| AAA Plan<br>Goal Focus | Strategies  | Person(s)/<br>Organization(s)<br>Responsible | Benchmarks  | Achieved   |
|------------------------|---|--|---|--|
| Elder Justice          | Increase referrals to Adult Protective<br>Services (baseline of 4% in 2017) from law<br>enforcement by providing two training<br>opportunities to county, city, and/or<br>municipal law enforcement and emergency<br>responders about the role and services<br>provided by Adult Protective Services and<br>following up annually to determine if<br>additional training is needed. | AAA & APS staff                              | Offer two trainings;<br>increase total referrals  | A training with Madison Police Department<br>Mental Health officers will be held<br>11/5/19. A training with Dane County<br>Sheriff's will be held in December 2019. |
|                        | Work with community resources, identify<br>and train 6 Persons of Color volunteers to<br>work with racially-diverse senior adults to<br>take charge of their health care decisions<br>prior to crisis situations by providing<br>information and completing Health Care<br>Power of Attorney (HC-POA) documents.  | AAA & APS staff                              | Offer information<br>about HC-POA<br>documents and<br>training opportunities<br>to faith communities,<br>Cultural Diversity<br>Programs and other<br>culturally specific<br>organizations | No action was completed for this strategy in QTR 3.  |
|                        | Increase awareness about how to report<br>and repair finances for victims of financial<br>scams by APS and Consumer Protection<br>agencies by offering a "train the trainer"<br>workshop for the 40+ Senior Focal Point<br>case managers and student interns.   | AAA & APS staff                              | Train Case Managers<br>& Student Interns<br>Counsel clients<br>regarding reporting<br>and repairing finances<br>after a scam  | Planned for 12/10/19 Case Management<br>Training.<br>Focal Point Case Managers reported<br>counseling 69 seniors in QTR 3 (total of<br>206/year) .                   |

| AAA Plan<br>Goal Focus                  | Strategies  | Person(s)/<br>Organization(s)<br>Responsible              | Benchmarks  | Achieved  |
|---|---|---|---|---|
| Services in<br>Support of<br>Caregivers | Improve caregiver's ability to provide care<br>and meet caregiving responsibilities in at<br>least 75 new caregivers, with particular<br>attention to diversity of caregivers served<br>(Persons of Color, LGBTQ), through the use<br>of comprehensive assessment, pre-post<br>caregiver status evaluation, intensive case<br>management, and caregiver grants for<br>respite and supplemental needs, as<br>measured by the number of caregivers<br>receiving case management/caregiver<br>grants and the percent of caregivers<br>indicating an improved caregiving situation<br>upon post-evaluation. | AAA Aging Program<br>Specialist, Caregiver<br>Coordinator | 75 caregivers (to<br>include POC & LGBTQ)<br>receive intensive<br>assistance to better<br>meet caregiving<br>responsibilities | YTD: 95 caregivers received assistance<br>with \$91,196 approved in grants5 African<br>American, 4 Latinx, 2 American Indian, and<br>1 LGBTQ              |
|   | Develop a Caregiver Succession Planning<br>Tool Kit and implementation plan (modeled<br>after the Dementia Crisis Planning Tool) with<br>the Dane County Caregiver Alliance.  | AAA Aging Program<br>Specialist, Caregiver<br>Coordinator | Complete Tool Kit by<br>12/15/19  | Caregiver Alliance is circulating<br>documents; introductions to upcoming<br>program in <i>Caregiver Chronicles</i> and UW-<br>Madison Wellness Symposium |
|   | Improve access to caregiver grants by<br>caregivers of color by increasing the number<br>of grants provided to caregivers of color<br>each year by 5% from the baseline<br>determined at year end 2018.   | AAA Aging Program<br>Specialist, Caregiver<br>Coordinator | Award grants to 16<br>POC caregivers  | YTD: Awarded 12 Caregiver grants to POC   |

