

# Case Statistics for Disability Benefit Specialists May 2019

#### **Case Report Summary**

	June	July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	Past 12
	2018	2018	2018	2018	2018	2018	2018	2019	2019	2019	2019	2019	Months
Total													
Cases													
Opened	28	38	44	34	40	30	31	33	30	31	39	19	398
Total													
Cases													
Closed	20	34	35	31	45	31	39	25	37	31	57	35	420
Total													
Carry													
Over													
Cases	214	222	226	235	238	233	232	224	232	226	226	208	N/A
Total													
Cases													
Served	242	260	270	269	278	263	263	257	262	257	265	227	N/A
Current													
Open													
Cases	222	226	235	238	233	232	224	232	225	226	208	192	N/A

#### **Client Characteristics – Unduplicated Clients**

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019
4	1	2	3	0	0	6	1	1	0	4	1
4	5	5	5	4	3	4	4	6	4	8	4
4	5	9	8	8	6	2	8	6	6	10	2
6	12	13	5	11	6	4	4	7	7	6	5
9	12	15	11	17	13	14	14	9	11	10	7
1	3	0	2	0	2	1	2	1	3	1	0
	1	_			1	1	1				
June	-	August	-		Nov		Jan			-	May
2018	2018	2018	2018	2018	2018	2018	2019	2019	2019	2019	2019
15	16	25	17	23	16	15	19	16	13	22	11
13	22	19	17	17	14	16	14	14	18	17	8
	2018 4 4 4 6 9 1 1 June 2018 15	2018     2018       4     1       4     5       4     5       4     5       6     12       9     12       1     3       June July 2018       2018     2018	2018         2018         2018           4         1         2           4         5         5           4         5         9           6         12         13           9         12         15           1         3         0           June         July         August           2018         2018         2018	2018         2018         2018         2018           4         1         2         3           4         5         5         5           4         5         9         8           6         12         13         5           9         12         15         11           1         3         0         2           June         July         August         Sept           2018         2018         2018         17	2018         2018         2018         2018         2018         2018           4         1  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Other

	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019
Income												
Low Income (120% or less Federal Poverty Level)	17	22	27	23	27	14	23	19	21	21	23	13
Non-Low Income	7	11	13	11	11	13	5	7	8	9	13	5
Unknown	4	5	4	0	2	3	3	7	1	1	3	1

	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019
Living												
Arrangement												
Homeless or	2	8	1	1	3	1	4	4	2	5	3	1
Shelter	2	0	-	-	5	1	т	-	2	5	5	-
Lives Alone	4	8	10	11	13	8	4	9	8	9	7	6
Lives with Others	16	19	26	21	22	20	22	16	17	15	28	12
Nursing Home	1	0	1	0	0	1	0	1	0	0	0	0
Other	0	0	1	0	0	0	0	1	2	1	0	0
Residential	0	0	0	0	0	0	0	0	0	0	1	0
Care												
Unknown	5	3	5	1	2	0	1	2	1	1	0	0

	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019
Race/Ethnicity												
White	20	22	34	22	25	21	17	20	15	24	23	10
American Indian	0	0	0	0	0	0	0	0	0	0	0	0
Asian	2	1	1	1	5	2	2	0	2	1	1	3
Black	5	6	2	5	5	5	7	3	7	2	9	4
Native Hawaiian	0	0	0	0	0	0	0	1	0	0	0	0
Hispanic	0	2	2	2	3	0	1	5	0	0	5	0
Unknown	1	7	5	5	2	2	4	4	6	4	3	3

	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019
Disability												
Blind, Low- Vision	1	0	0	0	0	0	0	0	0	0	0	0
DD and MI	1	2	3	3	2	0	1	1	3	1	7	2
DD Only	3	1	1	1	1	0	1	0	3	1	4	1
DHH												
(Deaf/Hard	0	1	1	0	0	0	0	1	0	1	0	0
of Hearing)												
MI Only	1	3	5	4	3	3	7	2	2	3	1	2
PD and DD	3	0	2	0	1	2	1	0	2	0	0	0
PD and MI	7	12	14	8	16	7	11	16	7	16	10	8
PD Only	7	13	12	12	12	13	5	7	11	7	9	5
PD, DD and MI	0	3	2	3	1	2	1	1	1	1	2	0
Unknown	5	3	4	3	4	3	4	5	1	1	6	1

DBS Issues – Closed Cases

	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	Past 12 Mths
Community –Based													
Services													
County-Based Long- Term Care	0	0	1	0	0	0	0	0	0	0	0	0	1
Family Care/IRIS/Partnership	0	0	0	0	0	0	0	0	1	0	0	0	1
Consumer, Non-													
Insurance													
Collection Agency	0	0	0	0	0	0	0	0	0	0	0	0	0
Financial Counseling	0	0	0	1	0	0	0	0	0	0	0	0	1
Employment-													
Training													
DVR (Vocational Rehab) Services	0	0	0	0	0	0	0	1	0	0	0	0	1
Ticket to Work-Work	0	0	0	1	0	0	0	0	0	1	1	0	3
Incentives	0	0	0	T	0	0	0	0	0	Т	L	0	3
Housing													
Utility Assistance	1	0	0	0	0	0	0	0	0	0	0	0	1
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	1	0	0	0	0	0	0	1
FoodShare	0	1	1	1	1	1	2	1	1	2	0	0	11

