	0	0	3
Medicaid Disability Determination	1	0	0	0	1	0	1	1	1	0	1	0	6
Medicaid Financial Eligibility	2	0	0	0	0	1	0	1	0	0	1	0	5
Medicare Advantage Options/Enrollment	1	1	0	1	1	1	0	1	0	0	0	0	6

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Medicare Coverage, Items/Services	2	0	0	0	1	0	0	0	0	0	0	0	3
Medicare Eligibility, General	1	1	0	1	1	2	0	1	0	1	0	1	9
Medicare Part D Options/Enrollment	5	2	0	0	3	1	1	2	3	1	4	5	27
QMB/SLMB/SLMB+	0	0	0	0	0	0	0	0	1	1	0	1	3
Other													
Benefit Check-Up	53	13	13	16	24	17	13	21	15	18	22	19	244
Other, Within DBS Program Scope	0	1	0	0	0	0	0	2	1	1	0	0	1
Other, Outside DBS Program Scope	0	0	0	0	1	0	0	0	0	0	0	0	5
Referral Services (none in the past 12 mths)													
Uncovered Health Costs													
Bill Reduction	0	0	0	0	0	0	0	0	1	1	0	0	2
Undefined-Update needed													
Other, Info-Referral	0	0	0	1	1	0	0	0	1	0	0	0	3

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**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

December 1, 2017 through November 30, 2018

Number of Inquiries: 411
(If you take an average of 15 minutes per contact, this averages out to 103 hours)

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Monetary Impact of Cases Closed						
	Dec 2017	Jan 2018	Feb 2018	Mar 2018	April 2018	May 2018
Federal Dollars	\$338,669	\$87,173	\$275,850	\$231,340	\$272,526	\$160,141
% of Dollars	94.2%	92.3%	95.7%	92.3%	83.5%	87.9%
State Dollars	\$20,866	\$7,239	\$12,454	\$19,180	\$37,571	\$22,100
% of Dollars	5.8%	7.7%	4.3%	7.7%	11.5%	12.1%
Other Dollars	\$0	\$0	\$0	\$0	\$16,185	\$0
% of Other Dollars	0.0%	0.0%	0%	0%	5.0%	0%
Total Dollars	\$359,535	\$94,412	\$288,304	\$250,520	\$326,282	\$182,241
Cumulative Dollars – 12 mth period	\$359,535	\$453,947	\$742,251	\$992,771	\$1,319,053	\$1,501,294

	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018
Federal Dollars	\$169,973	\$169,912	\$166,510	\$400,414	\$421,544	\$348,979
% of Dollars	92.2%	70.5%	83.5%	96.4%	92.1%	91.9%
State Dollars	\$14,312	\$17,573	\$32,929	\$13,694	\$36,297	\$28,867
% of Dollars	7.8%	7.3%	16.5%	3.3%	7.9%	7.6%
Other Dollars	\$0	\$53,356	\$0	\$1,064	\$0	\$2,026
% of Other Dollars	0%	22.2%	0.0%	0.3%	0.0%	0.5%
Total Dollars	\$184,285	\$240,841	\$199,439	\$415,172	\$457,841	\$379,872
Cumulative Dollars – 12 mth period	\$1,685,579	\$1,926,420	\$2,125,859	\$2,541,031	\$2,998,872	\$3,378,744
Total Dollars since April 2013	Federal: \$14,702,069	State: \$1,632,059	Other: \$419,524	Total: \$16,753,652		