



**Case Statistics for Disability Benefit Specialists  
October 2019**

ADRC Disability Benefit Specialists Data  
November 1, 2018 to October 31, 2019

**Case Report Summary**

	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Past 12 Months
<b>Total Cases Opened</b>	30	31	35	31	31	43	36	26	34	28	36	38	<b>399</b>
<b>Total Cases Closed</b>	31	39	25	37	31	53	36	24	17	35	26	27	<b>381</b>
<b>Total Carry Over Cases</b>	234	233	225	235	229	229	219	219	221	238	231	241	<b>N/A</b>
<b>Total Cases Served</b>	264	264	260	266	260	272	255	245	255	266	267	279	<b>N/A</b>
<b>Current Open Cases</b>	233	225	235	229	229	219	219	221	238	231	241	252	<b>N/A</b>

**Client Characteristics – Unduplicated Clients**

(A client may have more than one case at a time if there are multiple, unrelated issues, being worked on.)

	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019
Age												
18-20	0	6	1	0	0	5	3	5	4	3	3	4
21-29	2	3	4	7	4	9	7	3	2	2	2	5
30-39	5	3	6	5	6	11	4	4	8	8	2	9
40-49	8	3	6	7	6	6	10	2	12	3	7	8
50-59	12	15	14	11	9	10	12	11	8	11	20	12
Other	3	1	4	1	6	2	0	1	0	1	2	0

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	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019
<b>Gender</b>												
<b>Female</b>	16	15	21	17	13	24	22	9	19	13	15	16
<b>Male</b>	14	16	14	14	18	19	14	17	14	15	21	21
<b>Other</b>	0	0	0	0	0	0	0	0	1	0	0	1

	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019
<b>Income</b>												
<b>Low Income (120% or less Federal Poverty Level)</b>	14	24	21	21	21	25	26	20	27	22	23	23
<b>Non-Low Income</b>	13	5	7	8	9	13	6	4	5	3	10	13
<b>Unknown</b>	3	2	7	2	1	5	4	2	2	3	3	2

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	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019
<b>Living Arrangement</b>												
Homeless or Shelter	1	4	7	2	5	3	1	2	4	4	2	0
Lives Alone	8	4	8	8	9	7	7	5	6	8	12	10
Lives with Others	20	22	16	17	15	31	24	18	23	14	18	24
Nursing Home	1	0	1	0	0	0	0	0	0	0	0	0
Other	0	0	1	2	1	1	0	0	1	0	0	0
Residential Care	0	0	0	0	0	1	0	0	0	1	0	1
Unknown	0	1	2	2	1	0	4	1	0	1	4	3

	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019
<b>Race/Ethnicity</b>												
White	21	17	22	15	25	25	19	18	23	16	21	31
American Indian	0	0	0	0	0	0	0	0	0	0	0	0
Asian	2	2	0	2	1	1	5	3	2	1	2	2
Black	5	7	3	8	2	9	5	3	5	10	8	4
Native Hawaiian	0	0	1	0	0	0	0	0	0	0	0	0
Hispanic	0	1	5	0	0	5	2	0	0	0	3	1
Unknown	2	4	4	6	3	5	6	2	4	1	3	0

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## November 1, 2018 to October 31, 2019

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	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019
<b>Disability</b>												
<b>Blind, Low-Vision</b>	0	0	0	0	0	0	0	0	0	0	0	0
<b>DD and MI</b>	0	1	1	3	1	7	3	1	3	4	1	3
<b>DD Only</b>	0	1	0	3	1	5	2	2	2	1	2	1
<b>DHH (Deaf/Hard of Hearing)</b>	0	0	1	0	1	0	0	0	1	0	1	1
<b>MI Only</b>	3	7	3	2	3	2	4	4	4	3	5	5
<b>PD and DD</b>	2	1	0	2	0	0	0	1	0	1	2	2
<b>PD and MI</b>	7	11	18	7	16	10	11	6	12	8	10	11
<b>PD Only</b>	13	5	7	11	7	9	9	8	4	7	11	7
<b>PD, DD and MI</b>	2	1	1	1	1	2	0	1	1	0	1	2
<b>Unknown</b>	3	4	4	2	1	8	7	3	7	4	3	6

ADRC Disability Benefit Specialists Data  
November 1, 2018 to October 31, 2019

**DBS Issues – Closed Cases**

	<b>Nov 2018</b>	<b>Dec 2018</b>	<b>Jan 2019</b>	<b>Feb 2019</b>	<b>Mar 2019</b>	<b>April 2019</b>	<b>May 2019</b>	<b>June 2019</b>	<b>July 2019</b>	<b>Aug 2019</b>	<b>Sept 2019</b>	<b>Oct 2019</b>	<b>Past 12 Mths</b>
<b>Community –Based Services</b>													
Family Care/IRIS/Partnership	0	0	0	1	0	0	0	0	0	0	1	0	<b>2</b>
<b>Employment-Training</b>													
DVR (Vocational Rehab) Services	0	0	1	0	0	0	0	0	0	0	0	0	<b>1</b>
Ticket to Work/Work Incentives	0	0	0	0	1	1	0	0	0	0	0	0	<b>2</b>
<b>Income Supports</b>													
Disability Insurance, Private/Group	1	0	0	0	0	0	0	0	0	0	0	0	<b>1</b>
FoodShare	1	2	1	1	2	0	0	0	0	1	2	1	<b>11</b>
General Assistance (Tribal/County)	2	1	4	0	1	6	1	0	0	1	3	11	<b>30</b>
Pensions (VA, etc.)	0	0	0	0	0	0	0	0	0	0	0	1	<b>1</b>
SSI Caretaker Supplement (CTS)	0	0	0	1	0	0	0	0	0	1	1	0	<b>3</b>
SSI/SSDI Eligibility	21	24	12	24	23	40	28	19	14	25	15	8	<b>253</b>
SSI/SSDI Post Entitlement	7	2	3	8	4	7	7	4	0	6	5	4	<b>57</b>

