2020 Quarterly Client-Centered Case Management Service Report

Agency Name:

Stoughton Area Senior Center

Reporting Period:

Quarter 2 (April-June)

Reported by:

Hollee Camacho

Phone & Email:

(608) 873-8585, hcamacho@ci.stoughton.wi.us

Provide comments on:

Emerging Trends (in our area during this quarter):

Assistance with Census
Loss of Caregiver –Lack of assistance due to COVID-19
Loss of SHC assistance due to COVID-19
Isolated, lonely and anxious due to COVID-19
Health challenges with COVID-19
Assistance with obtaining stimulus check

Client Issues (that require extensive time or for whom resources are limited or unavailable):

Affordable Dental insurance
Low Income Housing
Grief and loss issues, including loss of pets
APS and elder abuse collaboration
Employment and SSDI questions
Client with Financial Distress and Mental Illness
Working with clients with communication issues including illiteracy, inability to speak and people who have English as a second language
Medical, ADRC, rehab and housing for roommate client cares for
Untreated AODA and lack of resources leading to health concerns, falls, multiple ER trips, Court and legal issues
Challenging family dynamics
Medicare assistance
Collaboration with ADRC for assistance with mental, physical health and supportive resources
Challenging health and medical conditions
Possible Undiagnosed Mental illness
Searching for Affordable housing

Number of individuals counseled regarding reporting & repairing finances after a scam

1.00

Number of First Responders Dementia Forms completed 1.00

E-mail completed report by 10 April 2020, 10 July 2020, 10 October 2020, and 10 January 2021 to: aaa@countyofdane.com