	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	Past 12 Mths
General Assistance (Tribal/County)	4	4	4	0	4	2	1	4	0	1	6	1	31
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	0	0	1	0	0	0	1
SSI/SSDI Eligibility	13	27	23	25	36	21	24	12	24	23	44	27	299
SSI/SSDI Post Entitlement	2	1	3	5	4	7	2	3	8	4	7	7	53
SSI-E-Exceptional Exp	0	0	0	1	0	0	0	0	0	0	0	0	1
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	0	0	1	0	0	0	0	0	0	1
Medicare Supp.	0	0	1	0	0	0	1	0	0	0	2	0	4
Medical Entitlements													
BadgerCare+	0	1	0	1	0	2	0	0	1	1	1	0	7
MAPP (Medicaid Purchase Plan)	0	3	5	1	4	2	6	2	2	4	2	1	32
Medicaid Coverage, Items/Services	0	0	0	0	0	0	0	1	0	1	0	1	3
Medicaid Disability Determination	1	1	1	0	1	0	2	0	2	0	0	1	9
Medicaid Financial Eligibility	0	1	0	0	1	0	3	0	0	0	1	1	7
Medicare Advantage Options/Enrollment	0	1	0	0	0	0	3	0	2	0	0	0	6

	June 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	Past 12 Mths
Medicare Coverage, Items/Services	0	0	0	0	0	0	0	0	0	0	0	0	0
Medicare Eligibility, General	0	1	0	1	0	1	2	1	4	0	4	2	16
Medicare Part D Options/Enrollment	1	2	3	1	4	5	7	3	4	2	2	2	36
QMB/SLMB/SLMB+	0	0	1	1	0	1	2	0	2	1	0	0	8
Other													
Benefit Check-Up	13	21	15	18	22	19	20	12	22	21	40	29	252
Other, Within DBS Program Scope	0	2	1	1	0	0	0	0	0	0	3	3	10
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	0	0	0	0	0
Referral Services (none in the past 12 mths)													
Uncovered Health Costs													
Bill Reduction	0	0	1	1	0	0	1	0	0	1	0	0	4
Undefined-Update needed													
Other, Info-Referral	0	0	1	0	0	0	0	1	0	0	0	0	2

#### Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

June 1, 2018 through May 31, 2019

Number of Inquiries: 406 (If you take an average of 15 minutes per contact, this averages out to 102 hours)

		Мо	netary Impact of Cas	es Closed		
	June 2018	July 2018	August 2018	Sept 2018	Oct 2018	Nov 2018
Federal Dollars	\$169,973	\$169,912	\$166,510	\$400,414	\$421,544	\$348,979
% of Dollars	92.2%	70.5%	83.5%	96.4%	92.1%	91.9%
State Dollars	\$14,312	\$17,573	\$32,929	\$13,694	\$36,297	\$28,867
% of Dollars	7.8%	7.3%	16.5%	3.3%	7.9%	7.6%
Other Dollars	\$0	\$53,356	\$0	\$1,064	\$0	\$2,026
% of Other Dollars	0%	22.2%	0.0%	0.3%	0.0%	0.5%
Total Dollars	\$184,285	\$240,841	\$199,439	\$415,172	\$457,841	\$379,872
Cumulative Dollars – 12 mth period	\$184,285	\$425 126	\$624,565	\$1,039,737	\$1,497,578	\$1,877,450

	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019
Federal Dollars	\$405,955	\$140,665	\$296,008	\$205,214	\$530,261	\$332,468
% of Dollars	91.4%	90.8%	87.9%	96.1%	90.7%	94.9%
State Dollars	\$38,148	\$14,178	\$40,872	\$8,338	\$52,187	\$17,830
% of Dollars	8.6%	9.2%	12.1%	3.9%	8.9%	5.1%
Other Dollars	\$0	\$0	\$0	\$0	\$2,000	\$0
% of Other Dollars	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%
Total Dollars	\$444,103	\$154,843	\$336,880	\$213,552	\$584,448	\$350,298
Cumulative Dollars –						
12 mth period	\$2,321,553	\$2,476,396	\$2,813,276	\$3,026,828	\$3,611,276	\$3,961,573
Total Dollars since	90 - ar ( ar	and construint construints and construint construint construints and construints and construints and construint		100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100		***************************************
April 2013	Federal: \$16,627,640	State: \$1,803,612	Other: \$421,524	Total: \$18,852,776		