

Responses	Frequency of Responses
Need for other options for law enforcement to divert people who do not rise to the level of emergency detention	5
Lack of diverse group of psychiatric providers and long wait lists for treatment	5
Lack of centralized respite center to accommodate patients on a voluntary and involuntary basis	3
Lack of mental health resources beyond normal business hours	3
Lack of communication between government agencies, law enforcement, and service providers	2
Better practices for emergency detentions	2
Crisis service system is unclear to family members in need, and even for those within the system	1
Law enforcement spend excessive travel time (two and a half hours or more) transporting to state institutes (Winnebago or Mendota)	1
Emergency detention can take eight hours or more, crossing law enforcement shift, and averaging 17 total officer hours per detention	1
Measurability-how do we measure the effectiveness of the resources utilized.	1
Commitment of partners-what can we do to get our partners to take a more active role in diversion	1
Housing-what resources are available to obtain more beds/housing alternatives	1
Assessment default- when other motivators are at play and it is unknown whether the person has a mental illness or whether the mental illness is the cause of the triggering incident, what is the standard evaluation	1
Difficulty /reticence of pursuing Chapter 51 commitment when jail is easier	1
Lots of services and service providers, but no centralized referral process to match a person with the appropriate provider, or to triage level of priority	1
Perception in the community that the only way to get someone help is to call the police	1
Number of crisis workers	1

Coordinate with local crisis intervention and stabilization services for acute care including triage centers	1
Access to or coordinate crisis beds including emergency room	1
Lack of Standardized Discharge Planning: Information shared about what services have been provided, what currently is needed, and where consumer will be best served next	1
First Responder access to involuntary "Triage Crisis Center" with short-term hold and longer term hold (3-7, or 14 day stay based on State Law)	1
Provide first responders and criminal justice system ongoing training of what service to access based on level of emergency	1