



**SAMS Statistics
September 2020**

ADRC Data October 1, 2019 to September 30, 2020

| Disability | | | | | | | |
|-------------------|---|-------------------------------------|----------------------------|--------------------------|--------------------------------|----------------------------|----------------|
| | Alzheimer's/ Irreversible Dementia | Developmental Disability | Elderly Persons | Mental Health | Physical Disability | Substance Abuse | Unknown |
| Oct 2019 | 412 | 669 | 2,662 | 846 | 1,575 | 96 | 171 |
| Nov 2019 | 371 | 500 | 2,247 | 649 | 1,319 | 72 | 130 |
| Dec 2019 | 413 | 417 | 2,127 | 522 | 1,181 | 96 | 113 |
| Jan 2020 | 459 | 538 | 2,359 | 751 | 1,322 | 70 | 122 |
| Feb 2020 | 455 | 503 | 2180 | 736 | 1,152 | 49 | 133 |
| March 2020 | 394 | 416 | 2,200 | 604 | 1,030 | 54 | 125 |
| April 2020 | 325 | 352 | 1,782 | 482 | 868 | 84 | 97 |
| May 2020 | 278 | 369 | 1,685 | 474 | 808 | 41 | 84 |
| June 2020 | 237 | 456 | 1,959 | 553 | 909 | 57 | 103 |
| July 2020 | 316 | 534 | 2,090 | 728 | 1,183 | 64 | 131 |
| August 2020 | 238 | 437 | 1,946 | 574 | 1,075 | 43 | 106 |
| September 2020 | 327 | 558 | 2,000 | 563 | 1,211 | 60 | 142 |

ADRC Data October 1, 2019 to September 30, 2020

| Consumer Age Group | | | |
|---------------------------|-------------------|---------------------|----------------|
| | Ages 18-59 | Ages 60 plus | Unknown |
| October 2019 | 1,844 | 2,985 | 108 |
| November 2019 | 1,457 | 2,508 | 77 |
| December 2019 | 1,292 | 2,366 | 48 |
| Jan 2020 | 1,522 | 2,641 | 60 |
| Feb 2020 | 1,397 | 2,415 | 63 |
| March 2020 | 1,197 | 2,401 | 76 |
| April 2020 | 1,035 | 1,923 | 77 |
| May 2020 | 954 | 1,855 | 47 |
| June 2020 | 1,095 | 2,154 | 51 |
| July 2020 | 1,432 | 2,362 | 48 |
| August 2020 | 1,188 | 2,160 | 62 |
| September 2020 | 1,411 | 2,278 | 58 |

ADRC Data October 1, 2019 to September 30, 2020

| Top 5 Categories Discussed | | | | | |
|-----------------------------------|-----------------------------------|----------------------------|---------------|--------------------------------------|---------------------------------------|
| Oct 2019 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Housing | Youth in Transition/ Community I&R |
| Nov 2019 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Community I&R | Insurance |
| Dec 2019 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Assisted Living (AFH, CBRF, RCAC) | Insurance |
| Jan 2020 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Community I&R | Housing |
| Feb 2020 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Housing | Community I&R |
| March 2020 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Community I&R | Assisted Living (AFH, CBRF, RCAC) |
| April 2020 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Covid-19 | Youth in Transition |
| May 2020 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Housing | Community I&R |
| June 2020 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Housing | Youth in Transition |
| July 2020 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Housing | Youth in Transition |
| August 2020 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Housing | Community I&R |
| September 2020 | Public Benefits – LTC programs | Public Benefits – other | Home Services | Youth in Transition | Community I&R |

