

# Dane County Coordinated Entry



## WHAT IS COORDINATED ENTRY?

Coordinated Entry (CE) is a process developed to ensure that all people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for, referred, and connected to housing and assistance based on their strengths and needs.

There are four main components of Coordinated Entry:

1. Access to the homeless services system
  - a. Emergency shelters
  - b. Outreach workers
  - c. Prevention services
2. Assessment
  - a. Prevention screening for individuals and families at-risk of losing housing
  - b. Screening for individuals and families who are sleeping in emergency shelter, on the street, or in a vehicle for seven nights or more (VI-SPDAT)
3. Prioritization
  - a. Prevention prioritization
  - b. Housing priority lists for singles and families (follows the Written Standards)
4. Referral
  - a. To prevention list
  - b. To housing priority lists
  - c. To other resources

## HOW DO PEOPLE ACCESS COORDINATED ENTRY?

- ❖ **Prevention:** Individuals and families in Dane County who are being evicted or are at-risk of being evicted can call Tenant Resource Center and leave a message on the Eviction Prevention Coordinated Entry line at 608-257-0006 ext. 7. Calls are returned within 48 hours excluding weekends and holidays.  
Walk-in hours at the Tenant Resource Center (1202 Williamson Street, Suite 101, Madison) on Mondays from 1 p.m. to 5 p.m., Thursdays from 9 a.m. to noon, and Fridays from 1 p.m. to 5 p.m.
- ❖ **Emergency Shelter:** Single women and families who are accessing emergency shelter will be referred to CE staff at The Salvation Army. Single men who are accessing emergency shelter will be referred to CE staff at Porchlight.
- ❖ **The Beacon:** Individuals and families who are not accessing emergency shelter, but are otherwise experiencing homelessness can visit Coordinated Entry at The Beacon (615 E. Washington Avenue, Madison), Monday

through Friday from 8:30 a.m. to 4 p.m.

- ❖ **Dane County:** Coordinated Entry staff have hours at the following locations outside of Madison
  - Middleton Outreach Ministry (3502 Parmenter Street, Middleton) on the fourth Monday of the month from 9 a.m. to noon.
  - Stoughton Area Senior Center (248 W. Main Street, Stoughton) on the second Tuesday of the month from 8 a.m. to noon.
  - Sunshine Place (18 Rickel Road, Sun Prairie) on the first Monday of the month from 8 a.m. to noon.
- ❖ **By phone or online:** Individuals and families can also connect with Coordinated Entry by calling 608-826-8019 or by completing a “Contact Us” form on the Coordinated Entry page of the Homeless Services Consortium website ([danecountyhomless.org](http://danecountyhomless.org)).

## COORDINATED ENTRY DATA

- ❖ Housing Priority List Numbers (as of 05/30/19):

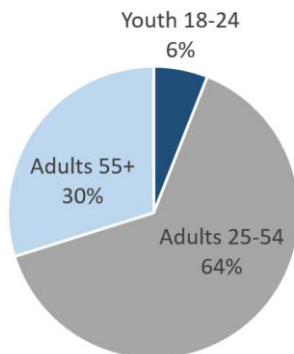
### Singles List: 667 on list



Chronically homeless: 232



Veterans: 42



Ages of Singles on List

### Family List: 108 on list



Chronically homeless: 21



Veterans: 1

- ❖ Priority list referrals: **422 total referrals since June 2018**
  - 239 referrals to the single list
  - 183 referrals to the family list
- ❖ Housing Related Coordinated Entry Services in HMIS: **1,136 clients served since July 2018**
  - Services provided by CE grant funded staff; includes individuals and people in households
- ❖ Clients who accessed Coordinated Entry services at The Beacon since August 2018:
  - **311 phone calls** made to the Coordinated Entry office (duplicated client count)
  - **1,248 walk-ins** to the Coordinated Entry office (duplicated client count)