



**Case Statistics for Disability Benefit Specialists  
December 2019**

ADRC Disability Benefit Specialists Data  
January 1, 2019 to December 31, 2019

**Case Report Summary**

	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Past 12 Months
<b>Total Cases Opened</b>	35	31	31	43	36	26	34	28	39	49	26	21	<b>399</b>
<b>Total Cases Closed</b>	25	37	31	53	36	25	18	35	26	26	38	56	<b>406</b>
<b>Total Carry Over Cases</b>	224	234	228	228	218	218	219	235	228	241	264	252	<b>N/A</b>
<b>Total Cases Served</b>	259	265	259	271	254	244	253	263	267	290	290	273	<b>N/A</b>
<b>Current Open Cases</b>	234	228	228	218	218	219	235	228	241	264	252	217	<b>N/A</b>

**Client Characteristics – Unduplicated Clients**

(A client may have more than one case at a time if there are multiple, unrelated issues, being worked on.)

	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019
Age												
18-20	1	0	0	5	3	5	4	3	3	4	1	3
21-29	4	7	4	9	7	3	2	2	2	8	1	2
30-39	6	4	6	11	4	4	8	7	2	8	8	1
40-49	6	8	5	6	10	2	12	4	8	12	3	8
50-59	14	9	10	10	12	11	8	11	21	17	11	7
Other	4	3	6	2	0	1	0	1	3	0	2	0

# ADRC Disability Benefit Specialists Data

## January 1, 2019 to December 31, 2019

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	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019
<b>Gender</b>												
<b>Female</b>	21	17	13	24	22	9	19	13	16	23	11	11
<b>Male</b>	14	14	18	19	14	17	14	15	23	25	15	10
<b>Other</b>	0	0	0	0	0	0	1	0	0	1	0	0

	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019
<b>Income</b>												
<b>Low Income (120% or less Federal Poverty Level)</b>	21	21	21	25	26	20	27	22	23	30	17	13
<b>Non-Low Income</b>	7	8	9	13	6	4	5	3	13	17	7	6
<b>Unknown</b>	7	2	1	5	4	2	2	3	3	2	2	2

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	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019
<b>Living Arrangement</b>												
<b>Homeless or Shelter</b>	7	2	5	3	1	2	4	4	2	1	5	0
<b>Lives Alone</b>	8	8	9	7	7	5	6	8	13	12	6	5
<b>Lives with Others</b>	16	17	15	31	24	18	23	14	20	31	14	14
<b>Nursing Home</b>	1	0	0	0	0	0	0	0	0	0	0	0
<b>Other</b>	1	2	1	1	0	0	1	0	0	0	0	1
<b>Residential Care</b>	0	0	0	1	0	0	0	1	1	1	0	0
<b>Unknown</b>	2	2	1	0	4	1	0	1	3	4	1	1

	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019
<b>Race/Ethnicity</b>												
<b>White</b>	22	15	25	25	19	18	23	16	24	38	17	15
<b>American Indian</b>	0	0	0	0	0	0	0	0	0	0	0	0
<b>Asian</b>	0	2	1	1	5	3	2	1	2	2	0	0
<b>Black</b>	3	8	2	9	5	3	5	10	8	7	5	2
<b>Native Hawaiian</b>	1	0	0	0	0	0	0	0	0	1	0	0
<b>Hispanic</b>	5	0	0	5	2	0	0	0	3	1	2	1
<b>Unknown</b>	4	6	3	5	6	2	4	1	3	1	2	3

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January 1, 2019 to December 31, 2019

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<b>Disability</b>												
<b>Blind, Low-Vision</b>	0	0	0	0	0	0	0	0	0	0	0	0
<b>DD and MI</b>	1	3	1	7	3	1	3	4	1	3	3	2
<b>DD Only</b>	0	3	1	5	2	2	2	1	2	2	2	2
<b>DHH (Deaf/Hard of Hearing)</b>	1	0	1	0	0	0	1	0	1	1	1	0
<b>MI Only</b>	3	2	3	2	4	4	4	3	5	7	2	2
<b>PD and DD</b>	0	2	0	0	0	1	0	1	2	3	0	1
<b>PD and MI</b>	18	7	16	10	11	6	12	8	11	14	10	5
<b>PD Only</b>	7	11	7	9	9	8	4	7	12	8	8	8
<b>PD, DD and MI</b>	1	1	1	2	0	1	1	0	1	2	0	0
<b>Unknown</b>	4	2	1	8	7	3	7	4	4	9	0	1

# ADRC Disability Benefit Specialists Data

## January 1, 2019 to December 31, 2019

### DBS Issues – Closed Cases

	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Past 12 Mths
<b>Community –Based Services</b>													
Family Care/IRIS/Partnership	0	1	0	0	0	0	0	0	1	0	1	0	3
<b>Employment-Training</b>													
DVR (Vocational Rehab) Services	1	0	0	0	0	0	0	0	0	0	0	0	1
Ticket to Work/Work Incentives	0	0	1	1	0	0	0	0	0	0	0	0	2
<b>Housing, Subsidized</b>													
Elig/Tenant Rights	0	0	0	0	0	0	0	0	0	0	0	1	1
<b>Income Supports</b>													
Disability Insurance, Private/Group	0	0	0	0	0	0	0	0	0	0	0	0	0
FoodShare	1	1	2	0	0	0	0	1	2	1	1	2	11
General Assistance (Tribal/County)	4	0	1	6	1	1	0	1	3	10	1	4	32
Pensions (VA, etc.)	0	0	0	0	0	0	0	0	0	1	0	0	1
SSI Caretaker Supplement (CTS)	0	1	0	0	0	0	0	1	1	0	0	0	3
SSI/SSDI Eligibility	12	24	23	40	28	20	15	25	15	8	22	35	267
SSI/SSDI Post Entitlement	3	8	4	7	7	4	0	6	5	4	7	7	62

