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House of Hope Mission and Vision

Our mission is to provide a **safe** and **supportive** place where young parents and children experiencing homelessness will become **confident**, **independent** and **successful** members of our **community**.

Our vision is for **every child** to know what it feels like **to have a home**.



National Estimates

The Voices of Youth Count national survey estimates the percentage of United States youth, ages 13 to 25, who have experienced unaccompanied homelessness at least once during a recent 12-month period.

*data and graphic from Voice for Youth Count – Chapin Hall, Chicago

Additional Risk Factors

Certain groups of young people are more likely to experience homelessness.

346%

Youth with less than a high school diploma or GED

had a 346% higher risk than their peers who completed high school.

162%

Youth reporting annual household income of less than \$24,000

had a 162% higher risk of reporting

33%

Hispanic, non-White youth

had a 33% higher risk of reporting homelessness.

120%

LGBT youth

had a 120% higher risk of reporting homelessness.

83%

Black or African American youth

had an 83% higher risk of reporting homelessness.

200%

Unmarried parenting youth

had a 200% higher risk of reporting homelessness.



*data and graphic from Voice for Youth Count – Chapin Hall, Chicago

House of Hope's Programs

• Emergency Shelter

• Housing first shelter and support for families with children with a specialty in providing services for young parents ages 17-24 and their children of any age.

Housing Stability Program

 Case management, housing search and placement, and financial assistance for families with children.

Crossover

• Transitional housing with case management for families with children.

Hope Center

• Shelter and supportive programming for unaccompanied, homeless youth ages 0-17.

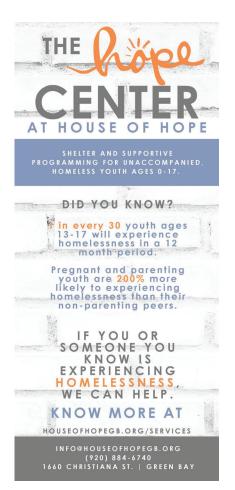
Sustaining Hope

 Support offered to people served by House of Hope programming who return for case management, supportive connections, and resources to ensure they can remain stably housed.

Who we serve

Between July 2019 and June 2020, House of Hope provided emergency shelter and supportive services to 739 individuals in 287 households: 318 adults and 421 children.

- Emergency Shelter: 294 clients in 121 households: 121 adults and 173 children
 - 40% of all clients served
- Housing Stability Program: 144 clients in 60 households: 66 adults and 77 children
 - 20% of all clients served
- Motel Voucher: 173 clients in 58 households: 80 adults and 93 children
 - 23% of all clients served. This program is now run by Newcap.
- Sustainability Program: 128 clients in 50 households: 50 adults and 78 children
 - 17% of all clients served
 - 46,059 diapers and 40,135 wipes provided to clients and other community organizations





Hope Center

- · Who we serve
 - Unaccompanied homeless youth
 - Unaccompanied homeless pregnant and parenting youth and their children
 - Licensed for 0–17-year-olds
- · Why & when we opened
 - House of Hope received an average of 10 calls each year from social workers and youth about minors experiencing homelessness who had no safe shelter
 - December 1, 2020 The Hope Center opened
 - If we are unable to contact a guardian, we can still serve 17-year-olds in our regular shelter wing
- · How we are different
 - Parenting youth are not separated from their children and can stay as long as youth without children

Licensing Requirements

- DCF 59
- Staffing Requirements
 - Training
 - Ratios
 - At least 1 youth staff member on duty at all times. At least 2 when there are 9 or more children present during waking hours.
 - During sleeping hours: 1 staff person within hearing or call of all children in care or if there are 9 children or more, 2 staff members must be on duty and make hourly observations.
- Referral Process
- · Voluntary Stay vs. Court Ordered Placement
- Day to Day Operations

Day to Day

- School Day Schedule (times are approximate)
- 6:00-7:00 AM Wake-Up (breakfast, personal hygiene, make bed, leave for school) Individual wakeup times may vary. Everyone is expected to be up by 7:00 AM.
- · 8:00 AM-3:00 PM School/Educational Programs
- Youth who are not in school or employed must remain at the shelter. During this time, shelter staff will
 work with youth on school re-entry or developing other educational/vocational plans. Youth may
 also participate in individual and/or family counseling sessions and to work on discharge plans with
 staff.
- · 12:30-1:30 PM Lunch
- 3:00-4:00 PM After School Fun (board games, cards, homework, reading, individual interests)
- 4:00-5:00 PM Education and Skill Building Group (groups provide information and training related to life skills, employment skills, effective communication skills)
- 5:00-6:00 PM Dinner and Clean-Up (Everyone helps prepare dinner and/or helps with clean-up)
- 6:00-8:00 PM Free Time and Visiting Hours (laundry, homework, TV, individual interests)
- 8:00 PM Curfew (some exceptions may be allowed by staff)
- 8:00-9:00 PM Night Prep Time & Chores (may include group meeting and snack)
- 9:00-10:00 PM Free Time (pursue individual interests)
- · 10:00 PM Turn off cell phones and electronic equipment
- · 10:30 PM -12:00 AM Lights Out
- Lights out at 10:30 PM on school nights Lights out at 12:00 AM on non-school nights



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