

DANE COUNTY 2020 AAA BUDGET PRIORITIES DRAFT 2/27/19

Draft input from POS Agencies & ACS Staff

Advocacy

The AAA Board endorses advocacy efforts in three vital areas that reach beyond the scope of what AAA is responsible for during one calendar year. The Board supports the work of community partners in support of:

- Low-Income Senior Housing
- Senior Transportation

Priorities Funded (in alpha order)

ADULT DAY CARE – (Beth & Rachel) Ask?

History: Primarily a source of Long-Term Care Waiver funding for COPW/CIPII eligible individuals. Add information regarding impact of Family Care transition on funding and utilization. Historically, funding does not appear to have been distributed based on any specific criteria other than what had been in place as of 2015. Adjustments have been made as needed based on utilization.

Justification: Adult Day Programs are a cost-effective intervention for keeping frail seniors out of expensive long-term care facilities for as long as possible. Adult Day Programs typically costs less than in-home care and much less than moving into a care facility. Medicare does not cover the cost of Adult Day Programs, and many long-term care insurance plans also exclude coverage for Adult Day Programs. Medicaid and Family Care programs do cover Adult Day Program costs for seniors who qualify for those programs, but for seniors who do not qualify, paying for Adult Day Programs can be challenging. Adult Day Programs are typically used by frail seniors at risk for isolation. Providing a safe, stimulating environment for these seniors not only reduces their risk of continued decline, but also offers much needed respite to their care partners. People living with dementia are the most frequent users of Adult Day Programs. In 2018, there were over 7,000 people in Dane County with a dementia diagnosis. That number is expected to grow. The cost of potentially providing long-term care to this population is significant. Adult Day Programs can delay or prevent the need for institutionalization for frail elderly people. Participation provides the mental, social and physical stimulation that can slow their decline. It can also strengthen bodies, improve sleep patterns, and reduce depression, which adds up to a reduced risk of falling. Having a loved one attend an Adult Day Program provides needed respite for caregivers, who are able to continue working, attend to their own needs, and avoid the kind of burn-out that comes with 24/7 caregiving. Preventing caregiver burnout prolongs the amount of time that someone can remain in the community. Providing funds to offset the cost of attendance in an Adult Day Program for people whose incomes are at or under 250% of the federal poverty level, increases the likelihood of attendance in a program that can prolong their ability to remain in the community. Caregiver Assistance funds are limited to \$1,000 per year, and Alzheimer's' Family Caregiver Support Program funds are limited to \$1,500 per year. Those funds struggle to cover the \$70 per day that Adult Day Care typically costs. An investment in Adult Day Programming saves public funds that would otherwise be used to pay for more expensive alternatives.

Outcomes:

CASE MANAGEMENT SERVICES – (Cheryl) Provide a total increase of 27% of the current program funding (\$226,128) spread over three years (2019-2021) for Case Management Services to meet the increasing demand of the growing senior adult population in Dane County. This equates to \$75,376 each year. The total funding for this program for 2019 is **\$2,213,824**; Dane County funded **39%** of the total 2019 case management funding (\$967,327).

History: Dane County fulfills state-mandated requirements (through the Older Americans Act) to provide supportive services to assist older individuals to remain living in their own homes by funding Client-Centered Case Management Services through 12 Focal Points. Recognizing the need for case management services would far exceed funding, Dane County targeted this program starting in 2014 to fund this program for low-income clients (falling below 240% of the Federal Poverty Level). Despite this effort and additional funds approved by the Dane County Board and/or Executive (\$18,331/2016, \$25,146/2017, \$40,000/2018), \$75,376/2019) the program funding is not keeping pace with the need. The County Executive added \$75,376 in 2019 to fulfill the initial three year request.

Justification: While the needs for general case management services have significantly increased, the funding for this program has not kept up with the need. This is proven with the following data:

- Increased number of senior adults: 45% increase (74,925/2010 to 108,920/2020 *projected*)
- Increased number of senior adults served: 63% increase (1,979/2009 to 3,163/2018)
- Increased number of service hours: 62% increase (15,372/2009 to 24,824/2018)

In addition to these numbers, the complexity of the needs of our vulnerable, frail senior adults are also increasing. Focal Point Case Managers report the top five challenges seniors faced in 2017 include Low-Income Senior Housing, Supportive Home Care, Mental Health, Transportation, and Benefit Enrollment/ Assistance.

