

Case Statistics for Disability Benefit Specialists February 2019

Case Report Summary

	Mar	April	May	June	July	August	Sept	Oct	Nov	Dec	Jan	Feb	Past 12
	2018	2018	2018	2018	2018	2018	2018	2018	2018	2018	2019	2019	Months
Total													
Cases													
Opened	35	30	30	28	38	44	33	40	29	29	31	24	391
Total													
Cases													
Closed	31	35	30	20	34	35	31	45	31	39	25	37	393
Total													
Carry													
Over													
Cases	216	220	215	215	223	227	236	238	233	231	221	227	N/A
Total													
Cases													
Served	251	250	245	243	261	271	269	278	262	260	252	251	N/A
Current													
Open													
Cases	220	215	215	223	227	236	238	233	231	221	227	214	N/A

Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019
Age												
18-20	0	1	3	4	1	2	3	0	0	6	2	0
21-29	7	1	3	4	5	5	4	4	3	4	3	5
30-39	8	8	6	4	5	9	8	8	6	2	8	5
40-49	6	9	7	6	12	13	5	11	7	4	4	6
50-59	14	9	9	9	12	15	12	17	11	13	14	8
Other	0	2	2	1	3	0	1	0	2	0	0	0
					_	_						
	Mar	April	May	June	July	August	Sept	Oct	Nov	Dec	Jan	Feb
	2018	2018	2018	2018	2018	2018	2018	2018	2018	2018	2019	2019
Gender												
Female	16	16	15	15	16	25	16	23	15	14	18	10
Male	19	13	15	13	22	19	17	17	14	15	13	14

Other

	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019
Income												
Low Income (120% or less Federal Poverty Level)	25	9	22	17	22	27	22	27	13	22	18	15
Non-Low Income	8	17	6	7	11	13	11	11	13	4	7	8
Unknown	2	4	2	4	5	4	0	2	3	3	6	1

	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019
Living												
Arrangement												
Homeless or	1	2	4	n	0	1	1	3	1	3	л	n
Shelter	1	Z	4	2	8	1	1	3	1	3	4	2
Lives Alone	11	8	2	4	8	11	11	13	7	4	8	4
Lives with Others	22	17	23	16	19	25	20	22	20	21	16	15
Nursing Home	0	0	0	1	0	1	0	0	1	0	1	0
Other	0	0	0	0	0	1	0	0	0	0	1	2
Residential	0	1	0	0	0	0	0	0	0	0	0	0
Care	0	1	0	0	0	0	0	0	0	0	0	0
Unknown	1	2	1	5	3	5	1	2	0	1	1	1

	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019
Race/Ethnicity												
White	25	25	14	20	22	34	21	25	20	16	17	14
American Indian	1	0	0	0	0	0	0	0	0	0	0	0
Asian	0	1	3	2	1	1	1	5	2	2	0	2
Black	8	2	6	5	6	2	5	4	5	6	3	5
Native Hawaiian	1	0	0	0	0	0	0	0	0	0	1	0
Hispanic	4	0	1	0	2	2	2	3	0	1	5	0
Unknown	0	2	6	1	7	5	5	3	2	4	5	3

	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019
Disability												
Blind, Low- Vision	0	2	0	1	0	0	0	0	0	0	0	0
DD and MI	1	1	2	1	2	3	3	2	0	1	1	3
DD Only	1	1	2	3	1	1	1	1	0	1	0	2
DHH												
(Deaf/Hard	0	1	0	0	1	1	0	0	0	0	1	0
of Hearing)												
MI Only	4	3	4	1	3	5	4	3	3	7	2	3
PD and DD	1	2	0	3	0	2	0	1	2	1	0	1
PD and MI	13	15	8	7	12	14	8	16	6	9	16	5
PD Only	11	4	11	7	13	12	12	12	13	5	6	10
PD, DD and MI	1	1	1	0	3	2	3	1	2	1	1	0
Unknown	3	0	2	5	3	4	2	4	3	4	4	0

DBS Issues – Closed Cases

	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Past 12 Mths
Community –Based													
Services													
County-Based Long- Term Care	0	0	0	0	0	1	0	0	0	0	0	0	1
Family Care/IRIS/Partnership	0	0	0	0	0	0	0	0	0	0	0	1	1
Consumer, Non-													
Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	0	0	0	0	0	1	0	0	0	0	0	1
Employment-													
Training													
DVR (Vocational Rehab) Services	0	0	0	0	0	0	0	0	0	0	1	0	1
Ticket to Work-Work	0	0	0	0	0	0	1	0	0	0	0	0	1
Incentives	0	0	0	0	0	0	Ţ	0	0	0	0	0	1
Housing													
Utility Assistance	0	0	0	1	0	0	0	0	0	0	0	0	1
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	1	0	0	0	1
FoodShare	1	0	0	0	1	1	1	1	1	2	1	1	10

