

Dane County Register of Deeds KRISTI CHLEBOWSKI

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Sept 9, 2020

1. What has been your department's greatest challenge in meeting your mission during the pandemic?

The Register of Deeds staff must report to work daily, we cannot work remotely due to handling of large sums of money and issuing/recording of vital and land records. So I would say the challenge from the very beginning of covid pandemic was trying to figure out how to keep us all safe and healthy.

2. What has been your greatest accomplishment?

Since the pandemic hit and interest rates on homes dropped, we have seen highest number of documents being recorded this last 6 months then we have seen in more than 15 years ago. We have been able to accomplish this short staffed.

We are currently receiving more than 70% of the Land Record documents come in electronically.

- 3. What unmet needs do you have? NONE
- 4. In light of the budget guidelines, how has your department made required cuts while bearing in mind the county's commitment to racial equity?

We are doing our best to cover the same customer services that we had been doing, even though the City/County building is locked and citizens can't visit us in person for services.