

2021 AAA Access Committee Work Plan

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 4% in 2017) from law enforcement by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services and following up annually to determine if additional training is needed.	APS staff	Law enforcement participates in Collaborative Stabilization Coalition (CSC) crisis stabilization training events and steering committee.	
	Work with community resources, identify and train 6 Persons of Color volunteers to work with racially-diverse senior adults to take charge of their health care decisions prior to crisis situations by providing information and completing Health Care Power of Attorney (HC-POA) documents.	APS staff	APS provides information and training to Cultural Diversity staff at NewBridge to enhance their knowledge about the importance of completing HCPOA documents with racially diverse older adults.	
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a “train the trainer” workshop for the 40+ Senior Focal Point case managers and student interns, as measured by: (1) Number of presentations made by case managers and seniors in attendance; and (2) Number of individual clients counseled regarding reporting and repairing finances after a scam.	AAA & APS staff	Train Case Managers & Student Interns	
			Counsel clients regarding reporting and repairing finances after a scam	

2021 AAA Access Committee Work Plan

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Services in Support of Caregivers	Improve caregiver's ability to provide care and meet caregiving responsibilities in at least 75 new caregivers, with particular attention to diversity of caregivers served (Persons of Color, LGBTQ), through the use of comprehensive assessment, pre-post caregiver status evaluation, intensive case management, and caregiver grants for respite and supplemental needs, as measured by the number of caregivers receiving case management/ caregiver grants and the percent of caregivers indicating an improved caregiving situation upon post-evaluation.	AAA Aging Program Specialist & Caregiver Specialist	75 caregivers (to include POC & LGBTQ) receive intensive assistance to better meet caregiving responsibilities	
	Increase succession planning as demonstrated by at least 100 new caregivers/families completing Caregiver Succession Plans and pursuant documents for when they are no longer able to provide caregiving for a care recipient.	AAA Aging Program Specialist & Caregiver Specialist	100 new caregivers/ families completed plans	
	Improve access to caregiver grants by caregivers of color by increasing the number of grants provided to caregivers of color each year by 5% from the baseline determined at year end 2018.	AAA Aging Program Specialist & Caregiver Specialist	Award grants to 16 POC caregivers	

2021 AAA Access Committee Work Plan

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Services to People with Dementia	Promote and encourage participation in dementia prevention & awareness education and early diagnosis by (1) dementia partners offering awareness and prevention education/activities in differing geographic locations, targeting smaller community/civic groups (such as Rotary, Lions, Kiwanis, church groups in more rural areas) and businesses throughout Dane County, reaching a minimum of 1,000; and (2) normalizing memory screening by ADRC trained screeners by marketing and conducting it as routine screening (like blood pressure and hearing) at health/wellness or community fairs throughout Dane County resulting in an increase of 10% more screens over 3 years. (Baseline of 219 screens in 2017)	ADRC staff	In person memory screens not occurring during pandemic. Meanwhile, DCS will continue to reach out to past hosts of memory screens to survey interest in resuming this activity when safe for consumers and to let past clinic locations know that if someone contacts them about a memory screen to direct them to ADRC. Will offer outreach & educational events virtually.	
	Reduce the likelihood of dementia related crisis trauma of persons with dementia through increased family crisis planning in conjunction with first responders (police, fire, EMS, Crisis) and decreased emergency detentions through the completion of the Dementia Crisis Planning Tool for First Responders by a minimum of 200 families.	AAA & ADRC staff	Focal Point CMs will complete 50 tools; DCS will educate public about tool & provide to consumers requesting. ADRC track numbers offered to community.	
	Ensure Dane County is Dementia Friendly to persons with dementia by educating and recruiting champions in individual communities willing to lead the process for making individual communities dementia friendly, as measured by adding 2 new Dementia Friendly Communities.	ADRC Staff	DCS & Dementia Team work with Dementia Friendly communities to maintain status & help reinvigorate existing communities as needs change; none disband due to pandemic.	

