



**Case Statistics for Disability Benefit Specialists  
March 2019**

ADRC Disability Benefit Specialists Data  
April 1, 2018 to March 31, 2019

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<b>Case Report Summary</b>
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	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Past 12 Months
<b>Total Cases Opened</b>	30	30	28	38	44	34	40	29	29	32	31	17	<b>382</b>
<b>Total Cases Closed</b>	35	30	20	34	35	31	45	31	39	25	37	31	<b>393</b>
<b>Total Carry Over Cases</b>	220	215	215	223	227	236	239	234	232	222	229	223	<b>N/A</b>
<b>Total Cases Served</b>	250	245	243	261	271	270	279	263	261	254	260	240	<b>N/A</b>
<b>Current Open Cases</b>	215	215	223	227	236	239	234	232	222	229	223	209	<b>N/A</b>

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**Client Characteristics – Unduplicated Clients**

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	<b>Apr 2018</b>	<b>May 2018</b>	<b>June 2018</b>	<b>July 2018</b>	<b>August 2018</b>	<b>Sept 2018</b>	<b>Oct 2018</b>	<b>Nov 2018</b>	<b>Dec 2018</b>	<b>Jan 2019</b>	<b>Feb 2019</b>	<b>March 2019</b>
Age												
18-20	1	3	4	1	2	3	0	0	6	1	2	0
21-29	1	3	4	5	5	5	4	3	4	4	6	1
30-39	8	6	4	5	9	8	8	6	2	8	6	2
40-49	8	6	6	12	13	5	11	7	4	4	7	5
50-59	10	10	9	12	15	12	17	11	12	14	9	6
Other	2	2	1	3	0	1	0	2	1	1	1	3

	<b>April 2018</b>	<b>May 2018</b>	<b>June 2018</b>	<b>July 2018</b>	<b>August 2018</b>	<b>Sept 2018</b>	<b>Oct 2018</b>	<b>Nov 2018</b>	<b>Dec 2018</b>	<b>Jan 2019</b>	<b>Feb 2019</b>	<b>March 2019</b>
Gender												
Female	16	15	15	16	25	17	23	15	14	18	16	6
Male	13	15	13	22	19	17	17	14	15	14	15	11
Other	1	0	0	0	0	0	0	0	0	0	0	0

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	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019
<b>Income</b>												
<b>Low Income (120% or less Federal Poverty Level)</b>	9	22	17	22	27	23	27	13	22	19	22	11
<b>Non-Low Income</b>	17	6	7	11	13	11	11	13	4	7	8	6
<b>Unknown</b>	4	2	4	5	4	0	2	3	3	6	1	0

	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019
<b>Living Arrangement</b>												
<b>Homeless or Shelter</b>	2	4	2	8	1	1	3	1	3	4	2	2
<b>Lives Alone</b>	8	2	4	8	11	11	13	7	4	9	8	6
<b>Lives with Others</b>	17	23	16	19	25	21	22	20	21	16	18	9
<b>Nursing Home</b>	0	0	1	0	1	0	0	1	0	1	0	0
<b>Other</b>	0	0	0	0	1	0	0	0	0	1	2	0
<b>Residential Care</b>	1	0	0	0	0	0	0	0	0	0	0	0
<b>Unknown</b>	2	1	5	3	5	1	2	0	1	1	1	0

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<b>Race/Ethnicity</b>												
<b>White</b>	25	14	20	22	34	22	25	20	16	18	15	14
<b>American Indian</b>	0	0	0	0	0	0	0	0	0	0	0	0
<b>Asian</b>	1	3	2	1	1	1	5	2	2	0	2	1
<b>Black</b>	2	6	5	6	2	5	5	5	6	3	8	0
<b>Native Hawaiian</b>	0	0	0	0	0	0	0	0	0	1	0	0
<b>Hispanic</b>	0	1	0	2	2	2	3	0	1	5	0	0
<b>Unknown</b>	2	6	1	7	5	5	2	2	4	5	6	2

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	Apr 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019
<b>Disability</b>												
<b>Blind, Low-Vision</b>	2	0	1	0	0	0	0	0	0	0	0	0
<b>DD and MI</b>	1	2	1	2	3	3	2	0	1	1	3	1
<b>DD Only</b>	1	2	3	1	1	1	1	0	1	0	3	1
<b>DHH (Deaf/Hard of Hearing)</b>	1	0	0	1	1	0	0	0	0	1	0	1
<b>MI Only</b>	3	4	1	3	5	4	3	3	7	2	3	1
<b>PD and DD</b>	2	0	3	0	2	0	1	2	1	0	2	0
<b>PD and MI</b>	15	8	7	12	14	8	16	6	9	16	7	6
<b>PD Only</b>	4	11	7	13	12	12	12	13	5	7	11	6
<b>PD, DD and MI</b>	1	1	0	3	2	3	1	2	1	1	1	1
<b>Unknown</b>	0	2	5	3	4	3	4	3	4	4	1	0

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**DBS Issues – Closed Cases**

	<b>Apr 2018</b>	<b>May 2018</b>	<b>June 2018</b>	<b>July 2018</b>	<b>Aug 2018</b>	<b>Sept 2018</b>	<b>Oct 2018</b>	<b>Nov 2018</b>	<b>Dec 2018</b>	<b>Jan 2019</b>	<b>Feb 2019</b>	<b>Mar 2019</b>	<b>Past 12 Mths</b>
<b>Community –Based Services</b>													
County-Based Long- Term Care	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
Family Care/IRIS/Partnership	0	0	0	0	0	0	0	0	0	0	1	0	<b>1</b>
<b>Consumer, Non- Insurance</b>													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Financial Counseling	0	0	0	0	0	1	0	0	0	0	0	0	<b>1</b>
<b>Employment- Training</b>													
DVR (Vocational Rehab) Services	0	0	0	0	0	0	0	0	0	1	0	0	<b>1</b>
Ticket to Work-Work Incentives	0	0	0	0	0	1	0	0	0	0	0	1	<b>2</b>
<b>Housing</b>													
Utility Assistance	0	0	1	0	0	0	0	0	0	0	0	0	<b>1</b>
<b>Income Supports</b>													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
FoodShare	0	0	0	1	1	1	1	1	2	1	1	2	<b>11</b>

