



**Case Statistics for Disability Benefit Specialists
April 2019**

ADRC Disability Benefit Specialists Data
May 1, 2018 to April 30, 2019

Case Report Summary

	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	Past 12 Months
Total Cases Opened	30	28	38	44	34	40	30	30	32	30	27	28	391
Total Cases Closed	30	20	34	35	31	45	31	39	25	37	31	57	415
Total Carry Over Cases	214	214	222	226	235	238	233	232	223	230	223	219	N/A
Total Cases Served	244	242	260	270	269	278	263	262	255	260	250	247	N/A
Current Open Cases	214	222	226	235	238	233	232	223	230	223	219	190	N/A

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Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019
Age												
18-20	3	4	1	2	3	0	0	6	1	1	0	4
21-29	3	4	5	5	5	4	3	4	4	6	3	5
30-39	6	4	5	9	8	8	6	2	8	6	4	7
40-49	6	6	12	13	5	11	6	3	4	7	7	4
50-59	10	9	12	15	11	17	13	14	14	9	10	7
Other	2	1	3	0	2	0	2	1	1	1	3	1

	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019
Gender												
Female	15	15	16	25	17	23	16	14	18	16	10	15
Male	15	13	22	19	17	17	14	16	14	14	17	13
Other	0	0	0	0	0	0	0	0	0	0	0	0

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Income												
Low Income (120% or less Federal Poverty Level)	22	17	22	27	23	27	14	23	19	21	16	18
Non-Low Income	6	7	11	13	11	11	13	4	7	8	9	8
Unknown	2	4	5	4	0	2	3	3	6	1	2	2

	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019
Living Arrangement												
Homeless or Shelter	4	2	8	1	1	3	1	4	4	2	5	1
Lives Alone	2	4	8	10	11	13	8	4	9	8	9	4
Lives with Others	23	16	19	26	21	22	20	21	16	17	12	22
Nursing Home	0	1	0	1	0	0	1	0	1	0	0	0
Other	0	0	0	1	0	0	0	0	1	2	0	0
Residential Care	0	0	0	0	0	0	0	0	0	0	0	1
Unknown	1	5	3	5	1	2	0	1	1	1	1	0

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Race/Ethnicity												
White	14	20	22	34	22	25	21	16	18	15	21	18
American Indian	0	0	0	0	0	0	0	0	0	0	0	0
Asian	3	2	1	1	1	5	2	2	0	2	1	1
Black	6	5	6	2	5	5	5	7	3	7	2	5
Native Hawaiian	0	0	0	0	0	0	0	0	1	0	0	0
Hispanic	1	0	2	2	2	3	0	1	5	0	0	4
Unknown	6	1	7	5	5	2	2	4	5	6	3	2

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Disability												
Blind, Low-Vision	0	1	0	0	0	0	0	0	0	0	0	0
DD and MI	2	1	2	3	3	2	0	1	1	3	1	6
DD Only	2	3	1	1	1	1	0	1	0	3	1	3
DHH (Deaf/Hard of Hearing)	0	0	1	1	0	0	0	0	1	0	1	0
MI Only	4	1	3	5	4	3	3	7	2	2	2	0
PD and DD	0	3	0	2	0	1	2	1	0	2	0	0
PD and MI	8	7	12	14	8	16	7	10	16	7	13	6
PD Only	11	7	13	12	12	12	13	5	7	11	7	6
PD, DD and MI	1	0	3	2	3	1	2	1	1	1	1	2
Unknown	2	5	3	4	3	4	3	4	4	1	1	5

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DBS Issues – Closed Cases

	May 2018	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	Past 12 Mths
Community –Based Services													
County-Based Long- Term Care	0	0	0	1	0	0	0	0	0	0	0	0	1
Family Care/IRIS/Partnership	0	0	0	0	0	0	0	0	0	1	0	0	1
Consumer, Non- Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	0	0	0	1	0	0	0	0	0	0	0	1
Employment- Training													
DVR (Vocational Rehab) Services	0	0	0	0	0	0	0	0	1	0	0	0	1
Ticket to Work-Work Incentives	0	0	0	0	1	0	0	0	0	0	1	1	3
Housing													
Utility Assistance	0	1	0	0	0	0	0	0	0	0	0	0	1
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	1	0	0	0	0	0	1
FoodShare	0	0	1	1	1	1	1	2	1	1	2	0	11

