

2019 AAA Access Committee Work Plan: QTR 4

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 4% in 2017) from law enforcement by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services and following up annually to determine if additional training is needed.	AAA & APS staff	No action was completed for this strategy in the 4th QTR; therefore, we were unable to meet this goal for 2019.	The training with Madison PD MH officers was scheduled several times in the fall/early winter of 2019; however due to unforeseen circumstances, had to be postponed until early 2020. Therefore, we were unable to meet this goal for 2019.
	Work with community resources, identify and train 6 Persons of Color volunteers to work with racially-diverse senior adults to take charge of their health care decisions prior to crisis situations by providing information and completing Health Care Power of Attorney (HC-POA) documents.	AAA & APS staff	Offer information about HC-POA documents and training opportunities to faith communities, Cultural Diversity Programs and other culturally specific organizations	No action was completed for this strategy in the 4th QTR; therefore, we were unable to meet this goal for 2019.
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a “train the trainer” workshop for the 40+ Senior Focal Point case managers and student interns.	AAA & APS staff	Train Case Managers & Student Interns	BBB/SW WI Regional Director Tiffany Bernhardt Schultz presented "New Scams Against Seniors" at 12/10/19 CM training
			Counsel clients regarding reporting and repairing finances after a scam	Focal Point Case Managers reported counseling 92 seniors in QTR 4 (total of 298/year) .

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Services in Support of Caregivers	Improve caregiver's ability to provide care and meet caregiving responsibilities in at least 75 new caregivers, with particular attention to diversity of caregivers served (Persons of Color, LGBTQ), through the use of comprehensive assessment, pre-post caregiver status evaluation, intensive case management, and caregiver grants for respite and supplemental needs, as measured by the number of caregivers receiving case management/caregiver grants and the percent of caregivers indicating an improved caregiving situation upon post-evaluation.	AAA Aging Program Specialist, Caregiver Coordinator	75 caregivers (to include POC & LGBTQ) receive intensive assistance to better meet caregiving responsibilities	YTD: 93 grants (with some grants going unspent and others added after Q3) was the year-end total, slightly less than the 95 grant total for Q3); \$91,376.60 total awarded; 21 males/72 females; 40% of Caregivers receiving grants are employed; 77% received some help from their family and/or friends; 32% caring for a person with dementia; 63% of caregivers receiving grants are age 60 or over. Services requested: adult daycare 9%, assistive devices 10%, housekeeping or chores 27%, grandparent respite 5%, personal cares 31%, general respite 18%
	Develop a Caregiver Succession Planning Tool Kit and implementation plan (modeled after the Dementia Crisis Planning Tool) with the Dane County Caregiver Alliance.	AAA Aging Program Specialist, Caregiver Coordinator	Complete Tool Kit by 12/15/19	Planning promoted in multiple issues of <i>Caregiver Chronicles</i> along with resources. Was presented at UW-Madison Wellness Symposium in Fall 2019.
	Improve access to caregiver grants by caregivers of color by increasing the number of grants provided to caregivers of color each year by 5% from the baseline determined at year end 2018.	AAA Aging Program Specialist, Caregiver Coordinator	Award grants to 16 POC caregivers	YTD: 12 (5 African American, 2 American Indian, 81 White, 4 Latinx, 1 LGBTQ in QTR 4)

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Services to People with Dementia	Promote and encourage participation in dementia prevention & awareness education and early diagnosis by (1) dementia partners offering awareness and prevention education/activities in differing geographic locations, targeting smaller community/civic groups (such as Rotary, Lions, Kiwanis, church groups in more rural areas) and businesses throughout Dane County, reaching a minimum of 1,000; and (2) normalizing memory screening by ADRC trained screeners by marketing and conducting it as routine screening (like blood pressure and hearing) at health/ wellness or community fairs throughout Dane County resulting in an increase of 10% more screens over 3 years. (Baseline of 219 screens in 2017)	AAA, ADRC & APS staff	Dementia partners will conduct outreach activities for 1,000 community members in 2019; DCS will conduct 750 memory screens at 30 outreach events in 2019	<u>DCS</u> : Offered 6 memory screening outreach events at libraries & other locations; coordinated or participated in 12 outreach events; participated in news reports on WKOW and 3 part series in WSJ; t rained 15 new businesses/ organizations to be dementia friendly, including Chazen, Arboretum, Madison City Clerk's office & 2 churches.
	Reduce the likelihood of dementia related crisis trauma of persons with dementia through increased family crisis planning in conjunction with first responders (police, fire, EMS, Crisis) and decreased emergency detentions through the completion of the Dementia Crisis Planning Tool for First Responders by a minimum of 200 families.	AAA, ADRC & APS staff	DCS will complete 50 tools in 2019; Dementia Care Specialists & Focal Point Case Managers will complete 150 tools in 2019	Participated in Crisis Stabilization Coalition to provide event at AEC--almost 300 people attended; Provided session on the <i>Importance of the Life Story</i> ; Provided Virtual Dementia Tour at State Capitol for policy makers--provided this for Monona Police & employees and also provided to Clark St. School/Middleton as well as dementia friendly education; Completed 41 responder tools with consumers--Focal Point CMs completed 2 (35/YTD); Ongoing 1:1 education with consumers' family members to reduce risk of wandering & crises; Lead Men's caregiver support group to improve information & support of caregivers.

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Services to People with Dementia	Ensure Dane County is Dementia Friendly to persons with dementia by educating and recruiting champions in individual communities willing to lead the process for making individual communities dementia friendly, as measured by adding two new Dementia Friendly Communities.	ADRC Staff	DCS will add 2 Dementia Friendly Communities in 2019	DCS: Provided Dementia Friendly Train the Trainer quarterly class; Trained Executive Residence staff & collaborated with area memory café groups to provide decorations for holiday tree; Participated in a dementia friendly tour of the residence with Mrs. Evers & staff; Collaborated with AAA staff to provide <i>Day of Joy for Caregivers</i> & people living with memory loss--approximately 110 attended; Working with Belleville to try to increase their dementia friendly work; Collaborated with Dementia Friendly Down Town to provide breakfast to spread awareness; Coordinated meeting with Memory Café Leaders to provide information, resources & ongoing support.
	(Added)	ADRC Staff, MSCR & UW-School of Nursing		DCS: Offered 10 week <i>Brain & Body Fitness</i> course with MSCR & UW school of nursing--Served 25 participants; Offered 1:1 Brain and Body Fitness by utilizing volunteers for 4 consumers.