



Dane County Department of Human Services

Director – Shawn Tessmann
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Joe Parisi
DANE COUNTY EXECUTIVE

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TO: HHN Committee, other interested parties
FROM: Shawn Tessmann
RE: June Update

Our “Workplace Normalization” plan has been sent to all staff to begin the process of planning for a return to physical offices after Labor Day. Generally speaking, almost all staff who are currently telecommuting will be able to continue doing so 60% of the time. The department is opting also to open the Dane County Job Center effective July 12th but this only brings back a handful of additional staff prior to Labor Day.

We received a \$10,000 donation from Epic to support the work of the FACE team. Very pleased to have this recognition from our important corporate entities in the community.

I also wanted to respond to the question about alignment between our strategic plan and the 2014 Baker Tilly audit. While the department responded to the formal audit recommendations several years ago, we continue on our journey of improving how we do business with our POS partners. The strategic plan’s focuses on infrastructure and partnerships are specifically geared to embed continuous improvement in those arenas. Specific details will come in annual tactics plans HHN will review each year but what follows are some of our strategic initiative areas and how they continue the work suggested in the audit (in red).

Our strategic initiative to “create a project management approach to effectively prioritize our projects (IT and non-IT) and provide infrastructure necessary for innovation and collaboration” aligns with the Baker-Tilly recommendation to:

- Increase efficiency of fiscal reporting processes and systems
- Optimize value for the county’s enterprise resource planning (ERP) project
- Reduce duplicate data entry

Our strategic initiative to “strengthen contract management best practices” aligns with the Baker-Tilly recommendation to:

- Enhance department-wide effectiveness relative to contract compliance and monitoring

Our strategic initiative to “enhance program and outcome evaluation infrastructure” aligns with the Baker-Tilly recommendation to:

- Improve the contract management process to evaluate POS agencies on their financial stability and outcome measures
- Share an appropriate level of risk with POS agencies

Our strategic initiative to “assess the health of our current partnerships and identify ways to strengthen or expand those partnerships” aligns with the Baker-Tilly recommendation to:

- Improve collaboration and communication strategies with POS agencies

Our strategic initiative to “support training and development needs of contracted and non-contracted providers across the county to strengthen their performance” aligns with the Baker-Tilly recommendation to:

- Enhance policies and procedures to further support an ethical and transparent procurement process

Thank you as always for your time and support.