ADRC Data October 1, 2019 to September 30, 2020

| ADRC ACTIVITIES | | | | | | | | | | | | |
|---|-------------|-------------|-------------|-------------|-------------|---------------|---------------|-------------|--------------|--------------|----------------|-------------------|
| | Oct 2019 | Nov 2019 | Dec 2019 | Jan 2020 | Feb 2020 | March 2020 | April 2020 | May 2020 | June 2020 | July 2020 | August 2020 | September 2020 |
| Administrative | 1,199 | 948 | 816 | 928 | 882 | 808 | 620 | 583 | 558 | 709 | 664 | 810 |
| Administered LTC Functional Screen | 203 | 197 | 191 | 184 | 194 | 179 | 156 | 117 | 180 | 211 | 175 | 193 |
| Provided Assistance with Medicaid Application Process | 171 | 183 | 156 | 194 | 164 | 197 | 164 | 103 | 150 | 157 | 127 | 110 |
| Provided brief or short term services or service coordination | 4 | 4 | 3 | 6 | 5 | 7 | 1 | 1 | 3 | 5 | 4 | 1 |
| Provided disenrollment counseling | 27 | 31 | 31 | 26 | 35 | 18 | 13 | 8 | 20 | 32 | 19 | 29 |
| Provided enrollment counseling | 196 | 124 | 132 | 139 | 127 | 132 | 108 | 105 | 103 | 129 | 118 | 161 |
| Provided Follow Up | 130 | 109 | 131 | 148 | 127 | 139 | 132 | 147 | 147 | 201 | 153 | 166 |
| Provided Information and Assistance | 2,681 | 2,227 | 2,072 | 2,330 | 2,155 | 1,998 | 1,677 | 1,660 | 1,951 | 2,155 | 1,930 | 2,041 |
| Provided Options Counseling | 123 | 109 | 110 | 116 | 109 | 62 | 42 | 38 | 76 | 84 | 49 | 72 |

ADRC Data October 1, 2019 to September 30, 2020

UNMET NEEDS – October 2019 – March 2020

| | Oct 2019 | Nov 2019 | Dec 2019 | Jan 2020 | Feb 2020 | March 2020 |
|--|----------|----------|----------|----------|----------|------------|
| Accessible Housing | 0 | 0 | 1 | 0 | 0 | 0 |
| Assisted Living (AFH, CBRF, RCAC) | 0 | 0 | 1 | 0 | 0 | 0 |
| Dental – Medicaid | 0 | 0 | 0 | 1 | 0 | 0 |
| Employment | 0 | 0 | 0 | 0 | 0 | 0 |
| Funding - Long-term Care Waiver Services | 1 | 0 | 1 | 0 | 0 | 0 |
| Home Care – Medical | 0 | 0 | 1 | 1 | 1 | 0 |
| Home Care - Non-Medical | 1 | 0 | 1 | 1 | 0 | 1 |
| Housing Subsidized | 51 | 48 | 41 | 47 | 43 | 37 |
| Medication Management | 0 | 2 | 0 | 0 | 0 | 0 |
| Mental Health Case Management | 3 | 0 | 0 | 0 | 1 | 3 |
| Other - Unmet Needs | 4 | 5 | 5 | 2 | 1 | 2 |
| Prescription Drug Assistance | 2 | 2 | 2 | 3 | 3 | 0 |
| Rent/Mortgage Assistance | 2 | 1 | 4 | 7 | 3 | 2 |
| Transportation | 34 | 18 | 23 | 22 | 20 | 16 |
| Utility Assistance (Low Income Energy Assistance) | 7 | 0 | 1 | 0 | 2 | 1 |
| Veterans Services/Benefits | 68 | 41 | 36 | 42 | 28 | 33 |