| AAA Plan<br>Goal Focus                 | Strategies  | Person(s)/<br>Organization(s)<br>Responsible | Benchmarks  | Achieved  |
|--|---|--|---|---|
| Services to<br>People with<br>Dementia | Promote and encourage participation in<br>dementia prevention & awareness<br>education and early diagnosis by (1)<br>dementia partners offering awareness and<br>prevention education/activities in differing<br>geographic locations, targeting smaller<br>community/civic groups (such as Rotary,<br>Lions, Kiwanis, church groups in more rural<br>areas) and businesses throughout Dane<br>County, reaching a minimum of 1,000; and<br>(2) normalizing memory screening by ADRC<br>trained screeners by marketing and<br>conducting it as routine screening (like<br>blood pressure and hearing) at health/<br>wellness or community fairs throughout<br>Dane County resulting in an increase of 10%<br>more screens over 3 years. (Baseline of 219<br>screens in 2017) | AAA, ADRC & APS staff                        | Dementia partners will<br>conduct outreach<br>activities for 1,000<br>community members<br>in 2019; DCS will<br>conduct 750 memory<br>screens at 30<br>outreach events in<br>2019 | Offered 62 outreach activities which<br>reached approximately 1,767 people.<br>Offered 6 memory screening events and<br>conducted 60 memory screens. One of our<br>highlights for the year is that Mrs. Evers<br>invited us to train her staff so the<br>Governor's Residence is now a dementia<br>friendly organization. All of the docents are<br>now trained and they will have a Dementia<br>Friendly tree with ornaments from the<br>Memory Café participants displayed this<br>upcoming holiday season. |
|  | Reduce the likelihood of dementia related<br>crisis trauma of persons with dementia<br>through increased family crisis planning in<br>conjunction with first responders (police,<br>fire, EMS, Crisis) and decreased emergency<br>detentions through the completion of the<br>Dementia Crisis Planning Tool for First<br>Responders by a minimum of 200 families.   | AAA, ADRC & APS staff                        | DCS will complete 50<br>tools in 2019;<br>Dementia Care<br>Specialists & Focal<br>Point Case Managers<br>will complete 150<br>tools in 2019                                       | DCS completed 6 First Responder Tool<br>forms with consumers (25/YTD). Focal<br>Point case managers completed 12<br>(33/YTD). DCS provided Virtual Dementia<br>Tour to Madison Police officers and<br>participated in CIT training. Also provided<br>education along with DOJ to Middleton and<br>Madison Police at 6 different sessions.<br>DCS had contact with 50 consumers<br>during QTR 3.   |

(continued)

| AAA Plan<br>Goal Focus                 | Strategies   | Person(s)/<br>Organization(s)<br>Responsible | Benchmarks   | Achieved   |
|--|--|--|--|--|
| Services to<br>People with<br>Dementia | Ensure Dane County is Dementia Friendly to<br>persons with dementia by educating and<br>recruiting champions in individual<br>communities willing to lead the process for<br>making individual communities dementia<br>friendly, as measured by adding two new<br>Dementia Friendly Communities. | ADRC Staff                                   | DCS will add 2<br>Dementia Friendly<br>Communities in 2019 | Downtown Madison formed a new<br>Dementia Friendly group and added a<br>Memory Café at Festival Foods as part of<br>their initiative. Individual Dementia<br>Friendly Communities continue to thrive &<br>participating in appreciation activities.<br>During June, they celebrated by delivering<br>balloons & other treats to local businesses<br>who have been recognized as dementia<br>friendly. Middleton celebrated 5 years as a<br>Dementia Friendly Community by<br>participating in the parade and offering a<br>meet and greet at Common Ground Coffee. |
|  | (Added)  | ADRC Staff, MSCR &<br>UW-School of Nursing   |  | Brain & Body Fitness class, which is a<br>collaboration between ADRC, MSCR &<br>School of Nursing was offered this fall with<br>25 attendees. Class provided combination<br>of Brain Health education plus practical<br>strategies to reduce risk of developing<br>dementia. Also provided activities for those<br>living with MCI to potentially slow their<br>decline by exercising their bodies and their<br>minds, socializing, stress reduction tips &<br>education on nutrition. Class will be<br>offered again in spring 2020.                              |