

DANE COUNTY TREASURER'S OFFICE

Responding to the Pandemic

1. Greatest Challenge: no in-person hours during the final tax installment period
2. Greatest Accomplishments: mainstream interdepartmental processes that can help the public even post-pandemic. Examples...
 - a. Plats w/ Planning, Treasurer, ROD (email & 1-time stop by public)
 - b. Dog tags w/ local treasurers, county treasurer, county clerk (email, USPS, and inter-d)
 - c. TIF meetings w/ municipality, school, tech college, and county
 - i. Online with 33 time slots over 3 days; setup by county upon request of municipality
 - ii. ONLY for annual reviews; NOT for creation, amendments, or closure decisions
3. Unmet Needs: vacancy held open during the hiring freeze; places greater workload and reduced time flexibility among staff
4. Racial Equity in accommodating budget guidelines:
 - a. No services have been cut
 - b. No staff have been cut
 - c. End Decision ... follow trends and pull some emergency funds from several different lines