



**Case Statistics for Disability Benefit Specialists
November 2019**

ADRC Disability Benefit Specialists Data

December 1, 2018 to November 30, 2019

Case Report Summary

	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Past 12 Months
Total Cases Opened	31	35	31	31	43	36	26	34	28	38	46	18	397
Total Cases Closed	39	25	37	31	53	36	25	18	35	26	26	39	390
Total Carry Over Cases	233	225	235	229	229	219	219	220	236	229	241	261	N/A
Total Cases Served	264	260	266	260	272	255	245	254	264	267	287	279	N/A
Current Open Cases	225	235	229	229	219	219	220	26	229	241	261	240	N/A

Client Characteristics – Unduplicated Clients

(A client may have more than one case at a time if there are multiple, unrelated issues, being worked on.)

	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019
Age												
18-20	6	1	0	0	5	3	5	4	3	3	4	1
21-29	3	4	7	4	9	7	3	2	2	2	7	1
30-39	3	6	4	6	11	4	4	8	7	2	8	5
40-49	3	6	8	6	6	10	2	12	4	8	11	1
50-59	15	14	11	9	10	12	11	8	11	20	16	9
Other	1	4	1	6	2	0	1	0	1	3	0	1

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	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019
Gender												
Female	15	21	17	13	24	22	9	19	13	16	21	9
Male	16	14	14	18	19	14	17	14	15	22	24	9
Other	0	0	0	0	0	0	0	1	0	0	1	0

	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019
Income												
Low Income (120% or less Federal Poverty Level)	24	21	21	21	25	26	20	27	22	23	29	10
Non-Low Income	5	7	8	9	13	6	4	5	3	12	15	6
Unknown	2	7	2	1	5	4	2	2	3	3	2	2

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	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019
Living Arrangement												
Homeless or Shelter	4	7	2	5	3	1	2	4	4	2	1	3
Lives Alone	4	8	8	9	7	7	5	6	8	13	12	4
Lives with Others	22	16	17	15	31	24	18	23	14	20	28	11
Nursing Home	0	1	0	0	0	0	0	0	0	0	0	0
Other	0	1	2	1	1	0	0	1	0	0	0	0
Residential Care	0	0	0	0	1	0	0	0	1	0	1	0
Unknown	1	2	2	1	0	4	1	0	1	3	4	0

	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019
Race/Ethnicity												
White	17	22	15	25	25	19	18	23	16	23	37	12
American Indian	0	0	0	0	0	0	0	0	0	0	0	0
Asian	2	0	2	1	1	5	3	2	1	2	2	0
Black	7	3	8	2	9	5	3	5	10	8	6	2
Native Hawaiian	0	1	0	0	0	0	0	0	0	0	1	0
Hispanic	1	5	0	0	5	2	0	0	0	3	1	2
Unknown	4	4	6	3	5	6	2	4	1	3	0	2

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Disability												
Blind, Low-Vision	0	0	0	0	0	0	0	0	0	0	0	0
DD and MI	1	1	3	1	7	3	1	3	4	1	3	2
DD Only	1	0	3	1	5	2	2	2	1	2	2	2
DHH (Deaf/Hard of Hearing)	0	1	0	1	0	0	0	1	0	1	1	0
MI Only	7	3	2	3	2	4	4	4	3	5	7	3
PD and DD	1	0	2	0	0	0	1	0	1	2	2	0
PD and MI	11	18	7	16	10	11	6	12	8	10	14	4
PD Only	5	7	11	7	9	9	8	4	7	12	8	7
PD, DD and MI	1	1	1	1	2	0	1	1	0	1	2	0
Unknown	4	4	2	1	8	7	3	7	4	4	7	0

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DBS Issues – Closed Cases

	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Past 12 Mths
Community –Based Services													
Family Care/IRIS/Partnership	0	0	1	0	0	0	0	0	0	1	0	1	3
Employment-Training													
DVR (Vocational Rehab) Services	0	1	0	0	0	0	0	0	0	0	0	0	1
Ticket to Work/Work Incentives	0	0	0	1	1	0	0	0	0	0	0	0	2
Income Supports													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	2	1	1	2	0	0	0	0	1	2	1	1	11
General Assistance (Tribal/County)	1	4	0	1	6	1	1	0	1	3	10	2	30
Pensions (VA, etc.)	0	0	0	0	0	0	0	0	0	0	1	0	1
SSI Caretaker Supplement (CTS)	0	0	1	0	0	0	0	0	1	1	0	0	3
SSI/SSDI Eligibility	24	12	24	23	40	28	20	15	25	15	8	23	257
SSI/SSDI Post Entitlement	2	3	8	4	7	7	4	0	6	5	4	7	57

