Department of Public Safety Communications



Greatest Challenge During Pandemic

Operating Two Locations 10+ Miles Apart

Coordination

•Supervision – not enough supervisors to cover 2 locations.

Greatest Accomplishment During Pandemic

Continuity of Operations

 Never missed a phone call despite challenges including physical attack/evacuation

Prior Planning, Training and Practice

Unmet Needs

#1 – Supervisor Staffing – need additional Supervisor FTEs

#2 – Physical Security

Commitment to Racial Equity

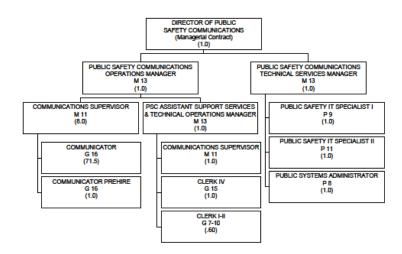
Fully engaged with CJC behavioral health subcommittee to assist with their efforts to develop alternatives to incarceration when appropriate and helpful.

Total budget Request \$11,163,629

(no cut required)

Personnel account for the majority of the budget (92.1 FTE).

PUBLIC SAFETY COMMUNICATIONS



5/18/2020

The department operates numerous complex systems including E9-1-1 Telephone, Computer Aided Dispatch (CAD), and a sophisticated interoperable communications system known as DaneCom. These systems are managed by PSC Technical Services Division.

Service/Support Contracts – Account for large % of budget

- ➤ Telephone System = ~\$138,000
 - (\$23,000 increase in '21)
- > CAD = \sim \$290,000
 - (\$11,000 increase in '21)
- ➤ Logging Recorder = ~\$27,000
 - (10,900 DECREASE is '21)

Request to add additional expense for on-call technical services personnel -

- > Technical Services On-Call
 - >(\$71,000 increase in '21)

DaneCom - DaneCom is funded 30% by the County, and 70% by users of the system, i.e. municipalities which operate police, fire, ems, public works.

- \triangleright Dane County share = \sim \$300,000
 - >(\$5,500 increase for '21)

Capital -

- ➤ DaneCom Radio System Upgrade \$500,000
- ➤ Virtual CAD Workstations \$100,000
- ➤ Replace DaneCom site batteries \$65,000