



Dane County

Minutes - Final Unless Amended by Committee

Aging & Disability Resource Center Governing Board

Consider:

Who benefits? Who is burdened?

Who does not have a voice at the table?

How can policymakers mitigate unintended consequences?

Monday, July 27, 2020

2:00 PM

Remote Meeting: Call 1-866-899-4679; Access Code:
755-125-365

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The July 27th ADRC Board Meeting is being held remotely. The public can access the meeting by calling the number below. Once prompted, enter in the access code and you will be connected to the meeting.

NOTE: You will be placed on hold until the host joins.

United States (Toll Free): 1-866-899-4679

Access Code: 755-125-365

If you would like to register to speak, please fill out a registration form by clicking on the following link:
<https://www.surveymonkey.com/r/L7DMMDH>

Registrations will be accepted until 30 minutes prior to the beginning of the meeting. Staff will then call you into the meeting when the item is before the committee.

A. Call To Order

Other Staff Present: Josette Belant, Jennifer Fischer

Present 8 - SARAH BOCHER, Supervisor RICHARD KILMER, CAROL LORENZ, ESTHER OLSON, CHAN STROMAN, Chair PAUL YOCHUM, TERENCE ESBECK, and CASEY THOMPSON

Excused 3 - DONNA BRYANT, BARBARA KATZ, and BARBARA NICHOLS

B. Consideration of Minutes

[2020](#)
[MIN-108](#)

MARCH 9, 2020 MINUTES

Attachments: [Minutes March 9, 2020](#)

*A motion was made by OLSON, seconded by LORENZ, that the Minutes be approved.
The motion carried by a voice vote.
approved*

Board Members BRYANT and NICHOLS arrive

C. Action Items

1 1. Public Hearing

postponed indefinitely

2 2. DCDHS Mission and Vision Planning Meeting

Discussion highlights included looking for racial disparities, creating key language to help in identifying low-id populations, and increasing outreach to vulnerable populations, and how these issues can and should effect the DCDHS Vision.

THOMPSON mentions looking at racial disparities in Long-Term Care programs. STROMEN says we need to create a process to determine how bad racial disparity is. LORENZ recommends reaching out to "hard to reach" populations through churches, mentions this was discussed several months ago. YOCHUM and BOCHER recommend going out into underrepresented communities to see what community members would like to see included in the DCDHS vision, and what services they see a need for in their communities. NICHOLS and OLSON discuss vulnerable populations and how they are impacted by public health emergencies. BRYANT mentions community concern that outreach personnel do not reflect the communities they are serving. Focusing on BIPOC staffing, and the importance of supporting marginalized youth so they can eventually fill those roles.

A motion was made by OLSON, seconded by LORENZ, that the request for ADRC involvement in the DCDHS Mission and Vision Planning Meeting be approved. The motion carried by voice vote.

approved

D. Presentations

E. Reports to Committee

1 [2020 RPT-141](#) ADRC STATISTICS

Attachments: [June 2020 ADRC Statistics](#)

This information was covered in the Manager's Report.

2 [2020 RPT-142](#) SAMS STATISTICS

Attachments: [June 2020 SAMS Statistics](#)

This information was covered in the Manager's Report.

F. Chair's Report

Chair YOCHUM reports that the state will be releasing a dashboard with deaths by category. MCOs have been having issues with staff turnover, and difficulty receiving necessary equipment to fight Covid-19, states this should be monitored. YOCHUM mentions it is the 30th anniversary of the Americans with Disabilities Act.

G. Board Members' Report

OLSON reports to the board. Highlights include, Wisconsin census collection is ahead of the national average, and she has been working with WAAN on barriers to voting for the elderly. Mentions seeking additional funding for ADRC, asks how Board can advocate for this.

LORENZ reports to the Board. Discussion of training a cadre of People of Color and disabled people (and other marginalized groups) in order to have cultural competence. FISCHER mentions bilingual staff, and agency effort to have staff reflect the community it they serve.

KILMER reports in the chat, audio not working. I seem to not be able to speak . Health and Human needs is doing a strategic plan and many of the issues that Barbara Nichols brought up were discussed. maybe my microphone will work better next time and I can do a report. We are also spending money from the Feds for COVID relief - Especially rent relief through Tenant Resource Center.

NICHOLS reports. She was a co-chair for a committee working with the United Way, and they distributed 1.5 million dollars to over 20 organizations. They received 4 million dollars worth of requests, and had to prioritize. Priorities included: Food, housing, transportation, and child care. A significant portion went to food and gift cards.

Food impact to the community has been large. Madison Schools generally provide Breakfast and lunch and child care, and suddenly families are paying for 3 meals each day rather than one.

United Way received a positive response to grant distribution. NICHOLS fears that many non-profits will go out of business due to lack of funds in current situation.

H. Manager's Report

FISCHER reported on how the COVID-19 shut down effected the services provided by the ADRC. Highlights included tracking service trends through SAMS and ADRC statistics, the reopening process, and staffing changes.

Doors closed in March, and the numbers dropped. Call volume has been steadily increasing since the initial drop, and doors have been open for walk-ins since Late June. LTC enrollments have been down, in part due to youth LTC waiver being able to stay with Children's Waiver. Medicare and FoodShare reviews are not happening in IM right now - review dates have been pushed back. The State is still allowing verbal signatures for enrollment and disenrollment paperwork and allowing functional screens to be completed over the phone or video.

Some COVID-19-specific items included dealing with high heat index days without access to typical cooling stations (libraries, etc) that are currently closed to the public. Agency is currently distributing small quantities of cloth masks on a request basis. Higher-volume requests are being referred. I&As are currently working from home, but thanks to phone technology the call center operates exactly as it does on site. Progress is being made on getting virtual visits set up, so I&As can video call with clients in interview rooms. Masks are provided if consumer does not have their own, and staff will request they wear one. No one has been denied service for not wearing a mask.

Several unfilled positions currently: two open I&A positions, and Dementia Care Specialist position.

Maintaining <25% staffing at all times, and following social distancing. Staff wear masks at their desks unless they have an office with a door.

I. Future Meeting Items and Dates

YOCHUM asks about an August meeting. It is decided that August should be skipped, and next Board meeting will be 9/12/2020 at 2:00.

ADRC Board Meeting 9/12/2020 @ 2:00pm

J Public Comment on Items not on the Agenda

K Such Other Business as Allowed by Law

L Adjourn

Submitted by Josette Belant, pending Board approval