Dane County

Minutes - Final Unless Amended by Committee

Area Agency on Aging - Access Committee

Consider:
Who benefits? Who is burdened?
Who does not have a voice at the table?
How can policymakers mitigate unintended consequences?

Monday, July 1, 2019 **2:30 PM** **AAA/ADRC, 2865 N. Sherman Ave., Room 109 Madison, WI 53704**

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Madison, WI 53704

A. Call To Order

Staff & Guests Present: Cheryl Batterman, Marcia Hendrickson, Howard Thomas, and Angela Velasquez

Lorenz called the meeting to order at 2:34 pm.

Present 5 - GERRY DERR, FRAN BARMAN-PAULSON, PAMELA FLAD, BARBARA BOUSTEAD, and CAROL LORENZ

Absent 4 - ELAINE DESMIDT, JON HOCHKAMMER, SRIDEVI MOHAN, and JENNIFER BROWN

B. Consideration of Minutes

2019 MIN-106 MINUTES FROM JUNE 3, 2019

Attachments: 2019_0603_AAA Access Committee Mtg

A motion was made by BARMAN-PAULSON, seconded by FLAD, to approve the minutes. The motion carried by the following vote:

Ayes: 5 - DERR, BARMAN-PAULSON, FLAD, BOUSTEAD and LORENZ

Absent: 4 - DESMIDT, HOCHKAMMER, MOHAN and BROWN

C. Action Items

1. CASE MANAGEMENT STANDARDS

2019 ACT-078 AAA CM STANDARDS 2019 DRAFT 4 WITHOUT TRACKED CHANGES

Attachments: AAA CM Standards 2019 DRAFT 4 without tracked changes

2019 ACT-079 AAA CM STANDARDS 2019 DRAFT 4 WITH TRACKED CHANGES

Attachments: AAA CM Standards 2019 DRAFT 4 with tracked changes

AAA Manager Cheryl Batterman provided an overview of the proposed updates to AAA's Case Management Standards and answered committee members' questions. The majority of the changes were driven by the National Association of Social Workers rewriting its standards to include technology considerations. The update process began with a workgroup consisting of Case Managers with varying degrees of experience. The proposed updates were shared with all Focal Point Directors and Case Managers, which led to minor changes. If approved by the Committee, the proposed changes will be considered by the AAA Board during its August meeting.

A motion was made by DERR, seconded by FLAD, to recommend the AAA Board approve the proposed updates to the Case Management Standards as presented. The motion carried by the following vote:

Ayes: 5 - DERR, BARMAN-PAULSON, FLAD, BOUSTEAD and LORENZ

Absent: 4 - DESMIDT, HOCHKAMMER, MOHAN and BROWN

D. Presentations

1. MIPPA/SHIP GRANTS UPDATE

Batterman and AAA Aging Program Specialist Angela Velasquez stated Dane County receives $24,960 per year via a Medicare Improvements for Patients & Providers Act (MIPPA) Grant and $10,000 per year via a State Health Insurance Assistance Programs (SHIP) Grant, and explained how the money is allocated to the Focal Points who participate (Colonial Club Senior Activity Center, DeForest Area Community and Senior Center, NewBridge Madison, Northwest Dane Senior Services, Southwest Dane Senior Outreach, and Waunakee Senior Center).

MIPPA grants, administered by the U.S. Administration for Community Living (ACL), specifically help low-income seniors and persons with disabilities to apply for two programs that help pay for their Medicare costs: 1) The Part D Extra Help/Low-Income Subsidy, which helps pay for the Part D premium and reduces and cost of prescriptions; and 2) The Medicare Savings Programs, which help pay for Medicare Part B. One provision of MIPPA was the allocation of federal funding for Area Agencies on Aging to help low-income Medicare beneficiaries apply for programs that make Medicare affordable.

In the current program year that runs from October 2018 through September 2019, Focal Point Case Managers had 774 SHIP contacts with consumers. In a typical program year, Dane County Case Managers and Elder Benefit Specialists combine for approximately 3,000 consumer contacts.

In recent years, AAA has contracted with a Focal Point to provide a MIPPA Coordinator to provide 8-10 hours per week of outreach that included informational sessions with consumers and writing educational articles for publication in Focal Point newsletters. The person most recently in that role resigned from her Case Manager position this month to take a new position. AAA staff are considering changes to the MIPPA Coordinator position and will keep Committee members updated.

(Hochkammer arrived at 2:53 p.m. and chaired the remainder of the meeting.)

Present 6 - JON HOCHKAMMER, GERRY DERR, FRAN BARMAN-PAULSON, PAMELA FLAD, BARBARA BOUSTEAD, and CAROL LORENZ

Absent 3 - ELAINE DESMIDT, SRIDEVI MOHAN, and JENNIFER BROWN

E. Reports to Committee

1. CHAIR & STAFF REPORTS

Hochkammer reminded members about the "Celebrating Tom Frazier" event scheduled for 11 am on 24 July 2019 at Benvenuto's Italian Grill, 1849 Northport Drive (Madison). Hochkammer lauded Frazier for his immense impact on both the state and federal levels in improving the lives of older adults.

Batterman reported AAA staff are busy preparing the unit's proposed 2020 budget. She has also begun work on 2020 Case Management contracts, a process made more laborious than usual due to major changes in Case Management Standards and the Client-Centered Case Management Policy & Procedures Manual.

Velasquez reported home-delivered meals (HDM) utilization continues to increase due to people with multiple chronic conditions living longer. In the most recent program year, 77% of HDM recipients were assessed as high risk for malnutrition, 17% were assessed as moderate risk, and 6% were assessed as low risk. The majority of low-risk recipients are caregivers for a high-risk recipient and receive the meals to reduce stress. Congregate dining site meals utilization numbers remain flat.

F. Future Meeting Items and Dates

NEXT MEETING: MONDAY, 5 AUGUST 2019, 2:30 PM @ AAA/ADRC

Flad is unable to attend.

G. Public Comment on Items not on the Agenda

None.

H. Such Other Business as Allowed by Law

None.

I. Adjournment

A motion was made by BOUSTEAD, seconded by LOREZ, to adjourn.

Ayes: 6 - HOCHKAMMER, DERR, BARMAN-PAULSON, FLAD, BOUSTEAD and LORENZ

Absent: 3 - DESMIDT, MOHAN and BROWN

This meeting adjourned at 3:29 p.m.

Minutes respectfully submitted by Howard Thomas, AAA Clerk III.