Dane County

Minutes - Final Unless Amended by Committee

Area Agency on Aging - Access Committee

Consider:
Who benefits? Who is burdened?
Who does not have a voice at the table?
How can policymakers mitigate unintended consequences?

Monday, August 5, 2019 **2:30 PM** **AAA/ADRC, 2865 N. Sherman Ave., Room 109 Madison, WI 53704**

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Madison, WI 53704

A. Call To Order

Staff & Guests Present: Cheryl Batterman, Marcia Hendrickson, Howard Thomas, and Angela Velasquez

Chair Hochkammer called the meeting to order at 2:31 p.m.

Present 7 - JON HOCHKAMMER, GERRY DERR, FRAN BARMAN-PAULSON, SRIDEVI MOHAN, BARBARA BOUSTEAD, CAROL LORENZ, and JENNIFER BROWN

Absent 2 - ELAINE DESMIDT, and PAMELA FLAD

B. Consideration of Minutes

2019 MIN-142 MINUTES FROM JULY 1, 2019

Attachments: 2019_0701_AAA Access Committee Mtg

A motion was made by DERR, seconded by BOUSTEAD, to approve the minutes. The motion carried by the following vote:

Ayes: 7 - HOCHKAMMER, DERR, BARMAN-PAULSON, MOHAN, BOUSTEAD, LORENZ and BROWN

Absent: 2 - DESMIDT and FLAD

C. Action Items

None.

D. Presentations

None.

E. Reports to Committee

1. 2019 COMMITTEE WORK PLAN: QTR2

2019 RPT-186 2019 ACCESS COMMITTEE WORK PLAN QTR2

Attachments: 2019 Access Comm Work Plan QTR2

AAA Manager Cheryl Batterman and AAA Aging Program Specialist Angela Velasquez provided an overview of the progress toward the work plan goals and answered committee members' questions.

2. 2019 CASE MANAGEMENT SERVICE REPORTS: QTR2

2019 RPT-162 2019 FOCAL POINT CM SERVICE REPORTS QTR 2

Attachments: 2019 Focal Point CM Service Reports QTR 2

Batterman provided a summary of the trends and critical needs identified by Senior Focal Point case managers and answered committee members' questions. Trends and needs reported for the quarter included: housing (lack of affordable, evictions, lease issues, homelessness), transportation shortages, increased number of home-delivered-meal assessments, repeat hospitalizations, caregiver challenges, increased number of referrals, and the need for additional dementia education for family members.

3. CHAIR & STAFF REPORTS

Batterman reported planning continues for an event at the State Capitol with the intent of educating state lawmakers about the impact of the Elder Benefit Specialist (EBS) Program. Batterman is coordinating with Milwaukee County Department on Aging Program & Policy Coordinator Daniel Idzikowski, Greater Wisconsin Agency on Aging Resources Advocacy & Public Policy Coordinator Janet Zander, and Dane County EBS Tiffany Scully (Wisconsin Association of Benefit Specialists' Legislation Committee Chair) to facilitate the event in February ahead of the 2021 State Budget process. The effort was spawned by Batterman's realization during Aging Advocacy Day in May that state lawmakers and staff appeared to possess little knowledge about the EBS Program when participants shared the Wisconsin Aging Advocacy Network's issue brief calling for the doubling of state funding to ensure continued access to legal advocacy services for Wisconsin's fastest-growing population. Wisconsin Counties Association is sponsoring the event and is working with Batterman to feature the EBS Program in their magazine.

Batterman reported Astra Iheukumere has been hired for the newly created position of Dane County Department of Human Services Deputy Director and will begin her duties on 3 September. Iheukumere, who most recently worked for the Madison Metropolitan School District as Director of Strategic Partnerships, will focus on institutional practice and process development focusing on equity, internal and external communications, employee morale, long-term planning, and policy and procedure. Iheukumere will be invited to attend a future meeting.

Velasquez lauded NewBridge Madison case managers and nutrition staff and volunteers for their outstanding performance in executing their emergency plans on 19 July 2019, when two Madison Gas & Electric substation fires in downtown Madison caused disruption of power to thousands of customers on the warmest day of the year to date. Phones were not operational at any of the four NewBridge offices, yet case managers performed welfare checks on their clients and also reached out to apartment buildings where many non-client seniors live to alert staff of the options available to help residents cope with the heat and lack of power. Senior Nutrition Program staff overcame several challenges to ensure every meal site in the city was operational. A meeting is scheduled for 6 August 2019 to review all facets of the emergency response and consider updates to the emergency plans.

F. Future Meeting Items and Dates

NEXT MEETING: 9 SEPTEMBER 2019, 2:30 PM @ AAA/ADRC

G. Public Comment on Items not on the Agenda

None.

H. Such Other Business as Allowed by Law

Marcia Hendrickson announced she will retire as NewBridge Madison Executive Director on 4 November 2019. Committee members congratulated Hendrickson and wished her well.

I. Adjournment

A motion was made by LORENZ, seconded by BARMAN-PAULSON, to adjourn.

Ayes: 7 - HOCHKAMMER, DERR, BARMAN-PAULSON, MOHAN, BOUSTEAD, LORENZ and BROWN

Absent: 2 - DESMIDT and FLAD

This meeting adjourned at 3:23 p.m.

Minutes respectfully submitted by Howard Thomas, AAA Clerk III.