Outcomes: By increasing GPR funding to align with historical and projected need, low-income senior adults will receive Dane County Case Management Services that will allow them to remain living in their homes rather than moving to expensive assisted living or nursing home facilities paid by Medicaid.

HEALTHY AGING COORDINATOR – (Angela)?

History:

Justification:

Outcomes:

MENTAL HEALTH SERVICES – (Cheryl & Jill)

History:

Justification:

Outcomes:

NUTRITION: Catered Meals – (Angela & Sonya) Increase funding by \$24,925 - \$44,876 to cover an anticipated increase in meal costs by caterers.

History: Catering contracts with Dane County do not receive an annual increase or COLA adjustment like other contracted services.

Justification: Four out of the five major caterers for the meal program will be entering the 4th year of their five year contracts in 2020, whereby a rate increase can be submitted and considered (rates must remain flat for the first three years). It would be reasonable to see a proposed 3-5% rate increase among these caterers, requiring an additional \$24,925-\$44,876 needed to continue to provide the current number of catered meals needed in the Senior Nutrition Program.

Outcomes: Continued ability to purchase and serve more than 244,000 meals to senior adults in the community.

NUTRITION: Site Management – (Angela & Sonya) Increase Senior Nutrition Program site management contract funding by \$48,441 over two years, at 5% each year (\$23,630 in 2019 and \$24,811 in 2020) to reflect a needed cost to continue increase.

History: Senior Nutrition Program Site Management includes coordination and oversight of the following: (1) program outreach targeting low-income, minority, and rural seniors; (2) supervision of a safe and sanitary facility; (3) service of meals in a congregate setting and the delivery of meals to homebound seniors by trained volunteers; (4) collection and data entry of required participant registration and service delivery data; (5) utilization of a meal reservation system to accurately and timely order meals through the County contracted caterer; (6) monthly solicitation of donations for home-delivered meals utilizing a County approved letter, and (7) the provision of nutrition education and isolation reducing activities for senior adults. While site management contracts have received the 2.0 and 3.5% COLA increases in the past two years, it has not kept pace with inflation.

Justification: Funding for site management has not kept pace with inflation or the increase in labor needed due to the increase in number of meals served and/or delivered by the Senior Focal Points. From 2010-2013, due to sequestration at the Federal level, site management funding decreased 10.9% (from \$459,017 in 2010 to \$408,962 in 2013). As of 2019, site management funding has increased only 2.9% in nine years (\$472,607 in 2019 and \$459,017 in 2010). This increase has largely been from OAA and State match funding. For this reason a 5% minimum increase (\$23,630) in local funding for nutrition site management in 2020 and in 2021 (\$24,811) is need on a cost to continue basis.

Outcomes:

RSVP: Driver Escort Services – (Cheryl & Margie)?

History:

Justification:

Outcomes:

SUPPORTIVE HOME CARE – (Beth & Marcia) Ask?

History: The Dane County Supportive Home Care (SHC) program aids individuals who are unable to independently perform some of the necessary activities of daily living and who do not qualify for other Long-Term Care Programs. Funding for this program is made available through Dane County Department of Human Services, Adult Community Services Division. Funds are then delegated by the Contract Manager for the SHC Program to the Dane County Senior Focal Point agencies. The Focal Points are then responsible connecting functionally and financially eligible clients to contracted SHC providers for home chore and/or personal care services. Through the purchase of home chore and/or personal care services, clients receive assistance with their daily home and personal maintenance needs. The goal is to permit clients to maintain reasonably independent living situations and avoid leaving home settings. Over the past several years there has been confusion and inconsistencies with how the funding and program has been administered to the 15 AAA Focal Points. A hold was put on new referrals as of July 2017 so as to evaluate spending and policies related to the SHC program. It was determined that there existed an inequitable distribution of funding and access to those funds among the 15 Focal Points. Below is an example of how the SHC funding had been spent from January through May 2018:

