

Sequential Intercepts 0 (Community) and 1 (Law Enforcement)				
Responses	Current Resources	Innovation	Roadmap	Who?
Need for other options for law enforcement to divert people who do not rise to the level of emergency detention	Mobile Crisis (24/7) mental health crisis line, Madison Area Recovery Initiative (MARI)	Triage Centers, Crisis Restoration Center, The Living Room Model (23 hr), Centralized crisis call center "warm-line", Telepsych, Clinicians embedded in EMS, Behavioral Health Ambulance (CAHOOTS)		
Lack of diverse group of psychiatric providers and long wait lists for treatment	Many service providers provide mobile case management, Strategic Behavioral Health plans to open a new local 72-bed hospital, Anesis Center, Indep. Therapist of Color (few)	MelaninandMentalHealth.com (86 % of therapists (nationally) are white)		
Lack of centralized respite center to accommodate patients on a voluntary and involuntary basis	Journey Mental Health Center is the hub to triage emergency mental health needs	Screening for psychosis and thought disturbance symptoms integrated primary and mental health care		
Lack of mental health resources beyond normal business hours	Mobile Crisis (24/7) mental health crisis line	Triage Center, First responder access to involuntary crisis center,Tailored "high utilizer" services, Hours of operation 24/7/365		
Lack of communication between government agencies, law enforcement, and service providers	Dane County Data Driven Justice-Familiar Faces Team The hospitals hold cross-system meetings There is centralized County intake for CSS	Coordination with other, non-crisis support services (homeless, health care providers), Coordination between non-emergency/crisis call lines and Crisis Call Center, Book of Mental Health Resources		
Better practices for emergency detentions				
Crisis service system is unclear to family members in need, and even for those within the system		Systems Map of available resources		
Law enforcement spend excessive travel time (two and a half hours or more) transporting to state institutes (Winnebago or Mendota		Standardize medical clearance Ambulance Transport		