2020 Quarterly Client-Centered Case Management Service Report

Agency Name:

Stoughton Area Senior Center

Reporting Period:

Quarter 1 (January-March)

Reported by:

Hollee Camacho

Phone & Email:

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Provide comments on:

Emerging Trends (in our area during this quarter):

In need of low income housing, long waitlist +++++
Shortage of in-home care workers +
Job seeking
Community comes to the rescue on moving assistance; the generosity is huge
Home visits canceled due to COVID-19
Many calls to clients letting them know the Center is closed, checking their safety and helping them develop health and safety plans.

Client Issues (that require extensive time or for whom resources are limited or unavailable):

AODA ++++ (And lack of resources for these older adults)
Severe mental health issues +++
Caregiver stress +
Falls +
Illiteracy
Housing
Vision Problems
Undiagnosed Mental Illness
SHC, shortage of PCWs
Low-income veteran needs oral surgery and grants do not cover.
debt collections coordination
challenges with searching for assisted living options
client's wife with severe memory loss was being left alone to herself all day in assisted living
Struggling with independence at home; not enough support

Number of individuals counseled regarding reporting & repairing finances after a scam

2.00

Number of First Responders Dementia Forms completed 2.00

E-mail completed report by 10 April 2020, 10 July 2020, 10 October 2020, and 10 January 2021 to: aaa@countyofdane.com