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	Jan 2019	Feb 2019	Mar 2019	April 2019	May 2019	June 2019	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019		Past 12 Mths
<b>Insurance</b>													
Health Insurance, Employer/Group Pol	0	0	0	0	0	0	0	0	0	0	0	0	0
Health Insurance, Indiv Policy	0	0	0	0	0	1	1	0	1	0	1	3	7
Medicare Supp.	0	0	0	2	0	0	0	1	0	0	0	0	3
<b>Medical Entitlements</b>													
BadgerCare+	0	1	1	1	0	2	1	1	2	0	0	1	10
MAPP (Medicaid Purchase Plan)	2	2	4	2	1	2	0	2	4	2	3	5	29
Medicaid Coverage, Items/Services	1	0	1	0	1	0	0	2	0	0	1	2	8
Medicaid Disability Determination	0	2	0	0	1	0	0	1	1	1	0	1	7
Medicaid Financial Eligibility	0	0	0	1	1	2	0	0	1	1	2	1	9
Medicare Advantage Options/Enrollment	0	2	0	0	0	0	0	2	0	0	1	3	8
Medicare Coverage, Items/Services	0	0	0	0	0	0	0	3	1	2	0	0	6
Medicare Eligibility, General	1	4	0	4	2	1	1	1	0	0	4	2	20
Medicare Part D Options/Enrollment	3	4	2	2	2	1	0	2	0	1	7	6	30

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QMB/SLMB/SLMB+	0	2	1	0	0	2	0	2	1	0	2	2	12
<b>Other</b>													
Benefit Check-Up	12	22	21	36	29	13	3	17	20	15	23	25	236
Other, Within DBS Program Scope	0	0	0	3	3	0	0	2	0	1	1	0	10
Other, Outside DBS Program Scope	0	0	0	0	0	1	0	0	0	0	0	0	1
<b>Uncovered Health Costs</b>													
Bill Reduction	0	0	1	0	0	0	0	1	0	0	0	1	3
Dental Services, Free/Reduced Cost	0	0	0	0	0	0	0	0	1	0	0	0	1
<b>Undefined-Update needed</b>													
Other, Info-Referral	1	0	0	0	0	0	0	1	1	1	0	1	5

### Disability Benefit Specialists Information Only Inquiries (30 minutes or less per contact)

January 1, 2019 through December 31, 2019

**Number of Inquiries: 444**  
(If you take an average of 20 minutes per contact, this averages out to 148 hours)



# ADRC Disability Benefit Specialists Data January 1, 2019 to December 31, 2019

Monetary Impact of Cases Closed						
	Jan 2019	Feb 2019	March 2019	April 2019	May 2019	June 2019
<b>Federal Dollars</b>	\$140,665	\$296,008	\$205,214	\$570,116	\$332,468	\$273,274
% of Dollars	90.8%	87.9%	96.1%	90.7%	94.9%	90.5%
<b>State Dollars</b>	\$14,178	\$40,872	\$8,338	\$56,356	\$17,830	\$28,578
% of Dollars	9.2%	12.1%	3.9%	9.0%	5.1%	9.5%
<b>Other Dollars</b>	\$0	\$0	\$0	\$2,000	\$0	\$0
% of Other Dollars	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%
<b>Total Dollars</b>	<b>\$154,843</b>	<b>\$336,880</b>	<b>\$213,552</b>	<b>\$628,472</b>	<b>\$350,298</b>	<b>\$301,852</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$154,843</b>	<b>\$491,723</b>	<b>\$705,275</b>	<b>\$1,333,747</b>	<b>\$1,684,045</b>	<b>\$1,985,897</b>

	July 2019	Aug 2019	Sept 2019	Oct 2019	Nov 2019	Dec 2019
<b>Federal Dollars</b>	\$17,114	\$420,704	\$175,566	\$56,511	\$292,207	\$592,139
% of Dollars	100%	95.0%	81.4%	93.0%	88.5%	86.1%
<b>State Dollars</b>	\$0	\$19,502	\$39,997	\$4,169	\$37,821	\$59,479
% of Dollars	0.0%	4.4%	18.6%	6.9%	11.5%	8.6%
<b>Other Dollars</b>	\$0	\$2,832	\$0	\$90	\$0	\$36,078
% of Other Dollars	0.0%	0.6%	0.0%	0.1%	0.0%	5.2%
<b>Total Dollars</b>	<b>\$17,114</b>	<b>\$443,038</b>	<b>\$215,562</b>	<b>\$60,770</b>	<b>\$330,028</b>	<b>\$687,696</b>
<b>Cumulative Dollars – 12 mth period</b>	<b>\$2,003,011</b>	<b>\$2,446,049</b>	<b>\$2,661,611</b>	<b>\$2,722,381</b>	<b>\$3,052,409</b>	<b>\$3,740,106</b>
<b>Total Dollars since April 2013</b>	<b>Federal: \$18,508,814      State: \$2,001,496      Other: \$460,524      Total: \$20,970,834</b>					