ADRC Data October 1, 2019 to September 30, 2020

UNMET NEEDS – April 2020 – September 2020

| | April 2020 | May 2020 | June 2020 | July 2020 | August 2020 | September 2020 | Past 12 months |
|---|-----------------------|---------------------|----------------------|----------------------|------------------------|---------------------------|---------------------------|
| Accessible Housing | 0 | 1 | 1 | 1 | 0 | 0 | 4 |
| Assisted Living (AFH, CBRF, RCAC) | 0 | 0 | 0 | 0 | 1 | 0 | 2 |
| Dental – Medicaid | 0 | 0 | 1 | 1 | 1 | 0 | 4 |
| Employment | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Funding - Long-term Care Waiver Services | 3 | 0 | 0 | 0 | 0 | 0 | 5 |
| Home Care – Medical | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Home Care - Non-Medical | 0 | 0 | 1 | 0 | 0 | 1 | 6 |
| Housing Subsidized | 31 | 37 | 48 | 61 | 52 | 45 | 541 |
| Medication Management | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Mental Health Case Management | 0 | 0 | 0 | 0 | 1 | 0 | 8 |
| Other - Unmet Needs | 2 | 3 | 1 | 3 | 2 | 2 | 32 |
| Prescription Drug Assistance | 0 | 0 | 1 | 0 | 0 | 0 | 13 |
| Rent/Mortgage Assistance | 0 | 3 | 3 | 1 | 0 | 2 | 28 |
| Transportation | 5 | 3 | 3 | 12 | 13 | 12 | 181 |
| Utility Assistance (Low Income Energy Assistance) | 0 | 0 | 4 | 2 | | 2 | 19 |
| Veterans Services/Benefits | 32 | 27 | 29 | 35 | 31 | 46 | 448 |

ADRC Data October 1, 2019 to September 30, 2020

2019 ENROLLMENTS

| | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
|---------------------------|-----|-----|-------|-------|-----|------|------|-----|------|------|------|------|
| CW-FC | 12 | 13 | 14 | 23 | 20 | 23 | 15 | 15 | 23 | 32 | 28 | 26 |
| CW-PShip | 42 | 31 | 43 | 41 | 40 | 37 | 37 | 63 | 38 | 35 | 33 | 34 |
| iCare-PShip | 10 | 12 | 17 | 13 | 12 | 12 | 11 | 17 | 15 | 11 | 20 | 9 |
| MC-FC | 7 | 1 | 9 | 36 | 10 | 7 | 7 | 18 | 5 | 12 | 12 | 7 |
| Conn-IRIS | 1 | 2 | 1 | 1 | 4 | 4 | 3 | 1 | 0 | 1 | 1 | 3 |
| FP-IRIS | 0 | 0 | 0 | 2 | 0 | 1 | 1 | 1 | 1 | 2 | 0 | 2 |
| PCS-IRIS | 1 | 7 | 6 | 21 | 19 | 12 | 20 | 15 | 10 | 5 | 19 | 9 |
| TMG-IRIS | 6 | 7 | 9 | 6 | 12 | 8 | 12 | 5 | 10 | 13 | 6 | 9 |
| TOTAL YEAR-TO- DATE | 79 | 152 | 251 | 394 | 511 | 615 | 721 | 856 | 958 | 1069 | 1188 | 1287 |

2019 DISENROLLMENTS

| | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
|---------------------------|-----|-----|-------|-------|-----|------|------|-----|------|-----|-----|-----|
| CW-FC | 4 | 5 | 19 | 36 | 21 | 19 | 7 | 8 | 14 | 7 | 7 | 10 |
| CW-PShip | 16 | 5 | 14 | 19 | 15 | 23 | 16 | 18 | 19 | 21 | 23 | 23 |
| iCare- PShip | 0 | 3 | 3 | 5 | 4 | 1 | 28 | 16 | 10 | 10 | 13 | 6 |
| MC-FC | 1 | 6 | 0 | 2 | 7 | 5 | 1 | 1 | 1 | 2 | 1 | 2 |
| Conn-IRIS | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| FP-IRIS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| PCS-IRIS | 0 | 0 | 0 | 0 | 6 | 4 | 1 | 3 | 1 | 0 | 0 | 1 |
| TMG-IRIS | 1 | 0 | 0 | 0 | 2 | 4 | 3 | 0 | 0 | 0 | 1 | 2 |
| TOTAL YEAR-TO- DATE | 23 | 42 | 78 | 140 | 196 | 252 | 308 | 354 | 399 | 439 | 484 | 528 |