	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Past 12 Mths
General Assistance (Tribal/County)	1	0	4	4	4	4	0	4	2	1	4	0	28
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	0	0	0	0	0	1	1
SSI/SSDI Eligibility	28	22	23	13	27	23	25	36	21	24	12	24	278
SSI/SSDI Post Entitlement	0	5	4	2	1	3	5	4	7	2	3	8	44
SSI-E-Exceptional Exp	0	0	0	0	0	0	1	0	0	0	0	0	1
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	0	0	0	0	0	1	0	0	0	1
Medicare Supp.	0	1	0	0	0	1	0	0	0	1	0	0	3
Medical Entitlements													
BadgerCare+	0	1	0	0	1	0	1	0	2	0	0	1	6
MAPP (Medicaid Purchase Plan)	0	4	0	0	3	5	1	4	2	6	2	2	29
Medicaid Coverage, Items/Services	0	0	0	0	0	0	0	0	0	0	1	0	1
Medicaid Disability Determination	0	1	0	1	1	1	0	1	0	2	0	2	9
Medicaid Financial Eligibility	0	0	1	0	1	0	0	1	0	3	0	0	6
Medicare Advantage Options/Enrollment	1	1	1	0	1	0	0	0	0	3	0	2	9

	Mar 2018	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Past 12 Mths
Medicare Coverage, Items/Services	0	1	0	0	0	0	0	0	0	0	0	0	1
Medicare Eligibility, General	1	1	2	0	1	0	1	0	1	2	1	4	14
Medicare Part D Options/Enrollment	0	3	1	1	2	3	1	4	5	7	3	4	34
QMB/SLMB/SLMB+	0	0	0	0	0	1	1	0	1	2	0	2	7
Other													
Benefit Check-Up	16	24	17	13	21	15	18	22	19	20	12	22	219
Other, Within DBS Program Scope	0	0	0	0	2	1	1	0	0	0	0	0	4
Other, Outside DBS Program Scope	0	1	0	0	0	0	0	0	0	0	0	0	1
Referral Services (none in the past 12 mths)													
Uncovered Health Costs													
Bill Reduction	0	0	0	0	0	1	1	0	0	1	0	0	3
Undefined-Update needed													
Other, Info-Referral	1	1	0	0	0	1	0	0	0	0	1	0	4

Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

March 1, 2018 through February 28, 2019

Number of Inquiries: 432 (If you take an average of 15 minutes per contact, this averages out to 108 hours)

		Мо	netary Impact of Cas	es Closed		
	Mar 2018	April 2018	May 2018	June 2018	July 2018	August 2018
Federal Dollars	\$231,340	\$272,526	\$160,141	\$169,973	\$169,912	\$166,510
% of Dollars	92.3%	83.5%	87.9%	92.2%	70.5%	83.5%
State Dollars	\$19,180	\$37,571	\$22,100	\$14,312	\$17,573	\$32,929
% of Dollars	7.7%	11.5%	12.1%	7.8%	7.3%	16.5%
Other Dollars	\$0	\$16,185	\$0	\$0	\$53,356	\$0
% of Other Dollars	0%	5.0%	0%	0%	22.2%	0.0%
Total Dollars	\$250,520	\$326,282	\$182,241	\$184,285	\$240,841	\$199,439
Cumulative Dollars – 12 mth period	\$250,520	\$576,802	\$759,043	\$943,328	\$1,184,169	\$1,383,608

	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019
Federal Dollars	\$400,414	\$421,544	\$348,979	\$405 <i>,</i> 955	\$140,665	\$296,008
% of Dollars	96.4%	92.1%	91.9%	91.4%	90.8%	87.9%
State Dollars	\$13,694	\$36,297	\$28,867	\$38,148	\$14,178	\$40,872
% of Dollars	3.3%	7.9%	7.6%	8.6%	9.2%	12.1%
Other Dollars	\$1,064	\$0	\$2,026	\$0	\$0	\$0
% of Other Dollars	0.3%	0.0%	0.5%	0.0%	0.0%	0.0%
Total Dollars	\$415,172	\$457,841	\$379,872	\$444,103	\$154,843	\$336,880
Cumulative Dollars – 12 mth period	\$1,798,780	\$2,256,621	\$2,636,493	\$3,080,596	\$3,235,439	\$3,572,318
Total Dollars since April 2013	Federal: \$15,544,697	State: \$1,725,257	Other: \$419,524	Total: \$17,689,478	s ann ann ann ann ann ann ann ann ann an	997-1997-1997-1997-1997-1997-1997-1997-