



Dane County

Minutes - Final Unless Amended by Committee

Area Agency on Aging - Access Committee

Consider:

Who benefits? Who is burdened?

Who does not have a voice at the table?

How can policymakers mitigate unintended consequences?

Monday, May 3, 2021

2:00 PM

via ZOOM

The May 3, 2021 AAA Access Committee meeting is being held virtually. The public can access the meeting with the Zoom application or by telephone.

To join the meeting in Zoom, click the following link (after you fill out the form, the meeting link and access information will be emailed to you):

https://us02web.zoom.us/webinar/register/WN_Wytaj2jPTA6sLQxrIWlyBQ

This link will be active until the end of the meeting.

To join the meeting by phone, dial-in using one of the following three phone numbers:

1-833-548-0276

1-833-548-0282

1-888-788-0099

When prompted, enter the following Webinar ID: 824 5717 4037

If you want to submit a written comment for this meeting, or send handouts for committee members, please send them to MATULLE.CINDY@COUNTYOFDANE.COM. In the subject line please state: Written Comment for this meeting or Handouts for this meeting. Please include the name of the meeting and date.

PROCESS TO PROVIDE PUBLIC COMMENT: ANY MEMBERS OF THE PUBLIC WISHING TO REGISTER TO SPEAK ON/SUPPORT/OPPOSE AN AGENDA ITEM MUST REGISTER USING THE LINK ABOVE (even if you plan to attend using your phone).

Registrations to provide public comment will be accepted until 30 minutes prior to the beginning of the meeting.

A. Call To Order

Staff and Guests Present: Cheryl Batterman, Katie Gallagher, Cindy Matulle and Angela Velasquez.

Chair HOCHKAMMER was present but experiencing technical problems. Vice Chair MOHAN was also absent from the meeting. AAA Manager Cheryl BATTERMAN asked Committee members if they had any objection to her facilitating the meeting and no objections were made. The meeting was called to order at 2:04 pm.

Present 7 - BARBARA BOUSTEAD, JENNIFER BROWN, GERRY DERR, PAMELA FLAD, JON HOCHKAMMER, CAROL LORENZ, and KATE MCGINNITY

Absent 2 - SRIDEVI MOHAN, and DIANNE LEIGH

B. Consideration of Minutes

[2021](#)
[MIN-032](#) Minutes from April 5, 2021

Attachments: [2021_0405_AAA Access Committee Minutes](#)

A motion was made by LORENZ, seconded by FLAD, that the minutes be approved. The motion carried by the following vote:

Ayes: 7 - BOUSTEAD, BROWN, DERR, FLAD, HOCHKAMMER, LORENZ and MCGINNITY

Absent: 2 - MOHAN and LEIGH

C. Action Items

None.

D. Presentations

1. Bilingual Case Management Program Annual Update

NewBridge Associate Director Katie Gallagher presented an update on Latinx and SE Asian Bilingual Case Management services. NewBridge has a contract with AAA to provide services to Spanish-speaking older adults and (new in 2020) to SE Asian older adults in many languages. In 2020, staff provided the Latinx community 537 hours of service to 49 older adults. Challenges that were faced besides COVID-19 was the loss of two bilingual case managers to other jobs. Housing and transportation were challenging to find especially for undocumented people.

NewBridge subcontracted with The Hmong Institute to provide 269 service hours for 11 older adult clients. 2020 met challenges along the way with language barrier being the largest hurdle. Trends that occurred were anxiety of getting COVID-19 and mental health issues. More Laotian elders were looking for citizenship based on the Federal Government imposing restrictions and to send families back to Laos.

E. Reports to Committee

1. 2021 Case Management Service Reports: Qtr 1

[2021
RPT-041](#)

Case Management Service Reports Qtr 1

Attachments: [CM Service Reports Qtr1](#)

BATTERMAN reported a summary of the service reports from Focal Points. An increased number of first responder dementia forms were completed by community members.

2. 2021 Committee Work Plan: Qtr 1

Present 8 - BARBARA BOUSTEAD, JENNIFER BROWN, GERRY DERR, PAMELA FLAD, JON HOCHKAMMER, CAROL LORENZ, SRIDEVI MOHAN, and KATE MCGINNITY
Absent 1 - DIANNE LEIGH

[2021
RPT-042](#)

2021 AAA Access Committee Work Plan Qtr 1

Attachments: [2021 Access Comm Work Plan Qtr 1](#)

Due to a technical glitch, the correct attachment was not included. Will report on this next month.

3. Chair & Staff Report

HOCHKAMMER shared a personal change to his intergenerational living situation which resulted in a general discussion by Committee members of this becoming more common since COVID-19 and more families are choosing to live with multi-generations of family members.

Batterman presented the 2020 Annual Report to the committee members and answered questions. Noted in the report was AAA awarded two National Awards for services provided to older adults. BATTERMAN encouraged Committee members to complete a survey sent out by the County Board office to obtain feedback on virtual or in-person meetings. Work continues on the 2022-2024 Dane County Aging Plan with 85 emails sent out May 3, 2021 to community organizations to assist with the work to be completed.

VELASQUEZ reported a transportation survey was sent out to over 800 older adults. UW-Milwaukee is doing a statewide survey on transportation needs and will generate a report for us when the data is tabulated. Carryout meals survey was distributed and data should be coming back by mid-May. In the fall, a Home-Delivered Meals survey will go out to older adults. Focal Points are masking plans to reopen congregate meal sites. Different options are being looked at for meal sites as Festival Foods, Meadow Ridge, and Lussier reported either a decrease in the number of days available to serve meals or needing to close the site entirely. Two promising potential options include HyVee on the west side of Madison and Parkway Restaurant on the south side of Madison. Both are interested in participating in the meal program.

F. Future Meeting Items and Dates

Next meeting: Monday, 7 June 2021, 2pm via Zoom

G. Public Comment on Items not on the Agenda

None.

H. Such Other Business as Allowed by Law

None.

I. Adjournment

A motion was made by HOCHKAMMER, seconded by BOUSTEAD, that the meeting be adjourned. The motion carried by the following vote:

Ayes: 8 - BOUSTEAD, BROWN, DERR, FLAD, HOCHKAMMER, LORENZ, MOHAN and MCGINNITY

Absent: 1 - LEIGH

Meeting adjourned at 2:49pm.

Minutes respectfully submitted by Cindy Matulle, AAA Clerk III.