2021 AAA Access Committee Work Plan: QTR 1

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 4% in 2017) from law enforcement by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services and following up annually to determine if additional training is needed.	APS staff	Law enforcement participates in Collaborative Stabilization Coalition (CSC) crisis stabilization training events and steering committee.	Since June 2019, Sergeant Sarah Shimko is active participant of CSC Steering Committee & Debrief Committee, a sub group of CSC where case review occurs of situations involving behavioral crisis of a person with I/DD and/dementia; she also provided training to approx. 100 caregivers as to the role of LE in dementia related crisis situation. Dementia Crisis Program Specialist Joy Schmidt provided dementia specific training to Waunakee Police & also participated in Crisis Intervention Training (CIT) with MPD.
	Work with community resources, identify and train 6 Persons of Color volunteers to work with racially-diverse senior adults to take charge of their health care decisions prior to crisis situations by providing information and completing Health Care Power of Attorney (HC-POA) documents.	APS staff	APS provides information and training to Cultural Diversity staff at NewBridge to enhance their knowledge about the importance of completing HCPOA documents with racially diverse older adults.	Lots of outreach attempts have happened in the past to coordinate efforts with little success. Contacting THI to offer training.

2021 AAA Access Committee Work Plan: QTR 1

Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a “train the trainer” workshop for the 40+ Senior Focal Point case managers and student interns, as measured by: (1) Number of presentations made by case managers and seniors in attendance; and (2) Number of individual clients counseled regarding reporting and repairing finances after a scam.	AAA & APS staff	Train Case Managers & Student Interns	Scheduled for later in the year.
		Counsel clients regarding reporting and repairing finances after a scam	36 clients were counselled during QTR 1; Stoughton Area Senior Center also ran article in newsletter with a distribution of 1,200

2021 AAA Access Committee Work Plan: QTR 1

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Services in Support of Caregivers	Improve caregiver's ability to provide care and meet caregiving responsibilities in at least 75 new caregivers, with particular attention to diversity of caregivers served (Persons of Color, LGBTQ), through the use of comprehensive assessment, pre-post caregiver status evaluation, intensive case management, and caregiver grants for respite and supplemental needs, as measured by the number of caregivers receiving case management/ caregiver grants and the percent of caregivers indicating an improved caregiving situation upon post-evaluation.	AAA Aging Program Specialist & Caregiver Specialist	75 caregivers (to include POC & LGBTQ) receive intensive assistance to better meet caregiving responsibilities	Completed 62 assessments for NFCSP grants in QTR 1
	Increase succession planning as demonstrated by at least 100 new caregivers/families completing Caregiver Succession Plans and pursuant documents for when they are no longer able to provide caregiving for a care recipient.	AAA Aging Program Specialist & Caregiver Specialist	100 new caregivers/ families completed plans	Each of the 62 caregivers assessed were asked about their interest in participating with planning. That list is active for helping them put plans in place.
	Improve access to caregiver grants by caregivers of color by increasing the number of grants provided to caregivers of color each year by 5% from the baseline determined at year end 2018.	AAA Aging Program Specialist & Caregiver Specialist	Award grants to 16 POC caregivers	Awarded 7 grants to POC caregivers/care recipients

2021 AAA Access Committee Work Plan: QTR 1

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Services to People with Dementia	Promote and encourage participation in dementia prevention & awareness education and early diagnosis by (1) dementia partners offering awareness and prevention education/activities in differing geographic locations, targeting smaller community/civic groups (such as Rotary, Lions, Kiwanis, church groups in more rural areas) and businesses throughout Dane County, reaching a minimum of 1,000; and (2) normalizing memory screening by ADRC trained screeners by marketing and conducting it as routine screening (like blood pressure and hearing) at health/wellness or community fairs throughout Dane County resulting in an increase of 10% more screens over 3 years. (Baseline of 219 screens in 2017)	ADRC staff	In person memory screens not occurring during pandemic. Meanwhile, DCS will continue to reach out to past hosts of memory screens to survey interest in resuming this activity when safe for consumers and to let past clinic locations know that if someone contacts them about a memory screen to direct them to ADRC. Will offer outreach & educational events virtually.	
	Reduce the likelihood of dementia related crisis trauma of persons with dementia through increased family crisis planning in conjunction with first responders (police, fire, EMS, Crisis) and decreased emergency detentions through the completion of the Dementia Crisis Planning Tool for First Responders by a minimum of 200 families.	AAA & ADRC staff	Focal Point CMs will complete 50 tools; DCS will educate public about tool & provide to consumers requesting. ADRC track numbers offered to community.	Focal Point CMs completed 21 tools with clients in QTR 1.
	Ensure Dane County is Dementia Friendly to persons with dementia by educating and recruiting champions in individual communities willing to lead the process for making individual communities dementia friendly, as measured by adding 2 new Dementia Friendly Communities.	ADRC Staff	DCS & Dementia Team work with Dementia Friendly communities to maintain status & help reinvigorate existing communities as needs change; none disband due to pandemic.	