

## 2021 AAA Access Committee Work Plan: QTR 2

AAA Plan Goal Focus	Strategies	Person(s)/ Organization(s) Responsible	Benchmarks	Achieved
Elder Justice	Increase referrals to Adult Protective Services (baseline of 4% in 2017) from law enforcement by providing two training opportunities to county, city, and/or municipal law enforcement and emergency responders about the role and services provided by Adult Protective Services and following up annually to determine if additional training is needed.	APS staff	Law enforcement participates in Collaborative Stabilization Coalition (CSC) crisis stabilization training events and steering committee.	Sergeant Shimko remains an active participant of CSC Steering Committee & Debrief Committee, a sub group of CSC where case review occurs of situations involving behavioral crisis of a person with I/DD and/dementia; she also trained 45 caregivers as to the role of LE in dementia related crisis situation in April which will be repeated in Fall. DPS, APS Mgr & AGP Spvr provided dementia & guardianship related training to Journey Crisis staff in Dec 2020.
	Work with community resources, identify and train 6 Persons of Color volunteers to work with racially-diverse senior adults to take charge of their health care decisions prior to crisis situations by providing information and completing Health Care Power of Attorney (HC-POA) documents.	APS staff	APS provides information and training to Cultural Diversity staff at NewBridge to enhance their knowledge about the importance of completing HCPOA documents with racially diverse older adults.	AGP Supervisor working with NewBridge's Diversity & Inclusion Program to coordinate HCPOA trainings and why it is important. Goal is to increase awareness about the document with the hopes that racially diverse older adults will complete their HCPOA.
	Increase awareness about how to report and repair finances for victims of financial scams by APS and Consumer Protection agencies by offering a "train the trainer" workshop for the 40+ Senior Focal Point case managers and student interns, as measured by: (1) Number of presentations made by case managers and seniors in attendance; and (2) Number of individual clients counseled regarding reporting and repairing finances after a scam.	AAA & APS staff	<div>Train Case Managers &amp; Student Interns</div> <div>Counsel clients regarding reporting and repairing finances after a scam</div>	<div>Scheduled for 9/28/21</div> <div>26 clients were counselled during QTR 2 (71 YTD total); Stoughton Area Senior Center also ran phone scam article in April newsletter with a distribution of 1,200</div>

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Services in Support of Caregivers	Improve caregiver's ability to provide care and meet caregiving responsibilities in at least 75 new caregivers, with particular attention to diversity of caregivers served (Persons of Color, LGBTQ), through the use of comprehensive assessment, pre-post caregiver status evaluation, intensive case management, and caregiver grants for respite and supplemental needs, as measured by the number of caregivers receiving case management/ caregiver grants and the percent of caregivers indicating an improved caregiving situation upon post-evaluation.	AAA Aging Program Specialist & Caregiver Specialist	75 caregivers (to include POC & LGBTQ) receive intensive assistance to better meet caregiving responsibilities	Completed a YTD total of 69 assessments and awarded 60 grants for a YTD total of \$81,306. Grantees include four BIPOC grandparents voluntarily raising grandchildren who were referred to the Caregiver Program by Kinship Care due to the low amount of support they typically receive.
	Increase succession planning as demonstrated by at least 100 new caregivers/families completing Caregiver Succession Plans and pursuant documents for when they are no longer able to provide caregiving for a care recipient.	AAA Aging Program Specialist & Caregiver Specialist	100 new caregivers/ families completed plans	Continued to discuss planning with all assessed caregivers. Met in May with ADRC staff putting together a hardcopy caregiver journal. Will include planning docs in the journal for distribution.
	Improve access to caregiver grants by caregivers of color by increasing the number of grants provided to caregivers of color each year by 5% from the baseline determined at year end 2018.	AAA Aging Program Specialist & Caregiver Specialist	Award grants to 16 POC caregivers	Awarded a YTD total of 8 grants to POC caregivers/care recipients or 13.33% of grant total.

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Services to People with Dementia	Promote and encourage participation in dementia prevention & awareness education and early diagnosis by (1) dementia partners offering awareness and prevention education/activities in differing geographic locations, targeting smaller community/civic groups (such as Rotary, Lions, Kiwanis, church groups in more rural areas) and businesses throughout Dane County, reaching a minimum of 1,000; and (2) normalizing memory screening by ADRC trained screeners by marketing and conducting it as routine screening (like blood pressure and hearing) at health/wellness or community fairs throughout Dane County resulting in an increase of 10% more screens over 3 years. (Baseline of 219 screens in 2017)	ADRC staff	In person memory screens not occurring during pandemic. Meanwhile, DCS will continue to reach out to past hosts of memory screens to survey interest in resuming this activity when safe for consumers and to let past clinic locations know that if someone contacts them about a memory screen to direct them to ADRC. Will offer outreach & educational events virtually.	I&A & DCS administered screens virtually. DCS also administered MoCA virtually. In-person screening events have not resumed; events have been scheduled for QTR 3 & 4. DCS continues to build relationships with these communities & entities. DCS received referrals from memory diagnostic clinics. Outreach & educational events (re: DCS Role, Dementia Education & Dementia Friendly Businesses) provided in community.
	Reduce the likelihood of dementia related crisis trauma of persons with dementia through increased family crisis planning in conjunction with first responders (police, fire, EMS, Crisis) and decreased emergency detentions through the completion of the Dementia Crisis Planning Tool for First Responders by a minimum of 200 families.	Focal Points/AAA, DCS/ADRC & DPS/APS staff	Focal Point CMs will complete 50 tools; DCS will educate public about tool & provide to consumers requesting. ADRC track numbers offered to community.	Focal Point CMs completed 8 tools with clients in QTR 2 (31 YTD total). DCS & DPS provided education to caregivers & larger community groups re: use of First Responder Tool; approximately 60 sent; these are tracked.
	Ensure Dane County is Dementia Friendly to persons with dementia by educating and recruiting champions in individual communities willing to lead the process for making individual communities dementia friendly, as measured by adding 2 new Dementia Friendly Communities.	ADRC staff	DCS & Dementia Team work with Dementia Friendly communities to maintain status & help reinvigorate existing communities as needs change; none disband due to pandemic.	Dementia Friendly Community Leader meetings continue. Many local Dementia Friendly Communities have resumed meeting and have created plans for remainder of 2021. Many are beginning again with recruitment. DCS or ADRC Dementia Team staff attend local Dementia Friendly Community meetings as able.