

Case Statistics for Disability Benefit Specialists July 2019

Case Report Summary

	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Past 12 Months
Total Cases													
Opened	44	34	40	30	31	34	31	31	43	33	24	20	395
Total Cases													
Closed	35	31	45	31	39	25	37	31	57	36	24	16	407
Total Carry													
Over Cases	226	235	238	233	232	224	233	227	227	213	210	210	N/A
Total Cases													
Served	270	269	278	263	263	258	264	258	270	246	234	230	N/A
Current Open													
Cases	235	238	233	232	224	233	227	227	213	210	210	214	N/A

Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues being worked on.)

	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019
Age												
18-20	2	3	0	0	6	1	0	0	5	2	5	1
21-29	5	4	3	3	4	4	7	4	9	7	3	1
30-39	9	9	9	6	2	8	5	6	12	4	3	6
40-49	13	5	11	6	4	5	8	7	5	10	2	8
50-59	14	11	17	13	14	12	10	11	10	10	11	4
Other	1	2	0	2	1	4	1	3	2	0	0	0

	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019
Gender												
Female	25	17	23	16	15	20	17	13	24	20	8	11
Male	19	17	17	14	16	14	14	18	19	13	16	9
Other	0	0	0	0	0	0	0	0	0	0	0	0

	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019
Income												
Low Income (120% or less Federal Poverty Level)	27	23	27	14	23	20	21	21	25	23	19	16
Non-Low Income	13	11	11	13	5	7	8	9	13	6	3	3
Unknown	4	0	2	3	3	7	2	1	5	4	2	1

	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019
Living												
Arrangement												
Homeless or	1	1	3	1	4	6	2	5	3	1	2	2
Shelter	1	1	3	1	4	0	2	5	5	1		2
Lives Alone	10	11	13	8	4	8	8	9	7	7	5	5
Lives with	26	21	22	20	22	16	17	15	31	21	14	13
Others	20	21	22	20	22	10	17	15	31	21	14	13
Nursing	1	0	0	1	0	1	0	0	0	0	0	0
Home	1	U	U	1	0	1	U	0	U	U	0	U
Other	1	0	0	0	0	1	2	1	1	0	0	0
Residential	0	0	0	0	0	0	0	0	1	0	0	0
Care	U	0	U	0	U	U	U	0	1	U	U	U
Unknown	5	1	2	0	1	2	2	1	0	4	3	0

	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019
Race/Ethnicity												
White	34	22	25	21	17	21	15	24	25	18	16	12
American Indian	0	0	0	0	0	0	0	0	0	0	0	0
Asian	1	1	5	2	2	0	2	1	1	4	2	2
Black	2	5	5	5	7	3	8	2	9	4	4	3
Native Hawaiian	0	0	0	0	0	1	0	0	0	0	0	0
Hispanic	2	2	3	0	1	5	0	0	5	2	0	0
Unknown	5	5	2	2	4	4	6	4	5	6	2	3

	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019
Disability												
Blind, Low- Vision	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	3	3	2	0	1	1	3	1	7	3	1	1
DD Only	1	1	1	0	1	0	3	1	5	1	2	1
DHH												
(Deaf/Hard	1	0	0	0	0	1	0	1	0	0	0	0
of Hearing)												
MI Only	5	4	3	3	7	3	2	3	2	4	4	3
PD and DD	2	0	1	2	1	0	2	0	0	0	1	0
PD and MI	14	8	16	7	11	17	7	16	10	10	4	8
PD Only	12	12	12	13	5	7	11	7	9	9	8	3
PD, DD and MI	2	3	1	2	1	1	1	1	2	0	1	0
Unknown	4	3	4	3	4	4	2	1	8	6	3	4

DBS Issues – Closed Cases

	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Past 12 Mths
Community –Based													
Services													
County-Based Long-	1	0	0	0	0	0	0	0	0	0	0	0	1
Term Care	1	U	U	0	0	0	U	U	U	0	0	U	1
Family	0	0	0	0	0	0	1	0	0	0	0	0	1
Care/IRIS/Partnership	U	0	U	0	0	0	1	0	0	0	0	0	1
Consumer, Non-													
Insurance													
Financial Counseling	0	1	0	0	0	0	0	0	0	0	0	0	1
Employment-													
Training													
DVR (Vocational Rehab) Services	0	0	0	0	0	1	0	0	0	0	0	0	1
Ticket to Work/Work Incentives	0	1	0	0	0	0	0	1	1	0	0	0	3
Housing													
Utility Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Income Supports													
Disability Insurance,	0	0	0	4	0	0	_	0	0	0	0	0	4
Private/Group	0	0	0	1	0	0	0	0	0	0	0	0	1
FoodShare	1	1	1	1	2	1	1	2	0	0	0	0	10

