

2020 AAA Access Committee Work Plan: QTR 4

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 4% in 2017) from law enforcement by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services and following up annually to determine if additional training is needed.	AAA & APS staff	Offer two trainings; increase total referrals	Unable to meet this goal and it is unclear due to COVID-19 whether we will be able to meet the goal in the last quarter. LE & EMS are putting all their efforts into responding to the pandemic. Therefore, opportunities for training collaboration are on hold.
	Work with community resources, identify and train 6 Persons of Color volunteers to work with racially-diverse senior adults to take charge of their health care decisions prior to crisis situations by providing information and completing Health Care Power of Attorney (HC-POA) documents.	AAA & APS staff	Offer information about HC-POA documents and training opportunities to faith communities, Cultural Diversity Programs and other culturally specific organizations	Unable to meet this goal and it is unclear due to COVID-19 whether we will be able to meet the goal this year.
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a “train the trainer” workshop for the 40+ Senior Focal Point case managers and student interns, as measured by: (1) Number of presentations made by case managers and seniors in attendance; and (2) Number of individual clients counseled regarding reporting and repairing finances after a scam.	AAA & APS staff	Train Case Managers & Student Interns	Robin Jacobs (WI Department of Financial Institutions, Enforcement Bureau, Attorney Supervisor) presented on Investment Fraud at 12/8/20 CM training
			Counsel clients regarding reporting and repairing finances after a scam	Focal Point Case Managers reported counseling 24 older adults in QTR 4 (159 YTD).

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Services in Support of Caregivers	Improve caregiver's ability to provide care and meet caregiving responsibilities in at least 75 new caregivers, with particular attention to diversity of caregivers served (Persons of Color, LGBTQ), through the use of comprehensive assessment, pre-post caregiver status evaluation, intensive case management, and caregiver grants for respite and supplemental needs, as measured by the number of caregivers receiving case management/ caregiver grants and the percent of caregivers indicating an improved caregiving situation upon post-evaluation.	AAA Aging Program Specialist, Caregiver Coordinator	75 caregivers (to include POC & LGBTQ) receive intensive assistance to better meet caregiving responsibilities	106 assessments conducted & 76 grants awarded YTD. A number of applicants with grants cancelled due to death of CR (care recipient), placement of CR in assisted living or SNC, or service impacted by COVID-19 either closing facility or caregiver reluctance to have outside individuals in the home. Grant amounts doubled from the past & music therapy offered in addition, so all efforts were made to help caregivers cope.
	Increase succession planning as demonstrated by at least 100 new caregivers/families completing Caregiver Succession Plans and pursuant documents for when they are no longer able to provide caregiving for a care recipient.	AAA Aging Program Specialist, Caregiver Coordinator	100 new caregivers/ families completed plans	See *
	Improve access to caregiver grants by caregivers of color by increasing the number of grants provided to caregivers of color each year by 5% from the baseline determined at year end 2018.	AAA Aging Program Specialist, Caregiver Coordinator	Award grants to 16 POC caregivers	Provided 3 grants to POC caregivers, which helped 7 POC care recipients

* Continue to discuss plans with every caregiver assessed and track those who would like to take part in planning. Track whether or not they have HCPOA in place and any other information they share. Caregivers have responded in two ways – some are interested in a packet of materials for their reference and others are interested in a presentation, live discussion, or working in session with caregiver specialist, case manager, ADRC staff, or similar to complete the planning work. This information provides a solid base for developing written materials and presentation that can be used to reach the target group of 100 new families. The Dane County Caregiver Alliance members submitted materials for inclusion in a written form as a packet or a supplement to *Caregiver Chronicles* issue.

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Services to People with Dementia	Promote and encourage participation in dementia prevention & awareness education and early diagnosis by (1) dementia partners offering awareness and prevention education/activities in differing geographic locations, targeting smaller community/civic groups (such as Rotary, Lions, Kiwanis, church groups in more rural areas) and businesses throughout Dane County, reaching a minimum of 1,000; and (2) normalizing memory screening by ADRC trained screeners by marketing and conducting it as routine screening (like blood pressure and hearing) at health/wellness or community fairs throughout Dane County resulting in an increase of 10% more screens over 3 years. (Baseline of 219 screens in 2017)	AAA, ADRC & APS staff	Dementia partners will conduct outreach activities for 1,000 community members; DCS will conduct 750 memory screens at 30 outreach events	Goal on hold due to COVID-19 and open DCS staff position (new DCS started 12/21/20).
	Reduce the likelihood of dementia related crisis trauma of persons with dementia through increased family crisis planning in conjunction with first responders (police, fire, EMS, Crisis) and decreased emergency detentions through the completion of the Dementia Crisis Planning Tool for First Responders by a minimum of 200 families.	AAA, ADRC & APS staff	DCS will complete 50 tools; Dementia Care Specialists & Focal Point Case Managers will complete 150 tools	Focal Point CMs completed 4 (29 YTD); DCS goal on hold due to COVID-19 and open staff position (new DCS started 12/21/20).
	Ensure Dane County is Dementia Friendly to persons with dementia by educating and recruiting champions in individual communities willing to lead the process for making individual communities dementia friendly, as measured by adding 2 new Dementia Friendly Communities.	ADRC Staff	DCS will add 2 Dementia Friendly Communities	Goal on hold due to COVID-19 and open DCS staff position (new DCS started 12/21/20).