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	Dec 2018	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Past 12 Mths
Insurance													
Health Insurance, Employer/Group Pol	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Indiv Policy	0	0	0	0	0	0	1	1	0	1	0	1	4
Medicare Supp.	1	0	0	0	2	0	0	0	1	0	0	0	4
Medical Entitlements													
BadgerCare+	0	0	1	1	1	0	2	1	1	2	0	0	9
MAPP (Medicaid Purchase Plan)	6	2	2	4	2	1	2	0	2	4	2	4	31
Medicaid Coverage, Items/Services	0	1	0	1	0	1	0	0	2	0	0	1	6
Medicaid Disability Determination	2	0	2	0	0	1	0	0	1	1	1	0	8
Medicaid Financial Eligibility	3	0	0	0	1	1	2	0	0	1	1	2	11
Medicare Advantage Options/Enrollment	3	0	2	0	0	0	0	0	2	0	0	1	8
Medicare Coverage, Items/Services	0	0	0	0	0	0	0	0	3	1	2	0	6
Medicare Eligibility, General	2	1	4	0	4	2	1	1	1	0	0	4	20
Medicare Part D Options/Enrollment	7	3	4	2	2	2	1	0	2	0	1	7	31

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QMB/SLMB/SLMB+	2	0	2	1	0	0	2	0	2	1	0	2	12
Other													
Benefit Check-Up	20	12	22	21	36	29	13	3	17	20	15	24	232
Other, Within DBS Program Scope	0	0	0	0	3	3	0	0	2	0	1	1	10
Other, Outside DBS Program Scope	0	0	0	0	0	0	1	0	0	0	0	0	1
Uncovered Health Costs													
Bill Reduction	1	0	0	1	0	0	0	0	1	0	0	0	3
Dental Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	0	1	0	0	1
Undefined-Update needed													
Other, Info-Referral	0	1	0	0	0	0	0	0	1	1	1	0	4

Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

December 1, 2018 through November 30, 2019

Number of Inquiries: 424
(If you take an average of 20 minutes per contact, this averages out to 141 hours)

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Monetary Impact of Cases Closed						
	Dec 2018	Jan 2019	Feb 2019	March 2019	April 2019	May 2019
Federal Dollars	\$405,955	\$140,665	\$296,008	\$205,214	\$570,116	\$332,468
% of Dollars	91.4%	90.8%	87.9%	96.1%	90.7%	94.9%
State Dollars	\$38,148	\$14,178	\$40,872	\$8,338	\$56,356	\$17,830
% of Dollars	8.6%	9.2%	12.1%	3.9%	9.0%	5.1%
Other Dollars	\$0	\$0	\$0	\$0	\$2,000	\$0
% of Other Dollars	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%
Total Dollars	\$444,103	\$154,843	\$336,880	\$213,552	\$628,472	\$350,298
Cumulative Dollars – 12 mth period	\$444,103	\$598,946	\$935,826	\$1,149,378	\$1,777,850	\$2,128,148

	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019
Federal Dollars	\$259,470	\$17,114	\$420,704	\$175,566	\$56,511	\$282,092
% of Dollars	91.4%	100%	95.0%	81.4%	93.0%	88.2%
State Dollars	\$24,409	\$0	\$19,502	\$39,997	\$4,169	\$37,821
% of Dollars	8.6%	0.0%	4.4%	18.6%	6.9%	11.8%
Other Dollars	\$0	\$0	\$2,832	\$0	\$90	\$0
% of Other Dollars	0.0%	0.0%	0.6%	0.0%	0.1%	0.0%
Total Dollars	\$283,879	\$17,114	\$443,038	\$215,562	\$60,770	\$319,913
Cumulative Dollars – 12 mth period	\$2,412,027	\$2,429,141	\$2,872,179	\$3,087,741	\$3,148,511	\$3,468,425
Total Dollars since April 2013	Federal: \$17,892,756	State: \$1,937,848	Other: \$424,446	Total: \$20,255,050		