13981A

APPROVED CORPORATION COUNSEL MAM 04/09/2020

ADDENDUM

THIS ADDENDUM is made and entered into by and between the County of Dane (hereinafter referred to as "COUNTY") and Focus Counseling, Inc. (hereinafter "PROVIDER") as of the date representatives of both parties have affixed their respective signatures.

WHEREAS the COUNTY and PROVIDER have previously entered into a Purchase of Service Agreement No. 13981 (hereinafter the "Master Agreement"), pursuant to which PROVIDER has agreed to provide the COUNTY certain services more fully described in the Master Agreement; and

WHEREAS COUNTY and PROVIDER now wish to amend said Master Agreement,

NOW, THEREFORE, in consideration of the above premise and the mutual covenants of the parties the receipt and sufficiency of which is hereby acknowledged by each party for itself, the COUNTY and PROVIDER do agree that the Master Agreement shall continue in full force and effect unchanged in any matter by this addendum, except as specifically set forth herein. This addendum consists of seven (7) pages.

Current Cost for 2020 \$134,000

Addendum Amount

\$411,054

Revised Maximum Cost for 2020 \$545,054

IN WITNESS WHEREOF, COUNTY and PROVIDER, by their respective authorized agents, have caused this addendum and its attachments, if any, to be executed, effective as of the date by which all parties hereto have affixed their respective signatures, as indicated below.

FOR PROVIDER:

Date Signed: 04/10/2020	Signature Alvin J. Brace Duner Print Name and Title of Signer
Date Signed:	Signature
	Print Name and Title of Signer
Date Signed:4/13/20	FOR COUNTY: Joseph T. Painsi
	JOE PARISI, County Executive (when applicable)
Date Signed:	
	SHAWN TESSMANN, Director, Department of Human Services (when applicable)

Program Summary Form

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Contract Manager(s)/Programs:	oldane.com - 608.286.1446			Acc	countant(s)/Pro Xiong xiong.der	grams: r@countyofd	Accountant(s)/Programs: Der Xiong xiong.der@countyofdane.com - 608.242.6314	6314		

Schedule A Focus Counseling Community Emergency Response Program Program # 8163 2020

Service Description:

Staffing to provide case management, housing assistance, on-site programming, referrals to services and other housing support and services to individuals experiencing homelessness who are residing in hotels funded by the COUNTY and are considered at higher risk for contracting COVID-19 as determined by the Centers for Disease Control and Prevention.

(SPC: 106 Housing)

I. PROVIDER shall:

- a. Provide on-site and mobile services at various hotels in Dane County where individuals experiencing homelessness who are at higher risk for contracting COVID-19 are temporarily lodging.
- b. Various services will generally be available at the sites from 8am 5pm, with some safety services available in the evening and overnight hours.
- c. Provide services for guests that include, but may not be limited to:
 - i. Assistance accessing basic needs such as food, laundry, transportation, and other supports.
 - ii. Case management.
 - iii. Connections to behavioral health supports.
 - iv. Psychoeducational programming.
 - v. Housing support.
 - vi. Benefits assistance.
 - vii. Crisis stabilization as needed.
- d. Provide services at the following locations:
 - i. The Howard Johnson Plaza by Wyndam, located at 3841 E Washington Ave, Madison.
 - ii. The Clarion Suites at The Alliant Energy Center, located at 2110 Rimrock Rd., Madison.
 - iii. Country Inn and Suites, located at 400 River Pl, Madison.
 - iv. Baymont by Wyndham, located at 904 E Main St, Waunakee.