Focal Point	Spending Through May 2018	Anticipated Spending through all of 2018
Colonial Club:	\$1,042	\$2,499
DeForest	\$2,084	\$5,002
EMMCA	\$9,371	\$22,490
Fitchburg	\$7,570	\$18,166
Middleton	\$2,187	\$5,249
NESCO	\$5,728	\$13,749
NW Dane	\$1,120	\$2,687
Stoughton	\$2,765	\$6,635
WMSC	\$4,553	\$10,927
McFarland	\$0	\$0
Oregon	\$0	\$0
SMCE	\$0	\$0
Sugar River	\$0	\$0
SW Dane County	\$0	\$0
Waunakee	\$0	\$0
	\$36,420	\$87,404

Total County Levy Contracted 2018 SHC Funding: \$150,604 (appears to be underspent in 2018 by \$63,200 (\$150,604-\$87,404) but I will verify) This is likely due to the program having been on hold since July 2017 to prevent overspending as had initially been my concern.

So as to better align the access to funding and the equitable distribution of the funding it was determined through a work group made up of Focal Point case managers to allocate SHC funds in the same manner as case management monies – using a formula. The formula takes into the following factors in each Focal Point service area:

- Percentage of persons 60-74 years old 10%
- Percentage of persons 75 -84 years old 12%
- Percentage of persons 85+ years old 5%
- Percentage of persons 65+ years old and living alone 20%
- Percentage of Persons eligible for Food Share 20%
- Percentage of Persons 60+ years old in Rural identified areas 15%
- Percentage of Minorities 60+ years old 3%
- Base amount- All Focal Points 15%

Available funding is then allocated to the 15 Focal Points and they then use their allocation to authorize services from a Dane County contracted SHC Provider. Providers are currently:

- Comfort Keepers
- Community Living Alliance
- BrightStar
- Colonial Club (only available to Colonial Club case managers)

Each were determined through an RFP process effective 2015. The RFP would be due for renewal in 2019 for 2020 but an alternative method of payment is being determined so as to expand the SHC providers from which clients can choose to receive services. The contracts were originally pursued

within the context of the Community Options Program (COPW) but the County no longer administers COPW so it is believed the contracts are no longer necessary for the delivery of SHC services.

Effective 1-1-19, a total of \$222,103 in County Levy has been allocated to the 15 AAA Focal Points as follows:

Focal Point	Allocation
Belleville	\$ 8,854
Colonial Club	\$ 24,979
DeForest	\$ 8,931
EMMCA	\$ 24,919
Fitchburg	\$ 8,868
McFarland	\$ 11,941
Middleton	\$ 9,393
NESCO	\$ 19,450
Northwest Dane	\$ 12,346
Oregon	\$ 8,194
South Madison	\$ 14,770
Southwest Dane	\$ 10,297
Stoughton	\$ 11,649
Waunakee	\$ 13,140
West Madison	\$ 34,372
Total	\$ 222,103
Colonial Club Contract	14,042
Colonial Club Internal	10,937

Note: Colonial Club is the only Focal Point that is also a SHC provider. They have a budget line of \$14,042 which they receive directly based on 610 reporting. \$14,042 is allocated for them to use through the formula.

Focal Point case managers are responsible in screening both Financial and Functional eligibility of persons 60 and older in their service area. Once eligibility is confirmed the Focal Point makes a referral to one of the contracted SHC agencies for services. Units of service and costs are tracked by Dane County to ensure Focal Points don't exceed authorizing services beyond their allocation. (See [SHC Guidelines and SHC Q&A documents for reference as to eligibility guidelines and procedural information related to the SHC program.](#))

Justification:

Outcomes:

Summary

Program	Requested
Adult Day Care	
Case Management	\$75,376
Healthy Aging Coordinator	
Mental Health Services	
Nutrition: Catered Meals	
Nutrition: Site Management	
Supportive Home Care	
TOTAL	