

2020 AAA Access Committee Work Plan: QTR 3

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 4% in 2017) from law enforcement by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services and following up annually to determine if additional training is needed.	AAA & APS staff	Offer two trainings; increase total referrals	Unable to meet this goal and it is unclear due to COVID-19 whether we will be able to meet the goal in the last quarter. LE & EMS are putting all their efforts into responding to the pandemic. Therefore, opportunities for training collaboration are on hold.
	Work with community resources, identify and train 6 Persons of Color volunteers to work with racially-diverse senior adults to take charge of their health care decisions prior to crisis situations by providing information and completing Health Care Power of Attorney (HC-POA) documents.	AAA & APS staff	Offer information about HC-POA documents and training opportunities to faith communities, Cultural Diversity Programs and other culturally specific organizations	Unable to meet this goal and it is unclear due to COVID-19 whether we will be able to meet the goal this year.
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a “train the trainer” workshop for the 40+ Senior Focal Point case managers and student interns, as measured by: (1) Number of presentations made by case managers and seniors in attendance; and (2) Number of individual clients counseled regarding reporting and repairing finances after a scam.	AAA & APS staff	Train Case Managers & Student Interns	Planned for QTR 4
			Counsel clients regarding reporting and repairing finances after a scam	Focal Point Case Managers reported counseling 38 older adults in QTR 3 (135 YTD).

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Services in Support of Caregivers	Improve caregiver's ability to provide care and meet caregiving responsibilities in at least 75 new caregivers, with particular attention to diversity of caregivers served (Persons of Color, LGBTQ), through the use of comprehensive assessment, pre-post caregiver status evaluation, intensive case management, and caregiver grants for respite and supplemental needs, as measured by the number of caregivers receiving case management/ caregiver grants and the percent of caregivers indicating an improved caregiving situation upon post-evaluation.	AAA Aging Program Specialist, Caregiver Coordinator	75 caregivers (to include POC & LGBTQ) receive intensive assistance to better meet caregiving responsibilities	81 grants completed YTD; 6 care recipients and 4 caregivers are people of color
	Increase succession planning as demonstrated by at least 100 new caregivers/families completing Caregiver Succession Plans and pursuant documents for when they are no longer able to provide caregiving for a care recipient.	AAA Aging Program Specialist, Caregiver Coordinator	100 new caregivers/ families completed plans	See *
	Improve access to caregiver grants by caregivers of color by increasing the number of grants provided to caregivers of color each year by 5% from the baseline determined at year end 2018.	AAA Aging Program Specialist, Caregiver Coordinator	Award grants to 16 POC caregivers	See **

* The caregiver assessment form includes the question on succession plans – whether they are interested and with room for notes. We have caregiver responses recorded for each interview so we know who we can approach once we can begin putting together a tool and/or meet in person. This will be noted in end-of-year report which will have a list of individual caregivers needing planning help. Resources provided to anyone interested in planning & referred to ADRC or CM if long-term care options are needed through Medicaid. Referrals to Joy Schmidt for those caring for an individual with Dementia who are at the point where they feel their care partner can no longer remain at home & they need to look at a facility or get crisis support. During COVID-19, caregivers are more overwhelmed than ever & more focus has been on just getting through. Many feel like they have no idea how to plan for the future due to the pandemic. This is especially true for caregivers who are attempting to work from home, provide care, and/or have children at home as well. Implemented two new projects this year. Music Therapy Program provides extra support for caregivers & care recipients to address needs amplified during COVID-19. Also promoted & increased active usage of Trualta as an educational tool. Both very useful during constraints on in-person connections.

** Have not included specific outreach beyond what was begun before COVID-19. Had more inquiries related to the outreach assisted by Barbara Boustead at the beginning of the year. One grant was not completed due to the death of the care recipient, another was referred to Mary Severson for AFCSP as the caregiver's desire was to pay a family member for care of their loved one with dementia. Will work with new Cultural Diversity Coordinator. There is a desire to receive help in the form of payment to family caregivers as allowed for AFCSP. Need to see how to better anticipate and understand the kind of caregiver support needed in communities of color, and how to better tailor options that will work for them.

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Services to People with Dementia	Promote and encourage participation in dementia prevention & awareness education and early diagnosis by (1) dementia partners offering awareness and prevention education/activities in differing geographic locations, targeting smaller community/civic groups (such as Rotary, Lions, Kiwanis, church groups in more rural areas) and businesses throughout Dane County, reaching a minimum of 1,000; and (2) normalizing memory screening by ADRC trained screeners by marketing and conducting it as routine screening (like blood pressure and hearing) at health/wellness or community fairs throughout Dane County resulting in an increase of 10% more screens over 3 years. (Baseline of 219 screens in 2017)	AAA, ADRC & APS staff	Dementia partners will conduct outreach activities for 1,000 community members; DCS will conduct 750 memory screens at 30 outreach events	Goal on hold due to COVID-19 and open DCS staff position.
	Reduce the likelihood of dementia related crisis trauma of persons with dementia through increased family crisis planning in conjunction with first responders (police, fire, EMS, Crisis) and decreased emergency detentions through the completion of the Dementia Crisis Planning Tool for First Responders by a minimum of 200 families.	AAA, ADRC & APS staff	DCS will complete 50 tools; Dementia Care Specialists & Focal Point Case Managers will complete 150 tools	Focal Point CMs completed 8 (25 YTD); DCS goal on hold due to COVID-19 and open staff position.
	Ensure Dane County is Dementia Friendly to persons with dementia by educating and recruiting champions in individual communities willing to lead the process for making individual communities dementia friendly, as measured by adding 2 new Dementia Friendly Communities.	ADRC Staff	DCS will add 2 Dementia Friendly Communities	Goal on hold due to COVID-19 and open DCS staff position.