

DANE COUNTY
POLICY AND FISCAL NOTE

<input checked="" type="checkbox"/> Original <input type="checkbox"/> Update	Substitute No. _____
Sponsor: <u>McCarville</u>	Resolution No. <u>2018 RES-667</u>
Vote Required: Majority <input checked="" type="checkbox"/> Two-Thirds <input type="checkbox"/>	Ordinance Amendment No. _____

Title of Resolution or Ord. Amd.:

AMENDING DANE COUNTY PUBLIC SAFETY COMMUNICATIONS 2019 OPERATING BUDGET TO TRANSFER FUNDS TO FACILITATE THE OUTSOURCING OF QUALITY ASSURANCE/QUALITY IMPROVEMENT

Policy Analysis Statement:

Brief Description of Proposal -

Create new budget line in PSC Operating budget for Quality Assurance Services. This will be used to outsource the QA for our law enforcement call taking only at this point.

Current Policy or Practice -

We currently attempt to use 1-2 communicators to assess our LE call taking performance.

Impact of Adopting Proposal -

The trial will result in the development of better standard operating guidelines/procedures (SOG/SOP) because of the QA/QI. This will ultimately then result in a much improved and consistent call taking by our communicators.

Fiscal Estimate:

Fiscal Effect (check all that apply) -

- ☒ No Fiscal Effect
☐ Results in Revenue Increase
☐ Results in Expenditure Increase
☐ Results in Revenue Decrease
☐ Results in Expenditure Decrease

Budget Effect (check all that apply)

- ☒ No Budget Effect
☐ Increases Rev. Budget
☐ Increases Exp. Budget
☐ Decreases Rev. Budget
☐ Decreases Exp. Budget
☐ Increases Position Authority
☐ Decreases Position Authority
Note: if any budget effect, 2/3 vote is required

Narrative/Assumptions about long range fiscal effect:

Expenditure/Revenue Changes:

	Current Year		Annualized			Current Year		Annualized	
	Increase	Decrease	Increase	Decrease		Increase	Decrease	Increase	Decrease
Expenditures -					Revenues -				
Personal Services									
Operating Expenses									
Contractual Services									
Capital									
Total	\$0	\$0	\$0	\$0	Total	\$0	\$0	\$0	\$0

Personnel Impact/FTE Changes:

Prepared By:

Agency: Public Safety Communications
Prepared by: Kevin Fosso
Reviewed by:

Division: Support Services
Date: 4/2/19
Date:

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