- v. Rodeway Inn and Suites, located at 4845 Hayes Rd, Madison.
- iv. Quality Inn, located at 1754 Thierer Rd., Madison.
- iiv. Other hotel locations as agreed upon by the COUNTY and PROVIDER, dependent on program capacity and resources.
- e. Provide on-site staffing for each hotel site, supervised by a 1.0 FTE Director of Operations.
 - i. One-site staffing shall consist of seven On-Site support specialists (up to two per site with more than 40 guests) 7 days a week, for up to 24 hours at each location, for up to three sites.
 - ii. On-site staffing shall also consist of two on-site Safety Workers for up to three sites, 7 days a week, with up to 24 hour on-call coverage.
- f. Provide a mobile team of individuals consisting of one (1) .5 FTE Housing Resource Specialist, one (1) .5 FTE Benefits Specialist, one (1) 1.0 FTE Social Worker/Clinician, and one (1) .25 FTE Substance Abuse Counselor who will divide time among the Howard Johnson, Clarion, and Country Inn hotel sites.
- g. Provide one (1) 1.0 FTE Outreach Worker to provide tele-outreach services to guests at the Quality Inn, including but limited to welfare checks, needs assessment, and connections to community resources as needed.
- h. Ensure the health and safety of each hotel resident enrolled in the program through staff employed by PROVIDER and where applicable, in partnership with vended security funded by COUNTY.
- i. Work on-site with hotel staff to minimize conflict, diffuse potential crises, and monitor symptoms and behaviors of residents.
- j. Aid in the transfer of guests from their hotel to a medical isolation location in the event guests become symptomatic or ill and can no longer stay in their room, including transportation.
- k. Work with vended meal provider, funded by COUNTY, to distribute meals to guests and modify meals if necessary.
- I. Partner with shelter providers and outreach workers to identify appropriate guest referrals for room vacancies or new program openings.

- m. Provide orientation to guests before check-in to review guest responsibility agreement.
- n. Coordinate when appropriate with the Homeless Services Consortium (HSC) to communicate information about the program and connect guests to services as needed.

II. PROVIDER'S performance will be assessed using the following goals:

- a. One hundred percent (100%) of participants will be assisted with accessing and supporting basic needs.
- b. Up to a twenty five percent (25%) increase in the number of hotel rooms made available to COUNTY to serve guests due to positive collaboration between program staff, participants, and hotel management.
- Up to twenty five percent (25%) of participants will be placed into stable housing.
- d. Up to twenty five percent (25%) of participants will be connected to long-term case management services.
- e. Up to thirty percent (30%) of participants will be engaged with on-site psychoeducational programming.
- f. Up to twenty five percent (25%) of participants will be enrolled in eligible benefits programs.

III. Reporting

- a. PROVIDER shall report every two weeks via e-mail to its COUNTY contract manager with the following agency data:
 - i. Individuals served.
 - ii. Demographics of individuals served.
 - iii. Number of participants placed in stable housing.
 - iv. Number of participants actively engaged with on-site psychoeducational programming.
 - Number of participants connected to long-term case management services.
 - vi. Number of participants enrolled in eligible benefits program, broken down by program type.
 - vii. Number of individuals who left the program voluntarily.
 - viii. Number of individuals who left the program due to hotel rule violations.
 - viiii. Number of new individuals who entered the program.
 - vv. Number of new hotel rooms provided by hotels.

IV. Miscellaneous

- a. Services will begin on April 1, 2020 and continue until June 1, 2020. Contract will be renewed monthly thereafter. Contract will sunset when guests are no longer lodging in hotels as a result of COUNTY's contract by hotels being cancelled, or other events that could lead to the program ceasing operations.
- b. COUNTY will negotiate with its hotel partners to secure office space/lodging space for PROVIDER at each service location.

Schedule B Focus Counseling Community Emergency Response Program Program # 8163 2020

1. XXVI. Financial Provisions, B. Method of Payment, 3.:

Provider shall be advanced \$272,527 for the month of April and \$272,527 for the month of May.

2. XXVI. Financial Provisions, G. Budgets and Personnel Schedules, 2.:

PROVIDER shall prepare a program budget and supporting personnel schedule and submit it to COUNTY for approval within thirty (30) days after the effective date of this Agreement.

3. XXVI. Financial Provisions, M. Expense Reports:

Expense reports shall be submitted on a monthly basis on the form provided by the County. Expense reports are due no later than the 15th of the following month and should report actual expenses.