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	Apr 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Past 12 Mths
General Assistance (Tribal/County)	0	4	4	4	4	0	4	2	1	4	0	1	28
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	0	0	0	0	1	0	1
SSI/SSDI Eligibility	22	23	13	27	23	25	36	21	24	12	24	23	273
SSI/SSDI Post Entitlement	5	4	2	1	3	5	4	7	2	3	8	4	48
SSI-E-Exceptional Exp	0	0	0	0	0	1	0	0	0	0	0	0	1
<b>Insurance</b>													
Health Insurance, Employer/Group Pol	0	0	0	0	0	0	0	1	0	0	0	0	1
Medicare Supp.	1	0	0	0	1	0	0	0	1	0	0	0	3
<b>Medical Entitlements</b>													
BadgerCare+	1	0	0	1	0	1	0	2	0	0	1	1	7
MAPP (Medicaid Purchase Plan)	4	0	0	3	5	1	4	2	6	2	2	4	33
Medicaid Coverage, Items/Services	0	0	0	0	0	0	0	0	0	1	0	1	2
Medicaid Disability Determination	1	0	1	1	1	0	1	0	2	0	2	0	9
Medicaid Financial Eligibility	0	1	0	1	0	0	1	0	3	0	0	0	6
Medicare Advantage Options/Enrollment	1	1	0	1	0	0	0	0	3	0	2	0	8



# ADRC Disability Benefit Specialists Data

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Medicare Coverage, Items/Services	1	0	0	0	0	0	0	0	0	0	0	0	<b>1</b>
Medicare Eligibility, General	1	2	0	1	0	1	0	1	2	1	4	0	<b>13</b>
Medicare Part D Options/Enrollment	3	1	1	2	3	1	4	5	7	3	4	2	<b>36</b>
QMB/SLMB/SLMB+	0	0	0	0	1	1	0	1	2	0	2	1	<b>8</b>
<b>Other</b>													
Benefit Check-Up	24	17	13	21	15	18	22	19	20	12	22	21	<b>224</b>
Other, Within DBS Program Scope	0	0	0	2	1	1	0	0	0	0	0	0	<b>1</b>
Other, Outside DBS Program Scope	1	0	0	0	0	0	0	0	0	0	0	0	<b>4</b>
<b>Referral Services (none in the past 12 mths)</b>													<b>0</b>
<b>Uncovered Health Costs</b>													
Bill Reduction	0	0	0	0	1	1	0	0	1	0	0	1	<b>4</b>
<b>Undefined-Update needed</b>													
Other, Info-Referral	1	0	0	0	1	0	0	0	0	1	0	0	<b>3</b>

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**Disability Benefit Specialists  
Information Only Inquiries (30 minutes or less per contact)**

April 1, 2018 through March 31, 2019

**Number of Inquiries: 430**  
**(If you take an average of 15 minutes per contact, this averages out to 108 hours)**

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Monetary Impact of Cases Closed						
	April 2018	May 2018	June 2018	July 2018	August 2018	Sept 2018
<b>Federal Dollars</b>	\$272,526	\$160,141	\$169,973	\$169,912	\$166,510	\$400,414
% of Dollars	83.5%	87.9%	92.2%	70.5%	83.5%	96.4%
<b>State Dollars</b>	\$37,571	\$22,100	\$14,312	\$17,573	\$32,929	\$13,694
% of Dollars	11.5%	12.1%	7.8%	7.3%	16.5%	3.3%
<b>Other Dollars</b>	\$16,185	\$0	\$0	\$53,356	\$0	\$1,064
% of Other Dollars	5.0%	0%	0%	22.2%	0.0%	0.3%
<b>Total Dollars</b>	<b>\$326,282</b>	<b>\$182,241</b>	<b>\$184,285</b>	<b>\$240,841</b>	<b>\$199,439</b>	<b>\$415,172</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$326,282</b>	<b>\$508,523</b>	<b>\$692,808</b>	<b>\$933,649</b>	<b>\$1,133,088</b>	<b>\$1,548,260</b>

	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019
<b>Federal Dollars</b>	\$421,544	\$348,979	\$405,955	\$140,665	\$296,008	\$209,766
% of Dollars	92.1%	91.9%	91.4%	90.8%	87.9%	94.8%
<b>State Dollars</b>	\$36,297	\$28,867	\$38,148	\$14,178	\$40,872	\$11,502
% of Dollars	7.9%	7.6%	8.6%	9.2%	12.1%	5.2%
<b>Other Dollars</b>	\$0	\$2,026	\$0	\$0	\$0	\$0
% of Other Dollars	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%
<b>Total Dollars</b>	<b>\$457,841</b>	<b>\$379,872</b>	<b>\$444,103</b>	<b>\$154,843</b>	<b>\$336,880</b>	<b>\$221,268</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$2,006,101</b>	<b>\$2,385,973</b>	<b>\$2,830,076</b>	<b>\$2,984,919</b>	<b>\$3,321,799</b>	<b>\$3,543,066</b>
<b>Total Dollars since April 2013</b>	<b>Federal: \$15,754,463</b>	<b>State: \$1,736,759</b>	<b>Other: \$419,524</b>	<b>Total: \$17,910,746</b>		