

URGING ACTION TO RECLASSIFY 911 TELECOMMUNICATORS TO FIRST RESPONDERS

911 Telecommunicators are part of the critical infrastructure of public safety, and without them, public safety would not be possible. These selfless individuals make life saving, split second decisions that often make the difference in the outcome of an emergency call.

911 Telecommunicators provide compassion to the residents of Dane County in their worst moments, while at the same time selflessly accepting that many of these calls leave a traumatic effect on those in the 911 profession.

911 Telecommunicators are tasked with knowing their own agency's protocols, as well as response protocols for every response event type and every response agency utilizing their expertise. Additionally, Dane County 911 Telecommunicators complete an exhaustive 8 week training academy, followed by another 12-16 weeks on the job training with a Communications Training Officer in addition to extensive background checks. Despite this, the Federal Office of Management and Budget classifies this group of individuals as clerical staff.

NOW, THEREFORE, BE IT RESOLVED that the Dane County Board of Supervisors recognizes the critical role 911 Telecommunicators play in the outcome of emergency calls and thanks them for their service to the community.

BE IT FURTHER RESOLVED that the Dane County Board of Supervisors recognizes that a 911 Telecommunicator is far from clerical and supports the national movement to re-classify 911 Telecommunicators as First Responders in an effort to truly recognize the work they do.

BE IT FINALLY RESOLVED that a copy of this resolution be sent to the Dane County legislative delegation, Governor Tony Evers, the President of the United States, Senator Ron Johnson, Senator Tammy Baldwin, and Congressman Mark Pocan.