	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Past 12 Mths
General Assistance (Tribal/County)	4	0	4	2	1	4	0	1	6	1	0	0	23
SSI Caretaker Supplement (CTS)	0	0	0	0	0	0	1	0	0	0	0	0	1
SSI/SSDI Eligibility	23	25	36	21	24	12	24	23	44	28	19	13	292
SSI/SSDI Post Entitlement	3	5	4	7	2	3	8	4	7	7	4	0	54
SSI-E-Exceptional Exp	0	1	0	0	0	0	0	0	0	0	0	0	1
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	1	0	0	0	0	0	0	0	0	1
Health Insurance, Indiv Policy	0	0	0	0	0	0	0	0	0	0	1	1	2
Medicare Supp.	1	0	0	0	1	0	0	0	2	0	0	0	4
Medical Entitlements													
BadgerCare+	0	1	0	2	0	0	1	1	1	0	2	1	9
MAPP (Medicaid Purchase Plan)	5	1	4	2	6	2	2	4	2	1	2	0	31
Medicaid Coverage, Items/Services	0	0	0	0	0	1	0	1	0	1	0	0	3
Medicaid Disability Determination	1	0	1	0	2	0	2	0	0	1	0	0	7
Medicaid Financial Eligibility	0	0	1	0	3	0	0	0	1	1	2	0	8

	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Past 12 Mths
Medicare Advantage Options/Enrollment	0	0	0	0	3	0	2	0	0	0	0	0	5
Medicare Coverage, Items/Services	0	0	0	0	0	0	0	0	0	0	0	0	
Medicare Eligibility, General	0	1	0	1	2	1	4	0	4	2	1	1	17
Medicare Part D Options/Enrollment	3	1	4	5	7	3	4	2	2	2	1	0	34
QMB/SLMB/SLMB+	1	1	0	1	2	0	2	1	0	0	2	0	10
Other													
Benefit Check-Up	15	18	22	19	20	12	22	21	40	29	13	3	234
Other, Within DBS Program Scope	1	1	0	0	0	0	0	0	3	3	0	0	8
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	0	0	0	1	0	1
Referral Services													
(none in the past 12 mths)													
Uncovered Health													
Costs													
Bill Reduction	1	1	0	0	1	0	0	1	0	0	0	0	4
Undefined-Update needed													
Other, Info-Referral	1	0	0	0	0	1	0	0	0	0	0	0	2

Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

August 1, 2018 through July 31, 2019

Number of Inquiries: 420 (If you take an average of 15 minutes per contact, this averages out to 105 hours)

Monetary Impact of Cases Closed												
	August 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019						
Federal Dollars	\$180,314	\$400,414	\$421,544	\$348,979	\$405,955	\$140,665						
% of Dollars	82.9%	96.4%	92.1%	91.9%	91.4%	90.8%						
State Dollars	\$37,098	\$13,694	\$36,297	\$28,867	\$38,148	\$14,178						
% of Dollars	17.1%	3.3%	7.9%	7.6%	8.6%	9.2%						
Other Dollars	\$0	\$1,064	\$0	\$2,026	\$0	\$0						
% of Other Dollars	0.0%	0.3%	0.0%	0.5%	0.0%	0.0%						
Total Dollars	\$217,412	\$415,172	\$457,841	\$379,872	\$444,103	\$154,843						
Cumulative Dollars – 12 mth period	\$217,412	\$632,584	\$1,090,425	\$1,470, 297	\$1,914,400	\$2,069,243						

	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019
Federal Dollars	\$296,008	\$205,214	\$530,261	\$332,468	\$259,470	\$17,114
% of Dollars	87.9%	96.1%	90.7%	94.9%	91.4%	1/-%
State Dollars	\$40,872	\$8,338	\$52,187	\$17,830	\$24,409	\$0
% of Dollars	12.1%	3.9%	8.9%	5.1%	8.6%	0.0%
Other Dollars	\$0	\$0	\$2,000	\$0	\$0	\$0
% of Other Dollars	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%
Total Dollars	\$336,880	\$213,552	\$584,448	\$350,298	\$283,879	\$17,114
Cumulative Dollars – 12 mth period	\$2,406,123	\$2,619,675	\$3,204,123	\$3,554,421	\$3,838,300	\$3,855.414
Total Dollars since April 2013	Federal: \$16,918,028	State: \$1,832,190	Other: \$421,524	Total: \$19,171,742	(24) 18 (18) 18 (18) 18 (18) 18 (18) 18 (18) 18 (18) 18	88 (58) (19) (58) (58) (58) (58) (58) (58) (58) (58