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## November 1, 2018 to October 31, 2019

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<b>Insurance</b>													
Health Insurance, Employer/Group Pol	1	0	0	0	0	0	0	0	0	0	0	0	1
Health Insurance, Indiv Policy	0	0	0	0	0	0	0	1	1	0	1	0	3
Medicare Supp.	0	1	0	0	0	2	0	0	0	1	0	0	4
<b>Medical Entitlements</b>													
BadgerCare+	2	0	0	1	1	1	0	2	1	1	2	0	11
MAPP (Medicaid Purchase Plan)	2	6	2	2	4	2	1	2	0	2	4	2	29
Medicaid Coverage, Items/Services	0	0	1	0	1	0	1	0	0	2	0	0	5
Medicaid Disability Determination	0	2	0	2	0	0	1	0	0	1	1	1	8
Medicaid Financial Eligibility	0	3	0	0	0	1	1	2	0	0	1	1	9
Medicare Advantage Options/Enrollment	0	3	0	2	0	0	0	0	0	2	0	0	7
Medicare Coverage, Items/Services	0	0	0	0	0	0	0	0	0	3	1	2	6
Medicare Eligibility, General	1	2	1	4	0	4	2	1	1	1	0	0	17
Medicare Part D Options/Enrollment	5	7	3	4	2	2	2	1	0	2	0	1	29

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QMB/SLMB/SLMB+	1	2	0	2	1	0	0	2	0	2	1	0	11
<b>Other</b>													
Benefit Check-Up	19	20	12	22	21	36	29	13	3	17	20	15	227
Other, Within DBS Program Scope	0	0	0	0	0	3	3	0	0	2	0	1	1
Other, Outside DBS Program Scope	0	0	0	0	0	0	0	1	0	0	0	0	9
<b>Uncovered Health Costs</b>													
Bill Reduction	0	1	0	0	1	0	0	0	0	1	0	0	3
Dental Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	0	1	0	1
<b>Undefined-Update needed</b>													
Other, Info-Referral	0	0	1	0	0	0	0	0	0	1	1	1	4

**Disability Benefit Specialists  
Information Only Inquiries (30 minutes or less per contact)**

November 1, 2018 through October 31, 2019

**Number of Inquiries: 413**  
**(If you take an average of 15 minutes per contact, this averages out to 103 hours)**



# ADRC Disability Benefit Specialists Data November 1, 2018 to October 31, 2019

Monetary Impact of Cases Closed						
	Nov 2018	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019
<b>Federal Dollars</b>	\$348,979	\$405,955	\$140,665	\$296,008	\$205,214	\$570,116
% of Dollars	91.9%	91.4%	90.8%	87.9%	96.1%	90.7%
<b>State Dollars</b>	\$28,867	\$38,148	\$14,178	\$40,872	\$8,338	\$56,356
% of Dollars	7.6%	8.6%	9.2%	12.1%	3.9%	9.0%
<b>Other Dollars</b>	\$2,026	\$0	\$0	\$0	\$0	\$2,000
% of Other Dollars	0.5%	0.0%	0.0%	0.0%	0.0%	0.3%
<b>Total Dollars</b>	<b>\$379,872</b>	<b>\$444,103</b>	<b>\$154,843</b>	<b>\$336,880</b>	<b>\$213,552</b>	<b>\$628,472</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$379,872</b>	<b>\$823,975</b>	<b>\$978,818</b>	<b>\$1,315,698</b>	<b>\$1,529,250</b>	<b>\$2,157,722</b>

	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019
<b>Federal Dollars</b>	\$332,468	\$259,470	\$17,114	\$420,704	\$175,566	\$56,511
% of Dollars	94.9%	91.4%	100%	95.0%	81.4%	93.0%
<b>State Dollars</b>	\$17,830	\$24,409	\$0	\$19,502	\$39,997	\$4,169
% of Dollars	5.1%	8.6%	0.0%	4.4%	18.6%	6.9%
<b>Other Dollars</b>	\$0	\$0	\$0	\$2,832	\$0	\$90
% of Other Dollars	0.0%	0.0%	0.0%	0.6%	0.0%	0.1%
<b>Total Dollars</b>	<b>\$350,298</b>	<b>\$283,879</b>	<b>\$17,114</b>	<b>\$443,038</b>	<b>\$215,562</b>	<b>\$60,770</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$2,508,020</b>	<b>\$2,791,899</b>	<b>\$2,809,013</b>	<b>\$3,252,051</b>	<b>\$3,467,613</b>	<b>\$3,528,383</b>
<b>Total Dollars since April 2013</b>	<b>Federal: \$17,610,664</b>	<b>State: \$1,900,027</b>	<b>Other: \$424,446</b>	<b>Total: \$19,935,137</b>		