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General Assistance (Tribal/County)	4	4	4	4	0	4	2	1	4	0	1	6	34
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	0	0	0	1	0	0	1
SSI/SSDI Eligibility	23	13	27	23	25	36	21	24	12	24	23	44	295
SSI/SSDI Post Entitlement	4	2	1	3	5	4	7	2	3	8	4	7	50
SSI-E-Exceptional Exp	0	0	0	0	1	0	0	0	0	0	0	0	1
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	0	0	0	1	0	0	0	0	0	1
Medicare Supp.	0	0	0	1	0	0	0	1	0	0	0	2	4
Medical Entitlements													
BadgerCare+	0	0	1	0	1	0	2	0	0	1	1	1	7
MAPP (Medicaid Purchase Plan)	0	0	3	5	1	4	2	6	2	2	4	2	31
Medicaid Coverage, Items/Services	0	0	0	0	0	0	0	0	1	0	1	0	2
Medicaid Disability Determination	0	1	1	1	0	1	0	2	0	2	0	0	8
Medicaid Financial Eligibility	1	0	1	0	0	1	0	3	0	0	0	1	7
Medicare Advantage Options/Enrollment	1	0	1	0	0	0	0	3	0	2	0	0	7

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Medicare Coverage, Items/Services	0	0	0	0	0	0	0	0	0	0	0	0	0
Medicare Eligibility, General	2	0	1	0	1	0	1	2	1	4	0	0	16
Medicare Part D Options/Enrollment	1	1	2	3	1	4	5	7	3	4	2	2	35
QMB/SLMB/SLMB+	0	0	0	1	1	0	1	2	0	2	1	0	8
Other													
Benefit Check-Up	17	13	21	15	18	22	19	20	12	22	21	40	240
Other, Within DBS Program Scope	0	0	2	1	1	0	0	0	0	0	0	3	7
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	0	0	0	0	0
Referral Services (none in the past 12 mths)													
Uncovered Health Costs													
Bill Reduction	0	0	0	1	1	0	0	1	0	0	1	0	4
Undefined-Update needed													
Other, Info-Referral	0	0	0	1	0	0	0	0	1	0	0	0	2

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**Disability Benefit Specialists
Information Only Inquiries (30 minutes or less per contact)**

May 1, 2018 through April 30, 2019

Number of Inquiries: 427
(If you take an average of 15 minutes per contact, this averages out to 107 hours)

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Monetary Impact of Cases Closed						
	May 2018	June 2018	July 2018	August 2018	Sept 2018	Oct 2018
Federal Dollars	\$160,141	\$169,973	\$169,912	\$166,510	\$400,414	\$421,544
% of Dollars	87.9%	92.2%	70.5%	83.5%	96.4%	92.1%
State Dollars	\$22,100	\$14,312	\$17,573	\$32,929	\$13,694	\$36,297
% of Dollars	12.1%	7.8%	7.3%	16.5%	3.3%	7.9%
Other Dollars	\$0	\$0	\$53,356	\$0	\$1,064	\$0
% of Other Dollars	0%	0%	22.2%	0.0%	0.3%	0.0%
Total Dollars	\$182,241	\$184,285	\$240,841	\$199,439	\$415,172	\$457,841
Cumulative Dollars – 12 mth period	\$182,241	\$366,526	\$607,367	\$806,806	\$1,221,978	\$1,679,819

	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019
Federal Dollars	\$348,979	\$405,955	\$140,665	\$296,008	\$205,214	\$502,653
% of Dollars	91.9%	91.4%	90.8%	87.9%	96.1%	91.6%
State Dollars	\$28,867	\$38,148	\$14,178	\$40,872	\$8,338	\$43,849
% of Dollars	7.6%	8.6%	9.2%	12.1%	3.9%	8.0%
Other Dollars	\$2,026	\$0	\$0	\$0	\$0	\$2,000
% of Other Dollars	0.5%	0.0%	0.0%	0.0%	0.0%	0.4%
Total Dollars	\$379,872	\$444,103	\$154,843	\$336,880	\$213,552	\$548,502
Cumulative Dollars – 12 mth period	\$2,059,691	\$2,503,794	\$2,658,637	\$2,995,517	\$3,209,069	\$3,757,570
Total Dollars since April 2013	Federal: \$16,252,564	State: \$1,777,444	Other: \$421,524	Total: \$18,451,532		