5310 Projects - Dane County

Grantee: County of Dane Mobility Training and Bus Buddy Program January through December 2020 Contact: Jane Betzig Email: betzig.jane@countyofdane.com Phone: 608-242-6486 or 608-320-6639

Two Travel Training Programs

The Bus Buddy (BB) Program utilizes qualified volunteers to train and accompany passengers on fixed bus routes or other public transportation to familiarize them with transit usage. The BB Program also offers group transit-familiarization trips to enjoyable locations. The group trips include training on using the ride guide and metro website, and individual trip planning.

The Mobility Training program is staffed by Certified Occupational Therapy (OT) Aids to provide instruction in the skills necessary to access mainline bus services to individuals who are currently or potentially eligible for paratransit. If upon graduation the rider migrates a minimum number of trips from paratransit to fixed-route, Metro will provide, at no cost, a Commute Card.

Objectives:

- To refer at least 130 persons to the Bus Buddy Program for training on the fixed bus route and 125 referrals successfully
 complete training.
- 2. To refer at least 10 persons to the Mobility Training Independent Living Program (MTILP) for training on fixed bus routes and 5 referrals successfully receive training. MTILP provides one-to-one travel training on fixed bus routes by OT Aids.
- 3. To provide 100 hours of one-to-one travel training by Certified OT Aids on Metro fixed routes to persons requiring direct instruction.

2020 Report		1st	2nd	3rd	4th	Total
Number of referrals to the Bus Buddy (BB) Program.	Metro	1	0	0	0	1
	County	1	0	0	0	1
	Total	2	0	0	0	2
Number of BB referrals that successfully complete training.	Metro	0	0	0	0	0
	County	0	0	0	0	0
	Total	0	0	0	0	0
Number of referrals to the Mobility Training Independent Living	Metro	1	0	0	0	1
Program (MTILP). One-to-one travel training by Certified OT Aids.	County	1	0	0	0	1
	Total	2	0	0	0	2
Number of MTILP referrals that receive training.	Metro	1	0	0	0	1
	County	1	0	0	0	1
	Total	2	0	0	0	2
Number of MTILP referrals successfully trained. Graduated.	Metro	0	0	0	0	0
	County	0	0	0	0	0
	Total	0	0	0	0	0
Number of one-to-one travel training hours by Certified OT Aids.		23.75	0	0		23.75
	Total	23.75	0	0	0	23.75

BB 1st Qtr: COUNTY: 1 referral: RU- met and explained route. Chose not to attend training. Did not Graduate. METRO: 1 referral BW. Explained route to long not graduate. 2nd Qtr: No Training Due To COVID. 3rd Qtr: no training due to COVID. 4th Qtr: no training due to COVID

MTILP 1st Qtr: COUNTY: 1 referral: RT. 13.5 hrs training. Gets to destination now train home. Pending. METRO: 1 referral SM. 10.25 hours training. Continue Pending. 2nd Qtr: No Training Due To COVID. 3rd Qtr: no training due to COVID. 4th Qtr: no training due to COVID.