2020 Quarterly Client-Centered Case Management Service Report

Agency Name:

Fitchburg Senior Center

Reporting Period:

Quarter 1 (January-March)

Reported by:

Amy Jordan & Sarah Folkers

Phone & Email:

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Provide comments on:

Emerging Trends (in our area during this quarter):

Food insecurity
Housing insecurity
fear over virus
missed appointments with physicians and untreated illness due to virus
loss of transportation

Client Issues (that require extensive time or for whom resources are limited or unavailable):

Early in the year we found that several clients were experiencing housing insecurities, some that are newly retired or due to loss of job.
As the year went on most of all the trends we are seeing are directly related to COVID-19.

Number of individuals counseled regarding reporting & repairing finances after a scam

2.00

Number of First Responders Dementia Forms completed 1.00

E-mail completed report by 10 April 2020, 10 July 2020, 10 October 2020, and 10 January 2021 to: aaa@countyofdane.com