

STRATEGIC PLANNING 2021 – 2026

Dane
County
Department of
Human
Services



2016-2020 STRATEGIC PLAN GOALS


- Plan for and manage transitions in funding and programs
- Maintain successful regionalized services
- Improve outcomes for people of color and other cultures
- Assess and implement evidence-based service delivery models
- Improve alternative to inpatient care for children and adults
- Measure and communicate system performance for each division
- Diversify and maximize revenue streams
- Improve county and Department Human Resource systems to better meet our mission
- Attract, retain, develop, and effectively utilize a diverse workforce
- Improve IT support for the Department to effectively manage its programs
- Improve current use and maintenance of the Department's leased and owned buildings




2016 WORK PLANS

Each Division has created work plans with initiatives for many of the goals in the strategic plan.

Division	Initiatives	Tactics	Measures of Success
Admin/FMS	18	71	37
ACS	20	70	52
BPHCC	6	25	12
EAWS	6	11	10
CYF	12	50	44
TOTAL	62	227	155



2019 WORK PLANS			
Division	Initiatives	Tactics	Measures of Success
Admin/FMS	10	32	19
ACS	23	80	53
BPHCC	7	22	14
EAWS	5	13	10
CYF	15	68	56
TOTAL	60	215	152



2021-2026 APPROACH	
<ul style="list-style-type: none"> ■ 3-5 high level strategic initiatives will be identified <ul style="list-style-type: none"> ▪ Each initiative could have several goals ▪ Divisions will be focus on developing their goals and action plans within this framework ■ The planning process will involve citizens, clients, and Dane County nonprofits ■ The planning process will involve DCDHS employees ■ Use of data trends, comparisons to similar communities, and research of best practices ■ We will use the strategic plan to drive future decision making 	



2020 WORK PLANS	
<ul style="list-style-type: none"> ■ To shift towards more strategic management each Division is being asked to identify 3-5 SMART goals for 2020 <ul style="list-style-type: none"> ▪ Specific ▪ Measurable ▪ Achievable ▪ Relevant ▪ Time-bound 	