ADRC Data October 1, 2019 to September 30, 2020

2020 Enrollments

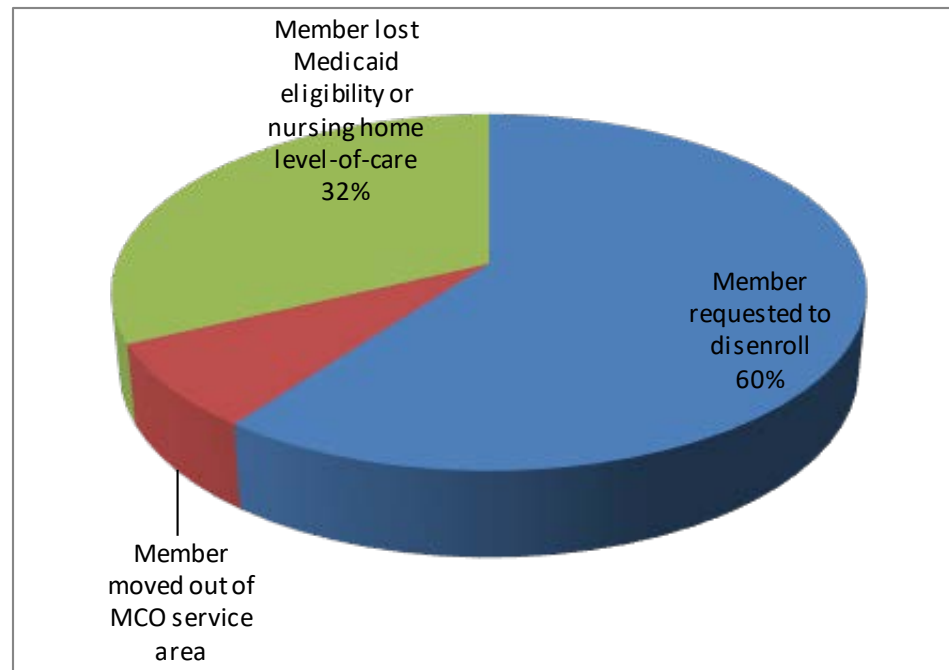
| | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
|--------------------|-----|-----|-------|-------|-----|------|------|-----|------|-----|-----|-----|
| CW-FC | 8 | 0 | 0 | 0 | 0 | 5 | 1 | 7 | 12 | | | |
| CW-PShip | 11 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | | | | |
| iCare-PShip | 12 | 11 | 10 | 6 | 5 | 6 | 4 | 14 | 7 | | | |
| MC-FC | 29 | 31 | 40 | 35 | 34 | 25 | 33 | 34 | 25 | | | |
| MC-CW PSHIP | 25 | 27 | 17 | 13 | 22 | 18 | 16 | 20 | 14 | | | |
| Conn-IRIS | 4 | 1 | 1 | 2 | 3 | 5 | 1 | 1 | 7 | | | |
| FP-IRIS | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | | | | |
| PCS-IRIS | 7 | 11 | 12 | 6 | 5 | 5 | 7 | 4 | 3 | | | |
| TMG-IRIS | 9 | 4 | 7 | 8 | 12 | 6 | 9 | 10 | 10 | | | |
| TOTAL YEAR-TO-DATE | 106 | 194 | 281 | 351 | 432 | 502 | 574 | 664 | 742 | | | |

ADRC Data October 1, 2019 to September 30, 2020

2020 Disenrollments

| | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
|--------------------|-----|-----|-------|-------|-----|------|------|-----|------|-----|-----|-----|
| CW-FC | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | | | |
| CW-PShip | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| iCare-PShip | 5 | 0 | 7 | 2 | 2 | 3 | 2 | 3 | 1 | | | |
| MC-CW FC | 6 | 7 | 5 | 7 | 4 | 4 | 7 | 10 | 11 | | | |
| MC- CW PSHIP | 12 | 11 | 9 | 4 | 2 | 2 | 4 | 7 | 10 | | | |
| Conn-IRIS | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| FP-IRIS | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| PCS-IRIS | 1 | 3 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | | | |
| TMG-IRIS | 1 | 3 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | | | |
| TOTAL YEAR-TO-DATE | 27 | 52 | 74 | 87 | 95 | 107 | 122 | 143 | 167 | | | |

Disenrollments – 2019



Disenrollments – 2020

